



Board of Directors Regular Meeting

AGENDA

Monday | October 26 2026 | 3:30pm

Platt Center @CLSD Headquarters | 38901 Ocean Dr, Gualala, CA

Teleconference Info

Web Access: <https://us06web.zoom.us/j/87246626584?pwd=GaQEp6pNq26ybv82zOI3CREPc7NbDk.1>

Phone Access: +16699006833 | **Meeting ID:** 872 4662 6584 | **Password:** 535761

Accessibility Notice

District meetings are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternative format for the agenda, meeting notice, agenda packet or other writings that may be distributed at the meeting, should contact the EMS Chief, by 9:00 a.m. the day of the meeting at (707) 884-1829 and/or ems.chief@clsd.ca.gov. Notification in advance of the meeting will enable the District to make reasonable arrangements to ensure accessibility to this meeting and the materials related to it.

Director Tittle will have her location at
2906 Harvard Ave, Camp Hill, PA 17011

Public is welcome at this location.

Since we have one board member remote for this meeting, attendance will comply with the traditional teleconferencing rules required by the Brown Act.

1. Call to Order

Bower

2. Public Comment

Bower

Anyone from the public may address the Board of Directors regarding any subject over which the Board has jurisdiction, but which is not on today's agenda. Individuals will be limited to a three-minute presentation. No action will be taken by the Board as a result of any items presented at this time.

3. Adoption of the Agenda

Bower

- | | |
|---|--------------|
| 4. Minutes Approval
<i>September 28, 2026 Meeting</i> | Bower |
| 5. New Business | |
| a. Resolution 2026 - J
<i>ACTION ITEM: Osterland private loan</i> | Golly |
| b. Voluntary Rate Range Program CY2025
<i>Approval for the Chief to pay the CLSD contribution to the VRRP
By November 20, 2026</i> | Golly |
| c. Maxwell IT Contract
<i>Approval for the Chief to enter into contract with Maxwell IT for
Service and oversight.</i> | Golly |
| 6. Old Business | |
| a. Election and Fundraising
<i>Upcoming fundraising and ballot measure support opportunities</i> | Golly |
| b. Agency/Organization Support for the Ballot Measure
<i>Update on support letters and statements</i> | Golly |
| 7. Committee Reports | |
| a. Finance | Golly/Tilles |
| b. Fundraising | Tittle |
| c. Executive | Bower |
| d. Governance | Bower |
| e. Communications | Bower |
| f. RCMS | Tilles |
| g. MHA | Tittle |
| h. District/Operations | Golly |
| 8. Shout Out | |
| 9. Next Meeting | |
| November 23, 2026, 3:30pm | |
| December 28, 2026, 3:30pm | |
| 10. Adjourn | |

Public Records

Public records that relate to any item on the agenda for a regular board meeting are available for public inspection. Those records distributed less than 72 hours prior to the meeting are available for public inspection at the same time they are distributed to all members, or a majority of the members of the Board at the office of Coast Life Support District, located at 38901 Ocean Drive, Gualala, CA, for the purpose of making those public records available for inspection. The documents are also available on the District's Internet Web site. The website is located at www.clsd.ca.gov.



Board of Directors Regular Meeting **MINUTES**

Monday | September 28, 2026 | 3:30pm
Platt Center @ CLSD Headquarters | 38901 Ocean Dr, Gualala, CA

Teleconference Info

Web Access <https://us06web.zoom.us/j/87246626584?pwd=GaQEp6pNq26ybv82zOI3CREPc7NbDk.1> | **Phone Access:** 1-408-638-0968
Meeting code: 871 1739 4941 | **Password:** 366982

BOD Present: Julia Damasco, President (remote*) | Beth Roland, Director | Naomi Schwartz, Director | Michael Tilles, Treasurer | Leslie Tittle, Director | Winston Vickers, Director

BOD Absent: Julie Bower, Secretary

Staff: Bronwyn Golly, EMS Chief | Cobre Hernandez, Executive Administrator

Guest: Drew McCalley, RCMS Treasurer

Public: Paula Smith, Steve Smith, Leslie Bates

Minutes by: EA Cobre Hernandez

*President Damasco's location was properly noticed and listed in the agenda at the Grand Hyatt SFO, 55 South McDonnell Road, San Francisco, CA 94128, 3rd Floor Club Room. Treasurer Tilles ran the meeting.

1. Call to Order

Treasurer Tilles called the meeting to order at 3:30pm.

2. Public Comment

No public comment.

3. Adoption of the Agenda

Director Schwartz made a motion to accept the agenda.

Director Tittle seconded the motion.

The agenda was approved.

4. Minutes Approval

August 24, 2026 Special Meeting

Director Tittle made a motion to accept the minutes as written.

Director Roland seconded the motion.

The minutes were approved.

5. New Business

a. RCMS Urgent Care Quarterly Report

RCMS Treasurer Drew McCalley provided an update. CEO Linda Royal was not in attendance as she was attending a meeting about the resignation of their accountant, Christie MacVitie, from the Mendocino County Health Clinics (RCMS shares accounting functions with MCHC and another Mendocino County clinic). CEO Royal and the other clinics are in urgent discussions to find a new accounting solution. Under the contract with MCHC, RCMS is still receiving financial reports.

Items to note:

- A reminder that there was unusually large income reported in the first quarter of the year because of employee retention credits they received from the IRS, for retaining staffing levels during the Pandemic. A portion of those funds were allocated to Urgent Care.
- There is a negative number in Fundraising (you don't usually see expenditures in an income account). RCMS paid off the contract for consultants for their capital campaign. The campaign is on hold.
- There are new expenditures for consultants, including someone brought in to revamp the lab.
- There were a number of large financial ups and downs during the year, but the bottom line for the year was normal. The Urgent Care department experienced a loss of approximately \$700,000 for the year.

6. Old Business

a. Election and Fundraising

Upcoming fundraising and ballot measure support opportunities

The Board reviewed a report that Paula and Steve Smith submitted on Measure D activities. Steve and Paula were available after the meeting to answer any questions that any directors had. Voter registration deadline is October 19 but voters will be able to sign up for same day voting at county offices. The Platt Center will be the area polling location. Congressional Representative Jared Huffman will be holding a town hall at the Gualala Arts Center on October 8 and his office has been informed of the measure.

Discussion on Giving Tuesday and Required Minimum Distributions

Jude Damasco will be meeting with a potential donor to discuss an ambulance purchase. Could Chief Golly email President Damasco a report on the status of the ambulance fleet and the estimated cost of a new vehicle, for Jude Damasco to use for the donation pitch?

Treasurer Tilles sent out a letter, as a private individual (not asking for anyone's vote), informing friends that the measure will be on the ballot. He emailed it to everyone on his email list and posted on social media. After the election is over, he feels the Board should quickly pivot to fundraising. He proposes that all Directors take advantage of Giving Tuesday, messaging friends and contact on Facebook. Also, anyone over the age of 73 that has a retirement plan must make a minimum contribution by IRS rules. There is a considerable tax advantage for someone to make for sending that RMD (required minimum distribution) directly to a nonprofit or public agency, rather than taking the contribution themselves

b. Agency/Organization Support for the Ballot Measure

Update on support letters and statements

The following organizations have signed on as official supporters:

Sonoma County Fire Chief's Association, Timber Cove Fire Protection District, Gualala Lion's Club, Rotary Club of Gualala, Soroptimist International of the Mendocino-Sonoma Coast, The Sea Ranch Association, MHA, RCMS, Redwood Coast Land Conservancy

The Mendocino County Fire Chief's Association will be meeting on October 7 and will vote on whether to support the measure then.

7. Committee Reports

a. Finance

There were no questions on the financial reports in the packet. The Finance Committee recommended the Board approve the payment plan to pay the outstanding invoice to Craig Collins Accountancy.

Director Schwartz made a motion that the Board approve the plan to pay the Craig Collins invoice in full, with four quarterly payments.

Treasurer Tilles seconded the motion.

The motion was unanimously approved.

Treasurer Tilles wanted to make note that he thinks this is the clearest, best presented financial report CLSD has seen in a half dozen years. He'd like to thank EA Hernandez, Chief Golly, CPA Andrea Drew, and everyone on the finance team. Chief Golly agreed. This new reporting is more useful for making agency financial decisions.

b. Fundraising

Director Vickers has communicated the financial needs to Congressional Representative Huffman's office, beginning a relationship between CLSD and his office for future congressional earmarks. He cannot grant money directly to CLSD but he can request that funds be included in budget reconciliation bills.

c. Executive

Nothing to report.

d. Governance

Nothing to report.

e. Communications

Nothing to report.

f. RCMS

See update provided by RCMS Treasurer Drew McCalley.

g. MHA

Director Tittle provided an update. There have been so many personnel changes that she has not been mentioning in the updates. Executive Director Micheline White Kirby has applied for six grants recently. One of them, if awarded, would include \$25,000 earmarked to CLSD for

addiction response. She is always looking for ways to collaborate and partner in her grant research and development.

h. District/Operations

See written report in packet.

Chief Golly requested approval to enter into a contract with Aflac if the minimum number of employees sign up for a plan. The staff are looking at the accident, cancer, and dental insurance plans. There will be no cost to CLSD.

Director Schwartz made a motion to approve entering into a contract with Aflac for employee plans.

Treasurer Tilles seconded the motion.

The motion was unanimously passed.

Chief Golly highlighted two pieces of legislation that are currently active in the state legislature.

- Prop 43 would raise the vote threshold for special tax measures brought by citizens from a simple majority to two-thirds. Special tax measures brought by local governments, including special districts, are already governed by the two-thirds rule.
- Proposition 44 would require community clinics that serve low-income patients to spend 90% of their annual revenue on patient care. It would result in severe spending restrictions to FQHCs. Director Tittle said there would be a very heavy fines for clinics in violations. This could dramatically impact MHA and RCMS.

8. Shout Outs

Treasurer Tilles would like to give a shout out to Director Vickers for all the hard work that he has been doing on developing a possible funding stream with Congressional Representative Huffman's office.

9. Next Meeting

October 26, 2026, 3:30pm

November 23, 2026, 3:30pm

10. Adjournment

The meeting was adjourned at 4:25pm.

COAST LIFE SUPPORT DISTRICT
RESOLUTION 2026-J

RESOLUTION AUTHORIZING A LOAN AGREEMENT WITH WILLIAM OSTERLAND

WHEREAS, Coast Life Support District desires a short-term loan to manage cash flow challenges; and

WHEREAS, Community member William Osterland has agreed to loan \$200,000 to Coast Life Support District at a simple interest rate of 3% per annum commencing November 1, 2026; and

WHEREAS, the loan is due to be repaid in full by January 22, 2027; and

WHEREAS, the loan amount does not exceed 85% of all of the District's estimated income and revenue for the current fiscal year.

