

AGENDA

Tuesday, May 27, 2025

Regularly Scheduled Meeting of the Board of Directors

Location: CLSD, Bill Platt Training Room, 38901 Ocean Drive, Gualala, CA 95445

Board meetings will also be available via teleconference.

Meeting Link: https://us06web.zoom.us/j/87246626584?pwd=GaQEp6pNq26ybv82zOl3CREPc7NbDk.1

Meeting Code: 871 1739 4941

Password: 366982

1. Call to Order Beaty

2. Adoption of the agenda Beaty

3. Minutes Approval:

April 28, 2025 Board Meeting Beaty

4. Privilege of the floor Beaty

5. New Business:

a. Platt Training Room Use
 b. Public Agency Use of Funds for Employees, example policies
 c. Resolution #xxx Appropriations limit

Golly

d. Payment to GEMT Golly

6. Old Business:

a. Resolution #304 to recognize staff for EMS Week
 b. Financial Organization
 c. Ethics and Sexual Harassment Trainings
 Damasco
 Tilles/Golly
 Hernandez

7. Committee Reports:

a. Finance
b. Executive
c. Governance
d. Communications
e. RCMS

Tilles

Tilles

Beaty

Schwartz

Tilles

f. MHA Tittle/Beaty

g. District/Operations Golly

8. Shout out: Open

9. **NEXT BOD MEETINGS:**

June 23, 2025 July 28, 2025

10. Adjourn



PO Box 1056 • Gualala, CA 95445 (707) 884-1829 Ph, (707) 884-9119 Fax www.clsd.ca.gov

Board of Directors MEETING MINUTES Monday, April 28, 2025

Location: CLSD, Bill Platt Training Room, 38901 Ocean Drive, Gualala, CA 95445

Teleconference Meeting Link:

https://us06web.zoom.us/j/87246626584?pwd=GaQEp6pNq26ybv82zOl3CREPc7NbDk.1

BOD Present: Geoff Beaty, Naomi Schwartz, Michael Tilles, Julie Bower, Julia Damasco, Susan

Sandoval, Leslie Tittle **Visitors:** Leslie Bates

Staff Present: Bronwyn Golly, Cobre Hernandez, Arianna Concha, Tina Daniels, Brenda Storm

Minutes by: Cobre Hernandez, Executive Assistant

Meeting called to order at 4:00pm by BOD President Geoff Beaty.

After review by the BOD, Secretary Schwartz made a motion to accept the agenda, which was seconded by Director Tittle.

The Meeting Agenda was unanimously approved.

After review by the BOD, Secretary Schwartz made a motion to accept the minutes of the March 24, 2025 BOD meeting with the following change. Director Tittle seconded the motion. The correction: Under "Expenses" in the Reports section, former District Administrator Dave Crowl's last name was spelled incorrectly.

The March 24, 2025 Meeting Minutes were unanimously approved with changes

After review by the BOD, Secretary Schwartz made a motion to accept the minutes of the April 23, 2025 Special Meeting. Director Bower seconded the motion.

The April 23, 2025 Special Meeting Minutes were unanimously approved.

1. Privilege of the Floor

No one had any business to add.

2. New Business

New Board Member

Secretary Schwartz delivered the Oath of Office to newly appointed Director Susan Sandoval.

Resolution to recognize staff for EMS Week

This is the last BOD meeting before EMS Week. Director Damasco suggested it was appropriate for the Board to pass a proclamation supporting EMS Week. A discussion took place of the history of gifts for the operations crew. Director Sandoval voiced her discomfort with CLSD funds being used as gifts for the staff, and supported the idea of the Directors personally provide the funds for the gifts. Director Tilles also expressed reservations over the payment for gifts coming from the agency, given his concerns over the budget. Director Tittle suggested that Directors should be free to donate to CLSD for "appreciation of our EMTs."

President Beaty made a motion to give Chief Golly the authority to spend \$50 per person at a local shop, and if she needs to go over that budget the BOD will make up the difference with individual donations.

Director Bower seconded the motion.

The motion passed with opposition from Director Sandoval.

Sonoma LAFCO Board Openings

CLSD received a notice that there was an opening on the Sonoma LAFCO Board for a board member from a participating agency. There was a discussion about the activities of the LAFCO and the value of participating in it more actively.