BE IT RESOLVED the Board of Directors of Coast Life Support District approves EMS Chief Bronwyn Golly entering Coast Life Support District into a loan agreement with William Osterland consistent with the terms and conditions referenced above.

THE FOREGOING RESOLUTION was introduced by Director _____ who moved for its adoption, seconded by Director _____ and then adopted on roll call by the following vote:

Directors:	Bower	Aye	No	Abstain	Absent
	Damasco	Aye	No	Abstain	Absent
	Roland	Aye	No	Abstain	Absent
	Schwartz	Aye	No	Abstain	Absent
	Tilles	Aye	No	Abstain	Absent
	Tittle	Aye	No	Abstain	Absent
	Vickers	Aye	No	Abstain	Absent
	Ayes:	Noes:	Abstain:	Absent	

WHEREUPON, the President declared the foregoing resolution has been PASSED and APPROVED by the Board of Directors of Coast Life Support District in a public meeting held on 26th day of October, 2026 and SO ORDERED.

Julie Bower, Secretary
Board of Directors, Coast Life Support District

ATTEST
Cobre Hernandez, Clerk of the Board



We have prepared a quote for you

CLSD_AYCE Managed Services

QUOTE # (AYCE)

PREPARED FOR

Coast Life Support District (CLSD)

PREPARED BY

Tracy Maxwell

Monday, August 17, 2026

Coast Life Support District (CLSD)
Cobre Hernandez
38901 Ocean Drive
Gualala, CA 95445
cobre.hernandez@clsd.ca.gov

Dear Cobre Hernandez,

On behalf of our entire team at Maxwell IT Company, thank you for the opportunity to present this proposal for All You Can Eat (AYCE) managed IT services. We appreciate the opportunity to serve your organization.

Our team is a dedicated group of experienced professionals with extensive IT project management, and system engineering backgrounds. We are dedicated helping our customers maximize their IT investments while minimizing their costs and downtime. We are passionate about helping you transform your organization through technology. Our goal for your organization is to help you standardize and secure your network infrastructure to enable you to focus on your customer relationships and business growth.

Enclosed is our service proposal for your review. Please let us know how we can best further serve the needs of your organization.

Thank you for your continued interest and support of Maxwell IT Company.

Sincerely,



Tracy Maxwell, President

CLSD_AYCE Managed Services



Prepared by:
Maxwell IT Company
Tracy Maxwell
800-470-0014
tracy.maxwell@maxwellit.com

Prepared for:
Coast Life Support District (CLSD)
Cobre Hernandez
(707) 884-1829
cobre.hernandez@clsd.ca.gov

Quote Information:
Quote # (AYCE)
Delivery Date: 08/17/2026
Expiration Date: 09/16/2026

Monthly Services Summary

Description	Amount
Cloud & Security Licensing	\$1,135.20
Managed IT Services	\$800.00
Monthly Total:	\$1,935.20

Hardware Payment Options

Description	Payments	Interval	Amount
Hardware-as-a-Service (HaaS) - Please choose one of the following:			
Subtotal Purchase Amount	1	One-Time	\$1,734.42

Please Note, Monthly Billing does not begin until the scheduled kick-off meeting has been completed.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first written above.

Maxwell IT Company

Coast Life Support District (CLSD)

Signature: 
 Name: Tracy Maxwell
 Title: President
 Date: 08/17/2026

Signature: _____
 Name: Cobre Hernandez
 Title: Executive Administrator
 Date: _____

Hardware-as-a-Service (Haas)	Qty	Price	Amount
NOCBox -- Mini PC Windows 10 Pro, Beelink J45 Intel Apollo Lake J4205 Processor 8GB / 512GB M.2 SSD, Supports 2.5" HDD & SSD/4K/Dual HDMI/Dual WiFi/Gigabit Ethernet/Fan	1	\$534.42	\$534.42
Initial Site Setup Fee			
Initial site setup includes installing network monitoring tools, and review of automated maintenance and security patch updates as needed. Setup includes network documentation and diagramming of hardware inventory; software assets license review, review of disaster recovery plan, a vulnerability scan and remediation plan, and current IT policy and procedures, and third-party application information and maintenance procedures.	1	\$1,200.00	\$1,200.00
Subtotal:			\$1,734.42

Cloud & Security Licensing	Qty	Price	Amount
Remote Monitoring & Management – Virtual and Physical Machine License(s)	10	\$4.00	\$40.00
Remote Monitoring & Management - Network Device License(s)	3	\$25.00	\$75.00
24/7 SOC Managed Detection & Response, A/V (MDR), Zero Trust Application	10	\$10.15	\$101.50
Security Vulnerability Scan Management	10	\$1.20	\$12.00
Dark Web Scanning/ Monitoring Service(s)	1	\$20.00	\$20.00
Easy DMarc DNS Security Tool	1	\$20.00	\$20.00
Co-Managed IT Secure Credential Manager User License(s)	1	\$50.00	\$50.00
Duo Multi-Factor Authentication Subscription (Remote Work Users Only)	10	\$3.75	\$37.50
Security/Sentinel/ Cloud Backup/PhishLine/ Threat Intelligence License(s)	23	\$12.00	\$276.00
BDR – Cloud Backup, Storage & Recovery – Server Licenses	1	\$65.00	\$65.00
Service Desk, AI, RPA, Patch Management Tools	1	\$335.60	\$335.60
Microsoft Azure & Office 365 Subscriptions (Existing licenses will be transferred)	1	\$0.00	\$0.00
Quarterly Network Pen Test Tools	10	\$1.86	\$18.60
M365 Policy Management Tools	1	\$84.00	\$84.00
Monthly Subtotal:			\$1,135.20

Managed IT Services	Qty	Price	Amount
AYCE Managed Services Regular helpdesk support/on-site support hours. 8am – 5pm Pacific Time, Monday – Friday, After-hours support available as needed 24/7/365. Maxwell IT Scope of Work in this agreement includes 24/7/365 helpdesk support, IT project management for network engineering, network engineering, hardware and software installation, de-installation, and hardware relocation projects. There are no additional fees for these installation and setup services. Maxwell IT's scope of work in this agreement does not include Line of Business (LOB) application support consulting such as such as website or software development, interface development or interface project management, SQL optimization, programming, web development or application development, template builds, training, reporting, grant compliance, facilities management, workflow/process design. The scope of work does not include other add-on IT services, third party services such as security forensics or penetration testing or products that Maxwell IT may offer as a separate fee. Current staff count at 23 Users. Client will be billed for the initial estimated amount for the first 90 days, after which the staff count will be adjusted month-to-month. Monthly fee will increase/decrease at a rate of \$110.00 per additional user per month. This calculation is based on the number of users. Any increases or decreases to Client IT staff count will adjust the managed service monthly fee by the estimated FTE cost of the Client IT staff resource as determined by Service Provider. There is a minimum of a 15-user headcount required and 0 FTE IT staff person. MAXWELL IT IS AVAILABLE BEFORE AND AFTER BUSINESS HOURS, ON WEEKENDS AND HOLIDAYS TO SERVE OUR CLIENTELE. EVERY EFFORT IS MADE TO PROVIDE TIMELY RESPONSE DURING THIS TIME. MAXWELL IT DOES NOT CHARGE ADDITIONAL FEES FOR IT SUPPORT DURING NON-BUSINESS HOURS. The fees and hourly rates will be adjusted annually for inflation based on the U.S. Consumer Price Index (CPI) at the time of renewal or 3.5%, whichever is greater.	1	\$800.00	\$800.00
Monthly Subtotal:			\$800.00

Maxwell IT Company - IT Service Agreement

1.1 Term. This Service Agreement (this "Agreement") between Coast Life Support District (CLSD), having a principal place of business at 38901 Ocean Drive , Gualala, CA 95445, ("Client"), and Maxwell IT Company, a Washington corporation having a principal place of business at 1473 Elliott Avenue West, Seattle, WA 98119, ("Service Provider") is effective upon the date signed, and shall remain in force for the initial term of 12 months. After the initial term, this Agreement automatically renews for subsequent terms of one (1) year each unless terminated according to the termination procedure described in Section 1.3. Client and Service Provider are each a "Party" and collectively the "Parties."

1.2 Services. During the term, Service Provider will provide the Information Technology ("IT") Services described in Exhibits A and/or B ("Service") in exchange for Client's payment of fees and performance of this Agreement. Service Provider will deliver the Services as if they were being provided by an internal IT services team of Client. Service Provider may also provide hardware ("Hardware") described in Exhibits A and/or B.

1.3 Termination. This Agreement may be terminated at the end of the then-current term by either Party upon sixty (60) days written notice before the end of the term. Client may terminate an agreement early for any reason by paying an early termination fee of two (2) months of Service fees for every 1-12 months of Service remaining on the Agreement Term. Upon termination of services, Maxwell IT reserves the right to grant ownership of the Hardware to the Client provided all contractual payments have been made and the account is in good standing. Service Provider will assist Client in the orderly termination of services, including timely transfer of the services to another designated service provider. In addition, Client agrees to pay Service Provider the actual time and material costs of rendering the assistance.

2.0 Fees and Expenses. Fees billed for time and material services performed will be billed on the 1st and 15th day of each month. Monthly fees for helpdesk and network monitoring applications are pre-paid, are due and payable on the fifteenth (15th) day of each month, and are pro-rated for additional coverage before the next billing cycle. Monthly fees are setup to automatically process via Credit Card, Debit Card, (Visa or MasterCard) or ACH check payment on the due date. Customer agrees to pay any applicable credit card processing fees and taxes thereon. There initial period will include an additional time and material estimate for a site setup fee. Services will be suspended if payment is not received within fifteen (15) days following the due date. Late fees are the lesser of (i) 1.5% per month or (ii) the highest rate allowed under applicable law for payments past due. Refer to the Summary for services covered by the monthly fee under the terms of this Agreement.

All travel and incidental expenses (such as shipping or reproduction charges) approved by Client will be reimbursed. There is no mileage charge for Service Provider's staff located in a designated support office that is within a 30-minute drive time distance to Client. The estimated travel charge per visit to Client outside the local staff will include a mileage charge based on the then-current IRS mileage rate. Drive time distances over 1 hour from the designated support office to Client will include a travel time charge equal to 50% of the standard hourly rate. Hardware fee terms are in Section 7.

3.0 Taxes. It is understood that any applicable federal, state, or local taxes shall be added to each invoice for services and materials rendered under this Agreement. Client shall pay any such taxes unless a valid exemption certificate is furnished to Service Provider for the state of use.

4.1 Coverage. IT Services, Helpdesk and Network Monitoring services will be provided 24/7/365 under the Managed IT Services Response and Resolution times in Exhibit A. Normal business hours are 8:00am to 5:00pm Pacific Time, Monday through Friday, excluding public holidays. After business hours are 5:01pm to 7:59am Pacific Time, Monday through Friday, and 24-hour coverage for weekends and holidays.

4.2 Support and Escalation. Service Provider will respond to Client's Trouble Ticket's under the provision of Exhibit A and with commercially reasonable effort after hours or on holidays. Trouble tickets must be opened by Client's designated contact person(s) by email, web portal or by phone. Each call, portal ticket or email will be assigned a Trouble Ticket number for tracking. Our response time and escalation process is detailed in Exhibit A.

5.1 Limitation on Liability. In no event shall Service Provider be liable for special, indirect, incidental or consequential damages, whether for breach of contract, negligence or other tort, strict liability or other theories of law. Without limiting the generality of the foregoing, Service Provider shall have no responsibility to compensate Client for delays in or loss of use of equipment, software, loss or miscalculation of data, loss of revenue or increased costs, loss of facilities, loss or delays in services, or claims of Client's customer(s), or other third parties to whom it provides goods or services, loss of profits or revenue, cost of substitute goods, facilities or services, downtime costs.

Service Provider's liability on any claim, whether in contract, negligence, tort, strict liability or otherwise, arising in whole or in part out of services performed under this Agreement shall in no case exceed the lesser of the fees paid to Service Provider under this Agreement or the fees paid to Service Provider for the portion of services which give rise to the claim for the prior sixty (60) day period. Client must bring all claims related to this Agreement against Service Provider within ninety (90) days after the event giving rise to the claim or it waives those claims.

Service Provider is not the manufacturer of Hardware or provider of third-party Services provided under this Agreement and has no liability and makes no warranty related to the Hardware or any third-party Services. Client's remedy if any is to pursue warranties and claims against the manufacturers and third-party Service providers to the extent permitted by them. The limitations in this section apply to the maximum extent permitted by law.

5.2 Indemnification. Client shall indemnify and hold Service Provider, and its subsidiaries, affiliates, officers, directors, employees, attorneys, and agents harmless from and against any and all claims, costs, damages, losses, liabilities, and expenses (including attorneys' fees and costs) arising out of or in connection with: (i) Client's use of the Services, (ii) violation by Client of Client's representations and warranties; (iii) physical harm or damage to persons and property, and (iv) the breach by Client of this Agreement.

6.1 Support. Service Provider shall provide support of all Hardware and Services, including software specified in the Summary , provided that all Hardware is covered under a currently active Vendor Support Contract and replaceable parts are readily available, and all software is genuine, currently licensed and vendor supported. Should any Hardware or Software fail to meet these provisions, they will be excluded from this Agreement. Should third party vendor support charges be required in order to resolve any issues, these will be passed on to the Client after first receiving Client's authorization to incur them.

6.2 Monitoring Services. Service Provider will provide ongoing monitoring services of critical devices as indicated in the Summary . Service Provider will monitor critical alerts, scans and event resolutions to Client as outlined in the Summary. Should a problem be discovered during monitoring, Service Provider shall make every attempt to rectify the condition in a timely manner.

7.1 Hardware/ Licensing Terms and Conditions. The following terms apply if Client is obtaining Hardware from Service Provider.

7.2 Hardware & Exchanges. Taxes, shipping, handling and other fees may apply. Maxwell IT reserves the right to cancel orders arising from pricing or other errors. Payment for hardware purchases is due in full for the order to be placed. All sales are final and non-refundable. Exchanges will be made for defective Hardware as part of the manufacturer warranty. Returns will be made if there was an error in shipping an incorrect item. Shipping costs are determined upon order placement and will be billed upon invoicing.

7.3 Hardware Return Policy. All returns and exchanges require a Return Material Authorization (RMA) number. To obtain a RMA number, please contact billing@maxwellit.com, 800-470-0014. An RMA must be requested within fifteen (15) days after Client receives the Hardware, and all Hardware must be returned to the third-party manufacturer within ten (10) days of receipt of the RMA number. The return shipping charges are not refundable. Client is responsible for shipping and handling charges and risk of loss on all shipment returns. Client must use a reputable shipping carrier capable of providing proof of delivery, as well as properly packing and fully insuring the return shipment. All Hardware must be returned in original packaging and be in the same condition as Client received them.

7.4 Hardware Credit Issuance. After receipt and inspection of the returned Hardware to the third-party manufacturer, credit is usually issued to the Client within 48 hours if payment was made by credit card, and 7-10 business days if payment was made by check. There is sometimes a restocking fee charged to the Client for product returns/exchanges by the third-party manufacturer. If Hardware needs to be replaced immediately, that Hardware will need to be purchased separately to ensure timely delivery by the same or different third-party manufacturer. Hardware pricing is subject to change.

7.5 Payment Terms. Additional Service time not defined in this Hardware section of the Agreement will be billed at our standard time and material rate as approved by the Client. Hardware invoices are due upon receipt. Late fees are 1.5% per month for payments 30 days past due. A minimum deposit may be required upon acceptance if defined in the Service proposal. Either Party may terminate time and material hourly billing for Services at any time with or without notice. Upon termination, all invoices are due and if a deposit or credit balance is remaining to the Client, it must be refunded to the client.

8.0 Acceptable Use Policy. Client shall use the Services and Hardware only for lawful purposes, in compliance with all applicable laws. Client shall be responsible for all use of the Service and Hardware by its registered users regardless of whether such use is known to or authorized by Client. The Services and Hardware are provided for use in conformance with the terms and conditions of this Agreement. Service Provider reserves the right to investigate suspected violations of this Agreement. If Service Provider becomes aware of possible violations, Service Provider may initiate an investigation including gathering information from Client and examination of material on Service Provider's servers. During the investigation, Service Provider, in its sole discretion, may suspend access to the Service and Hardware, and/or remove the Service content and other material from Service Provider servers. Service Provider's investigation findings are final. Service Provider may audit Client's records and use of the Service at any time for compliance with this Agreement, which Service Provider may conduct remotely or at the offices of Client during regular business hours, upon five (5) days advance written notice to Client. Client will cooperate with Service Provider's audit and will provide information and documents to Service Provider on request.

9.0 Passwords. Client is responsible for maintaining the confidentiality of any password(s) and access codes given to access the Service, and is fully responsible for all activities that occur under those accounts, password(s) and access codes. Client agrees to notify Service Provider immediately of any unauthorized use of its password(s) or accounts. Client shall be solely responsible for the security of its passwords. Failure by Client to maintain password security may result in the suspension or termination of Services.

10.0 System Security. Client may not compromise the security of the Service, including, without limitation, by using password guessing programs, cracking tools or network probing tools. Service Provider reserves the right to release Confidential Information of Client to third parties and law enforcement in connection with Client's breach of this provision. Service Provider and Client shall also fully cooperate with law enforcement authorities in investigating suspected lawbreakers.

11.0 Warranty of Content. In addition to the warranties set forth elsewhere in this Agreement, each of the Parties to this Agreement warrants that it shall not use the Hardware, Services or any content or intellectual property stored within in a manner that: (i) infringes on the intellectual property rights or any rights of publicity or privacy of any third party; (ii) violates any law, statute ordinance or regulation (including, without limitation, laws and regulations governing export control, unfair competition, anti-discrimination or false advertising); (iii) is defamatory, libelous, unlawfully harassing; (iv) is obscene, pornographic or harmful to minors; or (v) contains any viruses, Trojan horses, worms, time bombs, cancel bots, or other computer programming routines that are intended to or can damage, interfere with, surreptitiously intercept or expropriate any system, data or personal information. Violations of the section not only constitute a material breach of this Agreement and trigger immediate termination by a Party not in breach, but may also subject the breaching Party to criminal and/or civil liability.

12.0 Client Ownership of Data. Subject to Sections 19.1 and 20.1, Service Provider acknowledges and agrees that the data and information provided by Client that is compiled or passes through the Services and all right, title and interest therein, is and shall remain the exclusive property of Client; provided Client hereby grants Service Provider a non-exclusive license to use such data solely as necessary to perform the Services.

13.0 IPAA, PCI, SOC, NIST Compliance. If the Client seeks to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and/or any Payment Card Industry (PCI) standard, and/or Service Organization Control (SOC), and/or any standard from the National Institute of Standards and Technology (NIST) ("Compliance Standards") then (if provided for in Exhibit A) the Service Provider will perform technical support requested by Client to assist with assessment, remediation, project management oversight, evidence collection, and other tasks to assist Client to prepare for a compliance audit. Service Provider makes no warranty that the compliance audit will be successful. Client is exclusively responsible for complying with any Compliance Standards and determining what is necessary to meet the requirements of the Compliance Standards. Client makes no warranty that its Services meet the requirements of the Compliance Standards as specifically applied to Client.

14.0 Minimum Standards Required for Services. In order for Client's existing environment to qualify for Service Provider's IT Managed Services, the requirements outlined in Exhibit B must be met. Costs required to bring Client's environment up to these minimum standards, or to provide services in a non-complying environment, are not included in the monthly service fee and shall be invoiced separately.

15.0 Excluded Services. Service rendered under this Agreement does not include:

- a. Parts, Hardware or Software equipment licensing or warranties. Any wiring/ cabling or phone system installation requiring a third party vendor, or any Service requiring third party application or Hardware support. The cost of any Software, Licensing, Software Renewal, Maintenance, including, but not limited to Line of Business (LOB) applications, Microsoft operating system and database software.
- b. Upgrade Fees of any kind or support for LOB or other software application upgrades.
- c. The cost of any third-party vendor or manufacturer support or incident fees of any kind.
- d. The cost to bring Client's environment up to minimum standards required for services.
- e. Costs associated with Force Majeure events, building modifications, power failures, or other adverse environmental conditions or factors.
- f. Service or repair made necessary by the alteration or modification of equipment other than that authorized by Service Provider, including alternations, software

installations, or modifications of equipment made by Client's employees or anyone other than Service Provider.

16.0 Information Technology, Hardware, Software, Network Support Services: The Client agrees to communicate all information technology needs, including hardware, software and networking support, to Service Provider in a clear and timely manner. The Client agrees to utilize the provided Service Provider processes and procedures to notify Service Provider of IT issues needing resolution, installation or other attention. The Client agrees to keep Service Provider informed of any upcoming or current projects requiring input, or work to be performed by Service Provider.