3. Old Business:

Financial Organization

Director Damasco gave a recap of what she, Treasurer Tilles, and Chief Golly have been working on to address the financial staffing gaps since the departure of Financial Officer Robin Dills. At first, the plan was to finalize a new position and separation of duties within the administrative team. That process is still underway but the group is now looking for someone in the short term to take over the duties that FO Dills was performing. They were impressed with one of the companies—Warmerdam—but Director Damasco is particularly concerned that they don't perform background checks on their employees or carry a fidelity bond. They haven't ruled out the possibility of hiring Warmerdam but they are scheduling other interviews. Director Damasco stated that this process has been helpful to see what has been done, what wasn't being done, and opportunities for structuring things differently.

President Beaty inquired about the cost of background checks for an agency. Would it be possible for us to make background checks a requirement for engaging in services with Warmerdam, and have CLSD pick up the cost? Director Damasco said it would likely be

\$200-300 per person. As a Board Member of a public body, she doesn't want to be in a position to defend that choice. Treasurer Tilles wanted to publicly thank Director Damasco for her work on managing this financial change. It is very helpful to have someone with her level of expertise at this time.

Ethics and Sexual Harassment Trainings

EA Hernandez delivered a reminder to Directors to take their online trainings, and they thanked those Directors that have already completed them.

4. Reports:

Finance YTD:

Ambulance revenue - Wittman YTD

Chief Golly is continuing to work with our contacts at Wittman, our billing company, in order to understand the current pattern of our contractual write-downs. She is hoping to come back in May to the Board with a more thorough explanation.

Expenses

This month's P&L was created by FO Dills before she left in early April. There are several notes included with the report that indicated what elements still needed additional data and calculations. It will remain incomplete until an accountant is hired as part of the financial reorganization.

Banking review

CLSD has started the account migration to Five Star Bank. We received a check scanner so we no longer need to mail deposits or deliver them in person. The blank checks have been mailed and we're waiting to receive them. The county taxes will be received soon. CLSD receives a check from the Mendocino County Controller, and we'll deposit that check to Five Star Bank. The Sonoma County taxes are scheduled to direct deposit to Exchange Bank. Our contact at Wittman, our ambulance billing company, has informed us that the bank migration process for Medicaid payments can take up to six months. We'll continue to keep our Exchange Bank account open in order to receive those payments.

Ambulance run data

There were 79 calls in March. We had 0 missed calls. The designation of "sick person" has eclipsed "falls" for the first time this year. Director Bower inquired as to whether this might be due to the fall prevention course that MHA teaches.

CLSD Operational Update

Laytonville EMT Class: CLSD is a registered training center for EMT classes. Laytonville, which is at the Northern end of Mendocino County, has been experiencing problems due to their lack of EMTs. They approached Coastal Valley EMS Agency to see how they could bring more EMT training into their area. CVEMSA proposed that Laytonville become a satellite of the CLSD training center. Training Lieutenant Tina Daniels worked with them to make this happen. We charged Laytonville \$50 per student, and Laytonville took care of funding everything else. They just graduated 19 students. [The April Board Packet included photos of the class at the Laytonville Campus.]

CLSD EMT Class: Our EMT Class is doing their skills on Saturday, May 3. There will be 8 students testing.

Conferences and Training: Lieutenant Meg Rosencrans received a scholarship to attend a resiliency conference. The conference enjoyed having her so much that she might join them as an instructor. Lieutenants Hans Petersen and John Huff have taken a training called "Beyond the Streets," which teaches supervisory skills to EMTs and paramedics who are moving for the first time into a supervisory role. Lieutenant Huff has expressed how much benefit he has received from it.

Survivors reunion: There will be a reception on May 22 to celebrate the survivors and emergency professionals of five critical calls this past year in Sonoma County. One of the five cases highlighted concerns a Cardiac Arrest in The Sea Ranch on last year that was a successful field resuscitation.

Committees:

RCMS Finance Committee

Treasurer Tilles provided an update. There have been no cuts. RCMS is currently fully staffed. They feel confident about their financial status forecasting up until October, even though RCMS has concerns that their Primary Care visits are not as high as anticipated. The visits from members of the Hispanic Community have declined.