17.1 Workspace. The Client agrees to make reasonable attempts to provide Service Provider with a workspace while onsite at Client facilities to the extent that it does not unduly inconvenience the Client.

17.2 Workplace Health & Safety. The Client agrees to maintain a safe work environment in compliance with all health and safety legal requirements and best practices. Service Provider staff will be working and interacting with Client employees on a daily basis. In event that a Client employee, principal or any person(s) employed by the Client treats a Service Provider staff member in an abusive, inflammatory, threatening, or otherwise inappropriate way, the Client agrees to take any necessary action to protect the health and safety of a Service Provider staff member as it would a Client employee in the same situation. Service Provider may also terminate this Agreement and exercise any other remedies available under this Agreement and relevant law.

18.0 Primary Contact. The Client agrees to appoint a primary contact for Service Provider to address any issues or concerns throughout the delivery of services. This includes issues or concerns of the Client about Service Provider and Service Provider about the Client or an employee of the Client. The primary contact must be a C-Level executive of the organization. Further, Client agrees to empower Service Provider to act on its behalf, limited to execution of decisions made by Client's Team, as reflected in the minutes of the Team meetings.

19.0 Confidential Information, Confidentiality. The term "Confidential Information" as used in this Agreement shall mean any data or information that is competitively sensitive material, any material labeled confidential, and anything not generally known to the public that is exchanged or made available by one Party ("Discloser") to the other Party ("Recipient") in connection with this Agreement. Service Provider's confidential information includes the Services and this Agreement. The obligation of confidentiality with respect to Confidential Information will not apply to any information (i); if the information is or becomes publicly known and available other than as a result of prior unauthorized disclosure by Recipient or (ii); if the information is disclosed by Recipient with the prior written permission and approval of Discloser.

Recipient shall adopt and/or maintain security processes and procedures to safeguard the confidentiality of all Confidential Information received by Recipient using a reasonable degree of care, but not less than that degree of care used in safeguarding its own similar information or material. Upon the termination of this Agreement, Recipient will ensure that all documents, memoranda, notes and other writings or electronic records in its possession that include or reflect any Confidential Information of Discloser are returned or destroyed as directed by Discloser within thirty (30) days.

20.0 Intellectual Property. (a) Service Provider (and its licensors, where applicable) shall exclusively own all right, title, and interest, including all related intellectual property rights, in and to the Service. Client assigns to Service Provider all intellectual property rights including copyrights and all other rights in any suggestions, ideas, enhancement requests, feedback, recommendations, or other information provided by Client or its users to Service Provider related to the Service. (b) This Agreement is not a sale and does not convey to Client any rights of ownership in or related to the Service or any intellectual property rights of Service Provider. Service Provider' name, Service Provider' logo, and the product names associated with the Service are trademarks of Service Provider or third parties, and no right or license is granted to use them. (c) Service Provider owns all rights to any non-identifying data and metadata generated by or accessible through the Service ("Aggregate Data") and may use it for any purpose including but not limited to combining the Aggregate Data of multiple clients for analysis and using Aggregate Data to improve the Service and to develop new Services.

21.0 Non-Solicitation. During the term of this Agreement and for a period of six (6) months thereafter, Client will not directly or indirectly solicit for hire or entice any of the following to cease, terminate or reduce any relationship with Service Provider: (a) any executive, employee, consultant or representative of Service Provider; (b) any contractor or supplier of Service Provider.

Client's obligations under the Non-Solicitation section of this Agreement are of a unique character that gives them particular value; Client's breach of any of such obligations will result in irreparable and continuing damage to Service Provider for which money damages are insufficient, and Service Provider will be entitled to injunctive relief and/or a decree for specific performance, and such other relief as may be proper (including money damages if appropriate).

22.0 Insurance. During the term of this Agreement and for three (3) years thereafter, Client will maintain adequate insurance, and provide evidence thereof to Service Provider at Service Provider's request, to cover its obligations hereunder (including at least \$1,000,000 per occurrence Comprehensive General Liability Coverage and cyber insurance of no less than \$1,000,000 per occurrence). Such insurance will name Service Provider as an additional insured and waive all rights of subrogation against the Service Provider.

23.0 Disclaimer of Warranties. EXCEPT AS EXPRESSLY PROVIDED OTHERWISE IN THIS AGREEMENT, SERVICE PROVIDER AND ITS LICENSORS MAKE NO REPRESENTATION, WARRANTY, OR GUARANTY AS TO THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, TRUTH, AVAILABILITY, ACCURACY, OR COMPLETENESS OF THE SERVICE. SERVICE PROVIDER AND ITS LICENSORS DO NOT REPRESENT OR WARRANT THAT (A) THE USE OF THE SERVICE OR HARDWARE WILL BE SECURE, TIMELY, UNINTERRUPTED, OR ERROR-FREE OR OPERATE IN COMBINATION WITH ANY OTHER HARDWARE, SOFTWARE, SYSTEM, OR DATA; (B) THE SERVICE OR HARDWARE WILL MEET CLIENT'S REQUIREMENTS OR EXPECTATIONS; OR (C) THE SERVICE AND HARDWARE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. THE SERVICE AND HARDWARE ARE PROVIDED TO CLIENT STRICTLY ON AN "AS IS" BASIS EXCEPT AS SPECIFICALLY PROVIDED OTHERWISE IN THIS AGREEMENT. ALL CONDITIONS, REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS, ARE HEREBY DISCLAIMED TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW BY SERVICE PROVIDER AND ITS LICENSORS. SERVICE PROVIDER'S SERVICES MAY BE SUBJECT TO LIMITATIONS, DELAYS, OUTAGES, AND OTHER PROBLEMS INHERENT IN THE USE OF THE INTERNET AND ELECTRONIC COMMUNICATIONS. SERVICE PROVIDER IS NOT RESPONSIBLE FOR ANY DELAYS, DELIVERY FAILURES, OR OTHER DAMAGE RESULTING FROM SUCH PROBLEMS.

24.1 Miscellaneous.

24.2 Successors and Assigns. Client may not subcontract or otherwise delegate Client's obligations under this Agreement without Service Provider's prior written

consent. Subject to the foregoing, this Agreement will be for the benefit of Service Providers successors and assigns, and will be binding on Service Provider's assignees. Service Provider may assign this Agreement to any third party at its discretion at any time or engage subcontractors at its discretion.

24.3 Notices. Any notice required or permitted by this Agreement will be in writing and will be delivered as follows, with notice deemed given as indicated: (a) by personal delivery, when actually delivered; (b) by overnight courier, upon written verification of receipt; (c) by facsimile transmission, upon acknowledgment of receipt of electronic transmission; or (d) by certified or registered mail, return receipt requested, upon verification of receipt. Notice will be sent to the addresses set forth above, to the attention of "Legal" in the case of Service Provider, or to such other address as either Party may provide in writing.

24.4 Force Majeure. Each party shall be excused from performance for any period and to the extent that the party is prevented from performing any services, in whole or in part, as a result of delays caused by the other party, an act of God, war, civil disturbance, court order, labor dispute, third party non-performance, or other cause beyond the party's reasonable control, including failure or fluctuations in electrical power, heat, light, air conditioning or telecommunications equipment. Such nonperformance shall not be a default or ground for termination.

24.5 Governing Law; Forum. This Agreement shall be governed in all respects by the laws of the State of Washington. Each of the parties irrevocably consents to exclusive venue and personal jurisdiction of the federal and state courts located in King County, Washington, for any dispute arising out of or relating to this Agreement. In the event there is any litigation or arbitration of any dispute arising from or related to this Agreement or the subject matter thereof, the prevailing party shall be entitled to an award of reasonable attorney fees from the non-prevailing party.

24.6 Severability. If a court of law holds any provision of this Agreement to be illegal, invalid or unenforceable, (a) that provision will be deemed amended to achieve an economic effect that is as near as possible to that provided by the original provision and (b) the legality, validity and enforceability of the remaining provisions of this Agreement will not be affected thereby.

24.7 Entire Agreement. This Agreement constitutes the entire agreement between the parties relating to this subject matter and supersedes all prior or contemporaneous agreements concerning such subject matter, written or oral.

24.8 Publicity. Service Provider may use Client's name, logo and other marks to identify Client as a user of the Services on Service Provider's website, marketing materials and other publicity materials.

24.9 Amendment. The Agreement may only be modified by written agreement of the parties.

24.10 Compliance with Laws. Both parties will comply with all relevant laws in the performance of this Agreement.

24.11 Survival The following provisions of this Agreement will survive termination:

EXHIBIT A

The following table shows the response and resolution times for each priority level:

Trouble Ticket	Priority	Response time	Resolution time	Escalation threshold
Service not available (all users and functions unavailable).	1	ASAP	ASAP – Best Effort	15 minutes
Significant degradation of service (large number of users or business critical functions affected)	2	ASAP	ASAP – Best Effort Same Day	30 minutes
Limited degradation of service (limited number of users or business critical functions affected)	3	10 to 12 minutes	ASAP – Best Effort 1 to 3 business days	1-3 work hours have been spent
Small service degradation (business process can continue, one user affected).	4	10 to 12 minutes	ASAP – Best Effort 1 to 30 business days	More than 3 work hours have been spent

* Response, Resolution, Escalation Hours assumes 90% response and resolution during normal business hours.

EXHIBIT B

This information is updated regularly.

1. All Servers with Microsoft Windows Operating System must be running Windows 2016 Server or later, and have all have all of the latest Microsoft Server Packs and critical updates installed.
2. All Desktop PC's and Notebooks/Laptops with Microsoft Windows Operating Systems must be running Windows 10 Professional or later, and have all of the latest Microsoft Service Packs and critical updates installed.
3. All Server and Desktop software must be Genuine, Licensed, and Vendor-Supported.
4. The environment must have a currently licensed up-to-date and Vendor-Supported Server-based antivirus and anti-spam solution protecting all Servers, Desktops, Notebooks/laptops and email.
5. The environment must have a Vendor-Support Server-based backup solution that can be monitored, and send job notifications on successes and failures. The Client must have a written disaster recovery plan that includes a well-defined data retention for that customer.
6. The environment must have a Vendor-Supported Hardware Firewall between the internal network and the Internet.
7. All wireless data traffic in the environment must be securely encrypted. The client's financial and proprietary data, including any electronic Personal Health Information, if any (ePHI) data must also be encrypted as "data-at-rest" when backed up.
8. There must be an outside static IP address assigned to a network device, allowing VPN access.
9. All practice locations must have a web-filtering device installed.
10. Maintenance of Hardware equipment/software version(s) whose date of purchase exceeds 5 years from the current date or whose software version is no longer supported by the manufacturer. Service Provider will monitor Client's environment from time to time during the engagement to ensure that all Hardware in no more than 5 years old and that all software versions are in minimal support compliance with manufacturer requirements and updates. If Maxwell IT notifies Client at any time that any of the above requirements are not satisfied, Client shall promptly correct the non-complying Hardware and/or software.

Payment Authorization Form

Payment Authorization Form

Here's How Recurring Payments Work:

You authorize scheduled charges to your checking/savings account or credit card. You will be charged the amount due for your account each billing period. Monthly Contract Invoices are the only invoices that are set-up on re-occurring payment. As a courtesy, monthly invoices are emailed at least 10 days prior to client payment being processed. Client will be notified of any contract price changes that may occur. If you wish to process payment on any additional invoices, please authorize payment amount via email.

Please complete the information below:

I _____ (full name) authorize Maxwell IT to process the amount due for my monthly services and software. Hardware orders or other services not included in the regular agreement will not be processed automatically and will be billed separately. There is no processing fee for checking/savings account payments. If a credit card payment method is selected, there is a processing fee of 2-5% (Visa/MasterCard).

Company _____ Phone# _____ Email _____

Billing Address _____

Please Select One of the Payment Methods Below:

Checking/ Savings Account

Checking	Savings
Name on Acct _____	
Bank Name _____	
Account Number _____	
Bank Routing # _____	
Bank City/State _____	

Credit Card Account – 2-5% Fee

Visa	MasterCard
Name on Acct _____	
Account Number _____	
Expiration Date _____	
CVV (3 digits on back of card) _____	

Signature _____

Date _____

I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify Maxwell IT in writing of any changes in my account information or termination of this authorization at least 30 days prior to the next billing date. If the above noted payment dates fall on a weekend or holiday, I understand that the payments may be executed on the next business day. For ACH debits to my checking/savings account, I understand that because these are electronic transactions, these funds may be withdrawn from my account as soon as the above noted periodic transaction dates. In the case of an ACH Transaction being rejected for Non-Sufficient Funds (NSF) I understand that Maxwell IT may at its discretion attempt to process the charge again within 10 days, and agree to an additional \$25.00 charge for each attempt returned NSF which will be initiated as a separate transaction from the authorized recurring payment. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. I certify that I am an authorized user of this credit card/bank account and will not dispute these scheduled transactions with my bank or credit card company; so long as the transactions correspond to the terms indicated in this authorization form.

RESOLUTION OF THE BOARD OF DIRECTORS OF THE TIMBER COVE FIRE PROTECTION DISTRICT TO SUPPORT THE PASSAGE OF COAST LIFE SUPPORT DISTRICT MEASURE D, A SPECIAL PARCEL TAX TO BE USED FOR EMERGENCY MEDICAL SERVICES, INCLUDING AMBULANCE, LIFE SUPPORT, AND MEDICAL TRANSPORT PURPOSES, IN THE GENERAL ELECTION ON TUESDAY, NOVEMBER 3, 2026

WHEREAS, in 1986, the Coast Life Support District ("CLSD") was formed as a shared jurisdiction agency to provide emergency medical services and medical transport ambulance services to the southwestern portion of Mendocino County and the northwestern area of Sonoma County, including residents and visitors within the territory of the Timber Cove Fire Protection District; and

WHEREAS, for the past forty years, CLSD has been a key regional leader for life-saving services and community health, effectively collaborating with regional fire district first responders; and

WHEREAS, in order to continue to provide financially sustainable services, the CLSD Board of Directors has authorized an Ordinance to increase in the current special tax on parcels of real property within the boundaries of CLSD, in order to augment funding for furnishing, operating and maintaining emergency medical services, ambulance, life support, and transport equipment or apparatus and services, and other necessary operating expenses; and

WHEREAS, this Ordinance has been designated by both the Mendocino County Registrar of Voters and the Sonoma County Registrar of Voters as Measure D on the election set for Tuesday, November 3, 2026; and

WHEREAS, in light of the crucial integration of emergency medical services and fire agency operation, and particularly the regional in recent fire storms, enhancing the capabilities of CLSD through approval of Measure D is essential for the safety of our communities.

NOW, IT IS THEREFORE RESOLVED, the Board of Directors of the Timber Cove Fire Protection District hereby expresses its support for and endorses Coast Life Support District Measure D and urges those casting votes in the November 3, 2026 election to vote "Yes" on Measure D.

THE FOREGOING RESOLUTION was introduced at a meeting of the Board on October 20 2026 by Director William Synas who moved its adoption, seconded by Director Greg Gretz, and ordered adopted by the following vote:

AYES: 5 (five) NOES: 0 (none) ABSENT OR NOT VOTING: 0 (none)

WHEREUPON, the Chair declared the foregoing Resolution adopted, and **SO ORDERED**.

By: Mary K. Estrine By: [Signature]
President of the Board Secretary of the Board

Sunday, October 4, 2026

Bronwyn Golly, EMS Chief
Coast Life Support District
P.O. Box 1059
Gualala, CA 95445

Hello Chief Golly

The Gualala Community Center Board of Directors supports Measure D as its passage will ensure the residents of this area of additional lifesaving ambulance availability. Additionally, since all the money raised stays locally, residents in this area are potentially protecting their connection to RCMS and hospitals in Santa Rosa and Ft. Bragg.

Janet

Janet Pierucci, President
Board of Directors
Gualala Community Center



September 9, 2026

Statement of Support
Because Every Second—and Every Life—Counts

Dear Community,

As a longtime community partner of Coast Life Support District (CLSD), Mendonoma Health Alliance (MHA) strongly supports Yes on Measure D.

CLSD is an essential part of the healthcare infrastructure serving the Mendonoma community. As our region's emergency medical services provider, CLSD delivers 24/7 emergency response, advanced life support from paramedics and EMTs, and ambulance transportation. In a rural community where residents can be hours from a full-service hospital and where geography and weather can create significant transportation challenges, timely and reliable emergency medical services are not a luxury—they are essential to protecting lives.

Measure D will provide CLSD with the resources needed to maintain two Advanced Life Support (ALS) ambulances available 24 hours a day, seven days a week, along with an on-call Basic Life Support (BLS) ambulance. Maintaining this level of coverage is critical to ensuring that residents and visitors can receive emergency care when they need it most.

Like many rural healthcare and emergency service providers, CLSD is facing significant financial pressures. Rising costs for fuel, medical supplies, vehicle maintenance, and employee compensation, combined with inadequate reimbursement from Medicare, Medi-Cal, and private insurers, have placed increasing strain on the District's ability to sustain current service levels. Without additional local funding, maintaining the community's existing level of emergency ambulance coverage may become increasingly difficult.

Measure D is an investment in the health, safety, and resilience of our entire community. Supporting CLSD today helps ensure that when a medical emergency, serious injury, accident, or other crisis occurs, trained emergency professionals and an ambulance are available to respond. Strong emergency medical services also strengthen our broader healthcare system by providing a critical link between residents, local providers, and hospitals outside our region.

Mendonoma is a safer, healthier, and more resilient community because of CLSD and the lifesaving services its dedicated professionals provide. MHA urges Mendonoma residents to vote YES on Measure D to help preserve reliable emergency medical services for our community today and for years to come.

MHA recognizes the importance of responsible stewardship of public and grant-funded resources. No staff time or state or federal grant funds are being used to promote or advocate for Measure D. Any MHA resources devoted to supporting this initiative are funded separately from restricted state and federal grant funds and are not charged to or reimbursed by those grants.

In community,

Mendonoma Health Alliance
39251 CA-1, Gualala, CA 95445 PO Box 1196, Gualala, CA 95445 (707) 412-3176 www.mendonomahealth.org

Mendonoma Health Alliance is a 501c3 non-profit organization #82-1813874. Your donation is tax deductible to the extent allowable by law. No goods or services were provided by Mendonoma Health Alliance in return for this contribution.

MENDONOMA HEALTH ALLIANCE

Micheline White, MPH
Executive Director

Leslie Tittle, Board Chair
Janet Loxley, Vice Chair
Kristin Yetto, Secretary
Robert Goldberg, Treasurer
Janis Dolphin, Board Member
Mark Dutcher, Board Member
Susan Kools, Board Member

Mendonoma Health Alliance

39251 CA-1, Gualala, CA 95445 PO Box 1196, Gualala, CA 95445 (707) 412-3176 www.mendonomahealth.org

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COAST LIFE SUPPORT DISTRICT
Board Financial Report
September 2026 | Fiscal Year 2027

\$344,433	\$920,313	(\$575,881)	25.00%
YTD Revenue	YTD Expenses	YTD Net Operating	FY Elapsed

1. September Financial Overview

September closes the first quarter of FY2027. Through September 30, the District recognized approximately \$344,433 in operating revenue and incurred \$920,313 in operating expenditures, resulting in a preliminary year-to-date operating deficit of approximately \$575,881.

For September alone, revenue totaled approximately \$90,053 and expenditures totaled \$321,872, producing a monthly operating shortfall of approximately \$231,819. The year-to-date position continues to reflect the timing difference between recurring operating costs and the recognition of major annual revenue sources.

2. Budget-to-Actual Snapshot

At 25% of the fiscal year elapsed, the District has recognized 8.58% of its approximately \$4.015 million annual revenue budget and incurred 22.92% of its annual expenditure budget. Expenditures in aggregate are tracking below the straight-line 25% benchmark; revenue recognition remains substantially behind that benchmark due in large part to the timing of property tax and contract revenues.

3. Revenue Activity

Ambulance transport billings reached approximately \$200,254 year to date, or 17.57% of the \$1.14 million annual budget. County property tax revenues totaled approximately \$114,914, with no additional county tax revenue recorded during September. The \$510,000 budgeted IGT contract revenue had not yet been recognized in the September Profit & Loss report.

As in August, the current revenue realization percentage should be considered alongside the expected collection and recognition cycles for taxes, IGT, and other program revenues, rather than treated as a straight-line measure of full-year performance.

4. Expenditure Activity

Wages and benefits totaled approximately \$584,344 through September, or 25.55% of the \$2.287 million annual budget, broadly consistent with the first-quarter benchmark. Professional services totaled approximately \$251,249, or 18.48% of the annual budget, including \$200,000 for the UC Contract, which is tracking at 25% of its annual allocation.