There was a CLSD BOD discussion about how the current ICE raids are impacting the community. Leslie Bates informed the meeting that RCMS doesn't ask patients about immigration documentation. Is there a way that CLSD can help communicate this and the general safety of RCMS? Director Tittle reported that MHA has sent two of their staff members to a class on working with undocumented clients.

5. Shout Out

There were no shout outs.

6. **NEXT BOD MEETINGS**

May 26, 2025 (Tuesday, due to the Memorial Day holiday) June 23, 2025 July 28, 2025

7. Adjournment

Secretary Schwartz made a motion to adjourn the meeting. Treasurer Tittle seconded the motion.

The motion to adjourn the meeting was unanimously approved at 5:27pm.



Employee Recognition in Special Districts and Other Government Agencies

According to the State of California's Department of Human Resources "employee recognition programs should speak to an agency's interest in communicating the value of your employees as it correlates to your mission, vision, values, and strategic plan. It is a retention tool to retain your quality employees, it is a recruitment tool in support of additional benefits unique to your department, and it is a workforce planning tool to highlight your employees' successes in ways that are not bound strictly by promotions."

How does employee recognition align with CLSD's mission, vision, and values? As our Employee Handbook states, "CLSD is always striving to ensure emergency medical response and treatment is of the highest caliber possible and actively seeking innovative and improved ways to provide healthcare to our community." Fostering an environment that recognizes the value of our employees and formally communicates that appreciation to them is consistent with research that shows that employees that feel recognized show greater satisfaction, engagement, and motivation.

The examples of agency policies that detail employee recognition were pulled from forum discussions on the California Special District Association website.

Addendum separate from packet

COAST LIFE SUPPORT DISTRICT RESOLUTION No. 303

RESOLUTION OF THE BOARD OF DIRECTORS OF COAST LIFE SUPPORT DISTRICT, STATE OF CALIFORNIA, ADOPTING THE PROPOSITION 4 APPROPRIATION LIMIT FOR THE FISCAL YEAR 2024-2025

WHEREAS, each fiscal year a Proposition 4 limit must be established; and

WHEREAS, Proposition 111, Article XIIIB, requires the Board of Directors of the Coast Life Support District to choose and adopt a certain method to increase this limit every year; and

WHEREAS, the Coast Life Support District had approved and adopted an Appropriation Limit for Fiscal Year 2023-2024 of \$3,049,773; and

WHEREAS, the Coast Life Support District has chosen the California Per Capita Personal Income and the Sonoma County Population Change Percentage factors in establishing the Proposition 4 limit; and

WHEREAS, the Board of Directors of the Coast Life Support District, now accepts the Sonoma County Treasurer's calculation for the Appropriation Limit to be \$3,151,642 based on sum of the tax income increase and the annual percentage change for the California Per Capita Personal Income which is 3.62% and the local population growth change which is 0.17%,

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Coast Life Support District hereby adopts a new Appropriation Limit in the amount of \$3,151,642 for the Fiscal Year 2024-2025,

THE FOREGOING RESOLUTION was introduced by Director Beaty, who moved its adoption, seconded by Director Schwartz, and then adopted by the following vote on the 24th day of June, 2024.

Directors:	André Beaty Bower Crosby Schwartz Tilles Tittle	Aye Aye Aye Aye Aye Aye	No No No No No No	Abstain Abstain Abstain Abstain Abstain Abstain	Absent Absent Absent Absent Absent Absent
		Ayes:	Noes:	Abstain:	Absent:

WHEREUPON, the President declared the foregoing RESOLUTION adopted and

SO, ORDERED

Naomi Schwartz, Secretary to the Board

June BOD Agenda Packet FY24 pg 3 of 11

DAVID RICE, DISTRICT AMINISTRATOR COAST LIFE SUPPORT DISTRICT PO BOX 1056 GUALALA, CA 95445

COAST LIFE SUPPORT DISTRICT NATIONAL PROVIDER IDENTIFIER: 1730284225 FISCAL PERIOD ENDED JUNE 30, 2020 AUDIT ISSUED TO PROVIDER: 2/19/2025

GROUND EMERGENCY MEDICAL TRANSPORTATION PROGRAM (GEMT)

The Department of Health Care Services audited the provider's GEMT Medi-Cal Cost Report for the above-referenced fiscal period. As a result of the audit, an overpayment was identified in the amount of **\$20,351.72**.

The final settlement amount includes reconciling the payment for the Affordable Care Act (ACA) transports and the non-ACA transports. Please see the attached Final Audited Adjusted Schedule 9, which shows the final calculations.

To remit payment by check, please send funds to the below address. On the check, please indicate the check is for the "GEMT Supplemental Payment Program" to the address below within **60 days** of receipt of this letter:

Department of Health Care Services
Safety Net Financing Division
Attn: GEMT Program, Don Murray
1501 Capitol Avenue, MS 4504, Suite 72.320
Sacramento, CA 95814

To remit by wire transfer, please send a two-day advance notice to GEMT@dhcs.ca.gov and then wire the full amount due to:

Laurel Heights Branch 3471 California St San Francisco, CA 94118

US Bank For Credit to the Department of Health Care Services

Ground Emergency Medical Transportation Program Safety Net Financing Division, MS 4504 1501 Capitol Avenue, Sacramento, CA 95814 PMBN 2015 13

ABA Number: 121122676

Account Number: 1-575-3926-4539

Reference: GEMT / 0890

Should you have any questions please contact us at GEMT@dhcs.ca.gov.

Gina Giannini, Chief Medi-Cal Supplemental Payment Section Safety Net Financing Division Department of Health Care Services

COAST LIFE SUPPORT DISTRICT RESOLUTION No. 304

RESOLUTION OF THE BOARD OF DIRECTORS OF COAST LIFE SUPPORT DISTRICT, STATE OF CALIFORNIA, RECOGNIZING MAY 19-25, 2005 AS EMERGENCY MEDICAL SERVICES (EMS) WEEK

WHEREAS, the Board of Directors of Coast Life Support District (CLSD) proudly recognizes the extraordinary skill, professionalism, and dedication of our EMS professionals and officially recognizes May 19-25, 2025 as Emergency Medical Services (EMS) Week.

WHEREAS, as the only ground transportation EMS agency on the Mendonoma Coast and an integral part of the emergency services network in our area, CLSD EMTs and paramedics respond to close to 1,000 calls per year with Basic and Advanced Life Support services, transporting 10-12 patients a week to hospitals in Fort Bragg and Santa Rosa. Their expertise during these calls contribute significantly to improving the survival and recovery from sudden illnesses and injuries among our neighbors, families, friends, and visitors.

WHEREAS, this year's EMS Week theme, "We Care. For Everyone." perfectly reflects their commitment to providing lifesaving medical assistance in a community with our unique needs. Our EMS professionals ensure the health and safety of our communities, while often working long hours away from loved ones. They provide compassionate care during very long transports—some of the longest in the country—and stand ready during times of crisis. They are more than deserving of the time we take to honor their dedication.

NOW, THEREFORE, BE IT RESOLVED that on behalf of all of our Mendocino and Sonoma County communities and Coast Life Support District, the Board of Directors heartily express their gratitude to the crew of CLSD and all other emergency professionals in our area.

THE FOREGOING RESOLUTION was introduced by Director Damasco, who moved its adoption, seconded by President Beaty, and adopted by the following vote on the 27th day of May, 2025.

Directors:	Beaty	Aye	No	Abstain	Absent
	Bower	Aye	No	Abstain	Absent
	Damasco	Aye	No	Abstain	Absent
	Sandoval	Aye	No	Abstain	Absent
	Schwartz	Aye	No	Abstain	Absent
	Tilles	Aye	No	Abstain	Absent
	Tittle	Aye	No	Abstain	Absent
		Ayes:	Noes:	Abstain:	Absent:

WHEREUPON, the President declared the foregoing RESOLUTION adopted and SO ORDERED.