Certain operating categories remain ahead of the elapsed-year benchmark, including communications and general liability insurance, reflecting the timing of charges recorded to date. Overall expenditure utilization remains below 25%, although individual line items will continue to warrant routine monitoring as the year progresses.

5. Reporting Focus

The key first-quarter considerations remain the timing of significant revenue streams, the pace of payroll and benefit expenditures, and continued monitoring of operating costs against the adopted budget. The preliminary

year-to-date deficit should not, on its own, be interpreted as a projection of the District's full-year operating result.

Reporting note: *This memorandum is based on the September 2026 Profit & Loss and Budget-to-Actual reports included with the Board materials. Amounts are unaudited and before year-end close and government-wide GAAP adjustments; subsequent bookkeeping and classification activity may change reported balances.*

Coast Life Support District
Profit and Loss, Unaudited and Before Year End GAAP Reporting
July-September, 2026

	Month of September 2026	Total YTD
Income		
1100.00 Mendocino County Taxes	-	86,485.71
1200.00 Sonoma County Taxes	-	28,428.25
1400.00 Ambulance Transport Billings	70,539.30	200,254.07
1900.00 Misc Income - General	13,040.71	13,126.82
1910.00 Misc Rev - Interest Income	1,051.59	4,800.76
1920.00 Misc Rev - Donations (Unrestricted)	1,331.73	6,257.09
1930.00 Misc Rev - CPR and Training Classes	4,090.00	4,490.00
2000.00 Grant Revenue	-	590.00
Total for Income	90,053.33	344,432.70
Gross Profit	90,053.33	344,432.70
Expenses		
Total for 3000.00 Wage + Benefit Expense	221,658.96	584,343.67
4020.00 Clothing and Personal	-	65.33
4040.00 Communications		
4041.00 Comm - Cell Phone/Telephone	584.46	1,777.85
4042.00 Comm - Dispatch	-	21,968.10
Total for 4040.00 Communications	584.46	23,745.95
4080.00 Household and Supplies Exp	741.99	1,653.70
4110.00 Insurance Expense		
4112.00 General Liab Ins	6,192.50	12,401.00
Total for 4110.00 Insurance Expense	6,192.50	12,401.00
4140.00 Maintenance Expense		
4142.00 Maint - Vehicles	1,561.52	6,075.90
Total for 4140.00 Maintenance Expense	1,561.52	6,075.90
4260.00 Office Expense		
4261.00 Office Exp - General	407.18	2,112.87
4262.00 Office Exp - Software	47.62	172.81
Total for 4260.00 Office Expense	454.80	2,285.68
4290.00 Bank Charges and Int Expense		
4291.00 Bank Charges	206.32	841.07
Total for 4290.00 Bank Charges and Int Expense	206.32	841.07
4310.00 Professional Services		
4311.00 Accounting	973.00	8,513.38
4313.00 Ambulance Billing	3,579.66	7,469.86
4314.00 Information Tech Services	2,775.07	5,444.75
4316.00 GEMT Contract	1,703.33	23,367.26

Coast Life Support District
Profit and Loss, Unaudited and Before Year End GAAP Reporting
July-September, 2026

	Month of September 2026	Total YTD
4317.10 Legal – Special Purpose	-	2,718.15
4318.00 Tax Admin - NBS Contract	3,735.60	3,735.60
4319.00 UC Contract	66,666.66	199,999.98
Total for 4310.00 Professional Services	79,433.32	251,248.98
4460.00 Minor Equipment (<\$5,000 per Unit)		
4463.00 Minor Equip - Radio Equipment	10.78	10.78
4464.00 Minor Equip - Medical Equip and Supplies	3,079.38	14,898.64
Total for 4460.00 Minor Equipment (<\$5,000 per Unit)	3,090.16	14,909.42
4500.00 Special Department Expenses		
4511.00 Medical Director Fee-non AHUC	2,500.00	7,500.00
4512.00 Training and Development - Staff	87.80	357.53
4513.00 Training and Development - Community	-	725.90
4514.00 Board Expenses	76.80	199.26
Total for 4500.00 Special Department Expenses	2,664.60	8,782.69
4610.00 Transportation and Travel		
4611.00 Transportation and Travel - Fuel	4,165.51	9,305.09
Total for 4610.00 Transportation and Travel	4,165.51	9,305.09
4710.00 Utilities	359.60	1,974.57
4711.00 Utilities - Water	234.60	627.02
4712.00 Utilities - Electricity	523.91	2,053.20
Total for 4710.00 Utilities	1,118.11	4,654.79
Total for Expenses	321,872.25	920,313.27
Net Operating Income	(231,818.92)	(575,880.57)
Net Income	(231,818.92)	(575,880.57)

Coast Life Support District
Budget vs. Actuals, UnAudited and Before Year End Close GAAP Adjustments
July - September, 2026

	Total			
	Actual YTD	Total Annual FY2027 Budget	Under / (Over) Budget	Under / (Over) % of Budget
Income				
1100.00 Mendocino County Taxes	86,485.71	1,216,374.96	1,129,889.25	92.89%
1200.00 Sonoma County Taxes	28,428.25	907,509.96	879,081.71	96.87%
1300.00 Other "County" Taxes	-	5,765.04	5,765.04	100.00%
1400.00 Ambulance Transport Billings	200,254.07	1,140,000.00	939,745.93	82.43%
1510.00 IGT Contract Revenue	-	510,000.00	510,000.00	100.00%
1900.00 Misc Income - General	13,126.82	5,000.04	(8,126.78)	-162.53%
1910.00 Misc Rev - Interest Income	4,800.76	17,000.04	12,199.28	71.76%
1920.00 Misc Rev - Donations (Unrestricted)	6,257.09	191,763.96	185,506.87	96.74%
1930.00 Misc Rev - CPR and Training Classes	4,490.00	16,500.00	12,010.00	72.79%
2000.00 Grant Revenue	590.00	5,000.04	4,410.04	88.20%
Total Income	344,432.70	4,014,914.04	3,670,481.34	N/A
Gross Profit	344,432.70	4,014,914.04	3,670,481.34	N/A
Expenses				
Total 3000.00 Wage + Benefit Expense	584,343.67	2,287,116.00	1,702,772.33	N/A
4020.00 Clothing and Personal	65.33	5,000.04	4,934.71	98.69%
4040.00 Communications	-	-	-	0.00%
4041.00 Comm - Cell Phone/Telephone	1,777.85	7,200.00	5,422.15	75.31%
4042.00 Comm - Dispatch	21,968.10	62,775.96	40,807.86	65.01%
Total 4040.00 Communications	23,745.95	69,975.96	46,230.01	N/A
4080.00 Household and Supplies Exp	1,653.70	4,800.00	3,146.30	65.55%
4110.00 Insurance Expense	-	-	-	0.00%
4112.00 General Liab Ins	12,401.00	25,032.00	12,631.00	50.46%
Total 4110.00 Insurance Expense	12,401.00	25,032.00	12,631.00	N/A
4140.00 Maintenance Expense	-	-	-	0.00%
4141.00 Maint - Equipment	-	1,899.96	1,899.96	100.00%
4142.00 Maint - Vehicles	6,075.90	35,000.04	28,924.14	82.64%
4143.00 Maint - Buildings	-	3,500.04	3,500.04	100.00%
Total 4140.00 Maintenance Expense	6,075.90	40,400.04	34,324.14	N/A
4220.00 Dues, Subscriptions and Memberships	-	16,800.00	16,800.00	100.00%
4250.00 Misc Expenses	-	249.96	249.96	100.00%
4260.00 Office Expense	-	-	-	0.00%
4261.00 Office Exp - General	2,112.87	4,299.96	2,187.09	50.86%
4262.00 Office Exp - Software	172.81	6,000.00	5,827.19	97.12%
Total 4260.00 Office Expense	2,285.68	10,299.96	8,014.28	N/A
4290.00 Bank Charges and Int Expense	-	-	-	0.00%
4291.00 Bank Charges	841.07	6,099.96	5,258.89	86.21%
4292.00 Interest Expense	-	5,049.96	5,049.96	100.00%
Total 4290.00 Bank Charges and Int Expense	841.07	11,149.92	10,308.85	N/A
4310.00 Professional Services	-	-	-	0.00%
4311.00 Accounting	8,513.38	33,999.96	25,486.58	74.96%
4312.00 Audit	-	13,899.96	13,899.96	100.00%

Coast Life Support District
Budget vs. Actuals, UnAudited and Before Year End Close GAAP Adjustments
July - September, 2026

	Total			
	Actual YTD	Total Annual FY2027 Budget	Under / (Over) Budget	Under / (Over) % of Budget
4313.00 Ambulance Billing	7,469.86	68,400.00	60,930.14	89.08%
4314.00 Information Tech Services	5,444.75	17,000.04	11,555.29	67.97%
4315.00 IGT Contract	-	249,999.96	249,999.96	100.00%
4316.00 GEMT Contract	23,367.26	99,999.96	76,632.70	76.63%
4317.00 Legal	-	9,999.96	9,999.96	100.00%
4317.10 Legal – Special Purpose	2,718.15	30,000.00	27,281.85	90.94%
4318.00 Tax Admin - NBS Contract	3,735.60	12,000.00	8,264.40	68.87%
4319.00 UC Contract	199,999.98	800,000.04	600,000.06	75.00%
4320.00 Pty Tax Admin - Counties	-	24,000.00	24,000.00	100.00%
Total 4310.00 Professional Services	251,248.98	1,359,299.88	1,108,050.90	N/A
4460.00 Minor Equipment (<\$5,000 per Unit)	-	-	-	0.00%
4461.00 Maint Equip - Office Equipment	-	999.96	999.96	100.00%
4462.00 Minor Equip - Computer Equipment	-	6,999.96	6,999.96	100.00%
4463.00 Minor Equip - Radio Equipment	10.78	500.04	489.26	97.84%
4464.00 Minor Equip - Medical Equip and Supplies	14,898.64	54,000.00	39,101.36	72.41%
Total 4460.00 Minor Equipment (<\$5,000 per Unit)	14,909.42	62,499.96	47,590.54	N/A
4500.00 Special Department Expenses	-	-	-	0.00%
4511.00 Medical Director Fee-non AHUC	7,500.00	30,000.00	22,500.00	75.00%
4512.00 Training and Development - Staff	357.53	20,000.28	19,642.75	98.21%
4513.00 Training and Development - Community	725.90	5,000.04	4,274.14	85.48%
4514.00 Board Expenses	199.26	3,000.00	2,800.74	93.36%
4515.00 Employee Assistance Program	-	3,500.04	3,500.04	100.00%
Total 4500.00 Special Department Expenses	8,782.69	61,500.36	52,717.67	N/A
4610.00 Transportation and Travel	9,305.09	39,999.96	30,694.87	76.74%
Total 4610.00 Transportation and Travel	9,305.09	39,999.96	30,694.87	N/A
4710.00 Utilities	1,974.57	12,000.00	10,025.43	83.55%
4711.00 Utilities - Water	627.02	2,214.96	1,587.94	71.69%
4712.00 Utilities - Electricity	2,053.20	6,575.04	4,521.84	68.77%
Total 4710.00 Utilities	4,654.79	20,790.00	16,135.21	N/A
Total Expenses	920,313.27	4,014,914.04	3,094,600.77	N/A
Net Operating Income	(575,880.57)	-	N/A	N/A
Net Income	(575,880.57)	-	N/A	N/A

Coast Life Support District
Balance Sheet, Unaudited and Before Year End GAAP Adjustments
As of September 30, 2026

	Total
Assets	
Current Assets	
Bank Accounts	
1000 Petty Cash	15.00
1001 Exchange Bank Checking (7798)	29,334.72
7800 Capital Replacement	35,417.15
Total for 1001 Exchange Bank Checking (7798)	64,751.87
1002 Exchange Bank-Old Checking 6350	-
6511 Capital Replacement Fund	-
Total for 1002 Exchange Bank-Old Checking 6350	-
1004 Investment Charles Schwab	1.14
Five Star Bank Checking (4299)	69,079.82
Five Star Money Market (4329)	215,192.56
Five Star Payroll Checking (4280)	12,082.12
Total for Bank Accounts	361,122.51
Accounts Receivable	
1095 Misc Other A/R	14,227.40
1109 IGT Receivable	517,553.97
Total for Accounts Receivable	531,781.37
Other Current Assets	
1099 Tax Receivable	
1099-04 Mendo Cty	85,025.21
1099-24 Sonoma Cty	24,095.09
Total for 1099 Tax Receivable	109,120.30
1100 Ambulance AR	-
1101 Ambulance Patient's A/R	448,806.36
1102 Allow. for Uncollectibles	(272,363.12)
Total for 1100 Ambulance AR	176,443.24
1145 Prepaid - Other Exps	668.75
Total for Other Current Assets	286,232.29
Total for Current Assets	1,179,136.17
Fixed Assets	
1400 Fixed Assets	
1401 Amb & Medical Equip Cost	1,009,351.61
1421 Communication System Cost	19,426.52
1451 Building Cost	777,262.20
1460 Land	76,500.00
1470 Office Furniture & Equip	10,790.16

Coast Life Support District
Balance Sheet, Unaudited and Before Year End GAAP Adjustments
As of September 30, 2026

	Total
Total for 1400 Fixed Assets	1,893,330.49
1490 Less Accum Depreciation	(1,495,608.51)
Total for Fixed Assets	397,721.98
Other Assets	
1109.1 IGT Receivable Long-term	258,776.98
1755 Deferred Outflows-Pension	596,227.63
Total for Other Assets	855,004.61
Total for Assets	2,431,862.76
Liabilities and Equity	
Liabilities	
Current Liabilities	
Accounts Payable	
2000 Accounts Payable	10,525.41
Total for Accounts Payable	10,525.41
Credit Cards	
2052 Citi Visa (4861)	2,864.28
Five Star Bank Credit Card	584.28
Total for Credit Cards	3,448.56
Other Current Liabilities	
2009 IGT Payable	230,360.00
2100.12 CalPERS Unfunded Liab	9,180.00
2100.13 CalPERS Safety Classic	854.33
2100.18 CalPERS Admin PEPR	220.36
2100.19 CalPers Safety PEPR	4,422.00
Total for 2100*OE Payroll Liabilities	14,676.69
2105 Accrued Payroll	39,723.16
2110 Accrued PTO Payable	90,555.96
2610 NEST/CERT Payable	3,305.85
2699 LT Debt-short term portion	34,230.78
Total for Other Current Liabilities	412,852.44
Total for Current Liabilities	426,826.41
Long-term Liabilities	
2009.1 IGT Payable Long-Term	115,180.00
2750 PERS Pension Liability	1,039,166.60
2755 Deferred Inflows-Pensions	3,055.99
2805 Cap Lease Ambulance	36,368.15
Total for Long-term Liabilities	1,193,770.74
Total for Liabilities	1,620,597.15

Coast Life Support District
Balance Sheet, Unaudited and Before Year End GAAP Adjustments
As of September 30, 2026

	Total
Equity	
32000 Retained Earnings	1,387,146.18
Net Income	(575,880.57)
Total for Equity	811,265.61
Total for Liabilities and Equity	2,431,862.76

FINANCE COMMITTEE REPORT – October 2026

Legality of accepting stocks as a donation – per CPA Andrea Drew there is a path in GASB (Governmental Accounting Standards Board) to accept them but based on our enabling legislation and California regulatory requirements she is unclear if we legally can. Followed up with Renne Public Law Group and CLSD cannot, as a public agency, accept donations of stock. Our Donation Policy will be updated to reflect this.

Donation of Real Property – Last Friday morning met with the homeowner who is interested in the donation of his home to CLSD and the Redwood Coast Humane Society. Discussions with Laura Bridge of the Humane Society have been positive. Continuing research by RPLG is ongoing as to the best avenue to go with. Donating the property directly to CLSD could bring some unintended requirements as a government agency that The Humane Society would not face as a 501c3.

Director Tilles and I met with RCMS CEO Royal on Monday, October 5. She graciously agreed to accept a hold on Urgent Care payments in full from October, November, and December in acknowledgement of our cash flow issues. Confirmed verbally and in a follow up email that CLSD would honor the three monthly payments in full in January 2027, along with the January payment.

Our September income from ambulance billings was \$70,539 as shown in the September Profit and Loss Statement. Wittman's YTD report for September shows a net payment of \$77,425. Most ambulance billing payments are sent to our billing company, but every month some checks are mailed directly to CLSD (Wittman calls payments that go directly to CLSD "dead cash"). The September Wittman report includes dead cash from previous months. The delay in information sharing from CLSD to Wittman was caused by issues with our secure file transfer software. There are also two payments in the Wittman report that were made at the end of September but were not processed by our bank until October.

OPERATIONS & ADMINISTRATION REPORT

OCTOBER 2026

OPERATIONS

STAFFING: Held initial interviews with two potential paramedics, both from Southern California. One candidate will come up to CLSD at the end of the month for a second interview. Paramedic John Huff has requested to move to a part-time position once we have a full-time replacement for him. His wife's business has expanded and he will be moving to work with her. In the interim he will be moving to a half-time position in November to be able to help support CLSD while being more available for his other work. The ambulance continues to be fully staffed with the addition of Evan Dilks.

GRANTS: Working with a grant administrator through Galls (uniform company specializing in FIRE/EMS/POLICE equipment) to access grants for updating uniforms and PPE.

TRAINING: Held a BLS Healthcare Provider class for RCMS staff and a free community education class.

VEHICLES: Continuing maintenance issues with the 2015 Sprinter, currently requiring a new master cylinder due to air leaking to the brake lines and causing braking issues.

2008 Chevy – 190,747 miles

2015 Sprinter – 242,652

2020 Sprinter – 139,887

2023 RAM – 40,380

As of October 2026

ADMINISTRATION

FY26 AUDIT: EA Hernandez and I met with CPA Drew and lead bookkeeper Spriggs to review roles and responsibilities for the upcoming audit, November 18-20.

JPA: Met with General Counsel to review the proposed JPA. On review legal presented the different agreements that are common between public agencies, MOUs, Agreements, and Authorities. All have different legal expectations and bindings. Further discussion with the JPA agency committee led to continuing to pursue the Agreement formation as the best course of action for the member agencies. Discussions are ongoing.

FY26/27 Mendocino County Parcels not included in assessments: Contacted by Mendocino County with the parcels not being assessed by the county for FY26/27. As with last year those parcels will be directly billed by NBS. This year we have had communication with NBS to request changes and updates to the letters that are sent

out, as well have requested a timeline so that we can be proactive in our communications. The mailings were updated with “Attn: Bronwyn Golly” instead of a past District Administrator. There are also five Sonoma County property owners that will be directly billed.

SACKLER/PURDUE Settlement: Continue to receive updates on individual Sackler legal rulings. No recent information on the Purdue Settlement.

PUBLIC RELATIONS

- Held a public forum in Gualala on Ballot Measure D
- Staff and Board participated in the Sea Ranch Forum
- Chief Golly and Board attended Congressman Jared Huffman’s Town Hall at the Gualala Arts Center, met with the Congressman and received his support for Measure D (thank you, Director Vickers!)
- Chief Golly:
 - o Was interviewed on KTDE
 - o Spoke with the volunteer group The Arena Stewards on CLSD, history and present challenges, as well as an introduction to Measure D
 - o Spoke at the October Point Arena City Hall on CLSD and Measure D
 - o Spoke at the Soroptimists’ luncheon

Coast Life Support District Year to Date Report

	CHARGES	MCARE WRITE DOWNS	MCAL WRITE DOWNS	OTHER CONTRACTUAL WRITE DOWNS	AB 716	NET CHARGES	PAYMENTS	REFUNDS	NET PAYMENTS	BAD DEBT WRITE OFFS	OTHER WRITE OFFS	ADJUSTMENTS	NEW A/R BALANCE
OCTOBER '25	\$ 332,717.00	\$ 153,297.28	\$ 50,463.60	\$ 10,466.10	\$ 33,231.43	\$ 85,258.59	\$ 99,700.64	\$ -	\$ 99,700.64	\$ -	\$ -	\$ 0.66	\$ 495,719.08
NOVEMBER '25	\$ 274,239.00	\$ 104,246.33	\$ 37,962.99	\$ 5,030.70	\$ 23,323.44	\$ 103,675.54	\$ 92,530.82	\$ -	\$ 92,530.82	\$ -	\$ 843.20	\$ 51.72	\$ 506,072.32
DECEMBER '25	\$ 378,231.80	\$ 204,902.99	\$ 45,825.91	\$ 8,195.74	\$ 13,965.33	\$ 105,341.83	\$ 101,025.10	\$ 130.09	\$ 100,895.01	\$ -	\$ -	\$ 2.97	\$ 510,522.11
JANUARY '26	\$ 363,891.00	\$ 195,065.96	\$ 46,926.73	\$ 10,565.55	\$ (13,349.38)	\$ 124,682.14	\$ 59,008.90	\$ 4,298.41	\$ 54,710.49	\$ -	\$ -	\$ -	\$ 580,493.76
FEBRUARY '26	\$ 172,101.80	\$ 48,369.51	\$ 21,968.12	\$ 18,138.43	\$ 2,340.42	\$ 81,285.32	\$ 130,554.61	\$ 993.32	\$ 129,561.29	\$ -	\$ -	\$ -	\$ 532,217.79
MARCH '26	\$ 289,368.00	\$ 145,848.71	\$ 44,945.76	\$ 15,621.84	\$ 16,292.48	\$ 66,659.21	\$ 72,348.43	\$ 8,052.86	\$ 64,295.57	\$ -	\$ 477.00	\$ 0.30	\$ 534,104.73
APRIL '26	\$ 287,141.00	\$ 129,661.48	\$ 27,486.28	\$ 781.99	\$ 18,819.34	\$ 110,391.91	\$ 74,364.82	\$ -	\$ 74,364.82	\$ -	\$ -	\$ 0.14	\$ 570,131.96
MAY '26	\$ 230,241.00	\$ 90,007.89	\$ 17,982.41	\$ 15,103.10	\$ 31,435.60	\$ 75,712.00	\$ 86,686.68	\$ -	\$ 86,686.68	\$ -	\$ 918.39	\$ 2.26	\$ 558,241.15
JUNE '26	\$ 214,963.60	\$ 94,552.84	\$ 12,652.65	\$ 6,422.02	\$ 23,843.45	\$ 77,492.64	\$ 52,776.90	\$ -	\$ 52,776.90	\$ -	\$ 500.00	\$ (175.00)	\$ 582,281.89
JULY '26	\$ 355,246.00	\$ 154,873.51	\$ 47,516.48	\$ 22,813.24	\$ 39,398.72	\$ 90,644.05	\$ 65,498.43	\$ 661.90	\$ 64,836.53	\$ -	\$ -	\$ 2.95	\$ 608,092.36
AUGUST '26	\$ 347,370.60	\$ 134,122.98	\$ 48,755.93	\$ 1,743.45	\$ 23,784.76	\$ 138,963.48	\$ 59,661.00	\$ -	\$ 59,661.00	\$ -	\$ 727.00	\$ -	\$ 686,667.84
SEPTEMBER '26	\$ 296,827.40	\$ 119,090.91	\$ 41,332.00	\$ 7,480.98	\$ 45,508.06	\$ 83,415.45	\$ 78,152.89	\$ 727.00	\$ 77,425.89	\$ -	\$ 3,717.00	\$ 70.18	\$ 689,010.58
YEAR TO DATE TOTALS	\$ 3,542,338.20	\$ 1,574,040.39	\$ 443,818.86	\$ 122,363.14	\$ 258,593.65	\$ 1,143,522.16	\$ 972,309.22	\$ 14,863.58	\$ 957,445.64	\$ -	\$ 7,182.59	\$ (43.82)	
YTD PERCENTAGE OF REVENUE		44.44%	12.53%	3.45%	7.30%	32.28%	27.45%	1.53%	27.03%	0.00%	0.20%	0.00%	
YTD PERCENTAGE OF NET REVENUE									83.73%				
Average Charges per month	\$ 295,194.85												
Average Payments per month	\$ 81,025.77												

Runs by Response Request

Response Type Of Service Requested (eResponse.05)	Number of Runs	Percent of Total Runs
911 Response (Scene)	89	94.68%
Interfacility Transport	5	5.32%
	Total: 94	Total: 100.00%

Runs by Dispatch Reason

Incident Complaint Reported By Dispatch (eDispatch.01)	Number of Runs	Percent of Total Runs
Traffic/Transportation Incident	12	12.77%
Falls	10	10.64%
Sick Person	9	9.57%
Breathing Problem	7	7.45%
Chest Pain (Non-Traumatic)	6	6.38%
Interfacility Transfer	6	6.38%
Stroke/CVA	5	5.32%
Unconscious/Fainting/Near-Fainting	5	5.32%
Unknown Problem/Person Down	5	5.32%
Automated Crash Notification	4	4.26%
Overdose/Poisoning/Ingestion	4	4.26%
Abdominal Pain/Problems	3	3.19%
Assault	2	2.13%
Diabetic Problem	2	2.13%
Heart Problems/AICD	2	2.13%
Hemorrhage/Laceration	2	2.13%
Other	2	2.13%
Psychiatric Problem/Abnormal Behavior/Suicide Attempt	2	2.13%
Traumatic Injury	2	2.13%
Allergic Reaction/Stings	1	1.06%
Drowning/Diving/SCUBA Accident	1	1.06%
Pregnancy/Childbirth/Miscarriage	1	1.06%
Well Person Check	1	1.06%
	Total: 94	Total: 100.00%

Runs by Provider Impression

Situation Provider Primary Impression (eSituation.11)	Number of Runs	Percent of Total Runs
	20	21.28%
Pain (G89.1)	14	14.89%
Traumatic Injury (T14.90)	9	9.57%
Syncope/Near Syncope (R55)	8	8.51%
Weakness (General) (R53.1)	8	8.51%
Altered Level of Consciousness (R41.82)	5	5.32%
Chest Pain - Non-cardiac (R07.89)	5	5.32%
Abdominal Pain / Problems (R10.84)	4	4.26%
Nausea / Vomiting (R11.2)	4	4.26%
Respiratory Distress - Unspecified (J80)	4	4.26%
Behavioral / Psychiatric - Disorder/Issue (F99)	2	2.13%
No Apparent Illness/Injury (Z00.00)	2	2.13%
Stroke/CVA (I63.9)	2	2.13%
Alcohol Intoxication (F10.92)	1	1.06%
Chest Pain - Suspected Cardiac (I20.9)	1	1.06%
Cold/Flu Symptom (J00)	1	1.06%
Dizziness / Vertigo (R42)	1	1.06%
Hazmat Exposure (Z77.9)	1	1.06%
Respiratory Distress - Bronchospasm (J98.01)	1	1.06%
Respiratory Distress - Pulmonary Edema / CHF (J81.0)	1	1.06%
	Total: 94	Total: 100.00%

3.5 Runs by Response Disposition

Unit Disposition (3.4=itDisposition.099/3.5=eDisposition.27)	Patient Evaluation/Care (3.4=itDisposition.100/3.5=eDisposition.28)	Crew Disposition (3.4=itDisposition.101/3.5=eDisposition.29)	Transport Disposition (3.4=itDisposition.102/3.5=eDisposition.30)	Reason for Refusal/Relea: (3.4=itDisposition.103/3.5=eDispo
Patient Contact Made	Patient Evaluated and Care Provided	Initiated and Continued Primary Care	Transport by This EMS Unit (This Crew Only)	
Patient Contact Made	Patient Evaluated and Refused Care (AMA)	Available, Care Refused (AMA/RAS)	Patient Refused Transport	Against Medical Advice
Cancelled Prior to Arrival at Scene	Not Applicable	Available, No Care Required	No Transport	
Cancelled on Scene	Not Applicable	Available, No Care Required	No Transport	
No Patient Found		Available, No Care Required		
Patient Contact Made	Patient Evaluated and Refused Care (AMA)	Available, Care Refused (AMA/RAS)	Transport by Another EMS Unit/Agency	Against Medical Advice
Patient Contact Made	Patient Evaluated, Released at Scene (RAS)	Available, Care Refused (AMA/RAS)	Patient Refused Transport	Released Following Protocol Guidel

3.5 Transported by Destination Report

Disposition Destination Name Delivered Transferred To (eDisposition.01)	Number of Runs	Percent of Total Runs
	49	52.13%
Landing Zone	11	11.70%
Sutter Santa Rosa Regional Hospital	10	10.64%
Adventist Health Mendocino Coast	8	8.51%
Santa Rosa Memorial Hospital, Montgomery	8	8.51%
Kaiser Permanente - Santa Rosa	6	6.38%
Redwood Coast Medical Services Inc	2	2.13%
	Total: 94	Total: 100.00%

Call Volumes by Day and Hour Report

Incident Day Name	Number of Runs	Percent of Total Runs
Incident Three Hour Range Of Day 24: 00:00:00 - 02:59:59		
Sunday	1	1.06%
Saturday	1	1.06%
	Total: 2	Total: 2.13%
	Avg: 1.00	
Incident Three Hour Range Of Day 24: 03:00:00 - 05:59:59		
Sunday	1	1.06%
Monday	1	1.06%
Tuesday	1	1.06%
Saturday	1	1.06%
	Total: 4	Total: 4.26%
	Avg: 1.00	
Incident Three Hour Range Of Day 24: 06:00:00 - 08:59:59		
Sunday	1	1.06%
Monday	1	1.06%
Wednesday	4	4.26%
Saturday	1	1.06%
	Total: 7	Total: 7.45%
	Avg: 1.75	
Incident Three Hour Range Of Day 24: 09:00:00 - 11:59:59		
Sunday	4	4.26%
Monday	2	2.13%
Tuesday	3	3.19%
Thursday	1	1.06%
Friday	2	2.13%
Saturday	2	2.13%
	Total: 14	Total: 14.89%
	Avg: 2.33	
Incident Three Hour Range Of Day 24: 12:00:00 - 14:59:59		
Monday	5	5.32%
Tuesday	6	6.38%
Wednesday	10	10.64%
Thursday	5	5.32%
Saturday	1	1.06%
	Total: 27	Total: 28.72%
	Avg: 5.40	
Incident Three Hour Range Of Day 24: 15:00:00 - 17:59:59		
Sunday	1	1.06%
Monday	3	3.19%
Tuesday	1	1.06%
Wednesday	1	1.06%
Thursday	1	1.06%
Friday	2	2.13%
Saturday	2	2.13%
	Total: 11	Total: 11.70%
	Avg: 1.57	
Incident Three Hour Range Of Day 24: 18:00:00 - 20:59:59		
Sunday	2	2.13%
Monday	2	2.13%
Tuesday	2	2.13%
Wednesday	2	2.13%
Thursday	4	4.26%
Friday	4	4.26%
Saturday	4	4.26%
	Total: 20	Total: 21.28%
	Avg: 2.86	
Incident Three Hour Range Of Day 24: 21:00:00 - 23:59:59		
Tuesday	1	1.06%
Wednesday	1	1.06%
Thursday	2	2.13%

Friday	1	1.06%
Saturday	4	4.26%
Total: 9		Total: 9.57%
Avg: 1.80		
Total: 94		Total: 100.00%
Avg: 2.35		

Report Criteria

Agency Name (Dagency.03):

Is In Coast Life Support District Ambulance

Incident Date:

Is Between 04/1/2025 and 04/30/2025