Naomi Schwartz, Secretary

							OTHER																
		MC	CARE WRITE	MC	AL WRITE	CO	NTRACTUAL										В	AD DEBT		OTHER			NEW A/R
	CHARGES		DOWNS]	DOWNS	WI	RITE DOWNS	AB 716	NE	T CHARGES	P	AYMENTS	I	REFUNDS	NE	T PAYMENTS	W	RITE OFFS	WF	RITE OFFS	Al	DJUSTMENTS	BALANCE
MAY '24	\$ 243,953.80	\$	102,209.81	\$	25,869.82	\$	10,682.44	\$ 38,192.49	\$	66,999.24	\$	58,996.33	\$	-	\$	58,996.33	\$	-	\$	5,083.00	\$	-	\$ 512,392.77
JUNE '24	\$ 239,837.80	\$	71,593.02	\$	51,740.18	\$	1,579.00	\$ 17,497.10	\$	97,428.50	\$	61,157.40	\$	727.00	\$	60,430.40	\$	-	\$	3,699.65	\$	-	\$ 545,691.22
JULY '24	\$ 248,385.60		101,701.74		41,655.23	\$	6,588.41	\$ 25,784.76	\$	72,655.46	\$	82,587.23	\$	186.10		82,401.13	\$	-	\$	7,455.29		71.48	\$ 528,561.74
AUGUST '24	\$ 310,298.80	\$	114,906.11	\$	35,274.44	\$	10,216.68	\$ 20,797.79	\$	129,103.78	\$	81,665.61	\$	2,225.40	\$	79,440.21	\$	-	\$	500.00	\$	-	\$ 577,725.31
SEPTEMBER '24	\$ 303,426.60	\$	100,899.82	\$	76,506.10	\$	5,425.40	\$ 6,617.88		113,977.40	\$	72,748.97	\$	1,513.41	\$	71,235.56	\$	16,349.50		19,491.43		2.43	\$ 584,628.65
OCTOBER '24	\$ 208,916.40		113,310.59		29,300.54		5,788.12	1,561.12		58,956.03		66,234.13		175.00	\$	66,059.13		8,594.02		1,011.60		-	\$ 567,919.93
NOVEMBER '24	\$ 188,242.80		81,513.61		30,869.99		11,622.94	11,256.77		52,979.49		79,896.16		-	\$	79,896.16		641.19		4,565.54		-	\$ 535,796.53
DECEMBER '24	\$ 171,129.40	\$	68,283.26	\$	22,841.36	\$	1,984.90	\$ 5,957.11		72,062.77	\$	81,066.79	\$	300.00	\$	80,766.79	\$	13,718.75	\$	2,250.73	\$	-	\$ 511,123.03
JANUARY '25	\$ 200,029.40	\$	96,187.46	\$	49,470.60	\$	2,144.77	\$ 26,390.55	\$	25,836.02	\$	71,799.68		342.00	\$	71,457.68	\$	-	\$	-	\$	-	\$ 465,501.37
FEBRUARY '25	\$ 202,346.40		82,183.95		53,359.78	\$	15,700.65	(22,156.60)		73,258.62		52,347.89	\$	6,167.00	\$	46,180.89		-	\$	-	\$	-	\$ 492,579.10
MARCH '25	\$ 211,303.40	\$	111,267.01	\$	29,847.50		2,945.09	\$ 16,547.73	\$	50,696.07	\$	69,103.13		-	\$	69,103.13		-	\$	6,386.42	\$	9.08	\$ 467,794.70
APRIL '25	\$ 80,650.40	\$	61,365.62	\$	4,982.32	\$	10,295.61	\$ (10,896.85)	\$	14,903.70	\$	67,781.08	\$	-	\$	67,781.08	\$	-	\$	-	\$	1.37	\$ 414,918.69
YEAR TO DATE TOTALS	2,608,520.80	\$	1,105,422.00	\$	451,717.86	\$	84,974.01	\$ 137,549.85	\$	828,857.08	\$	845,384.40	\$	11,635.91	\$	833,748.49	\$	39,303.46	\$	50,443.66	\$	84.36	
YTD PERCENTAGE OF REVENUE			42.38%		17.32%		3.26%	5.27%		31.77%		32.41%		1.38%	,	31.96%	,	1.51%		1.93%		0.01%	
YTD PERCENTAGE OF NET REVENUE																100.59%	,						
Average Charges per month Average Payments	217,376.73																						

Net payments

\$ 70,448.70

per month

April 2023: \$55,494.65

April 2024: \$52,826.84

April 2025: \$67,781.08



Runs by Response Request

Response Type Of Service Requested (eResponse.05)	Number of Runs	Percent of Total Runs
911 Response (Scene)	56	88.89%
Interfacility Transport	6	9.52%
Standby	1	1.59%
	Total: 63	Total: 100.00%

Runs by Dispatch Reason

Incident Complaint Reported By Dispatch (eDispatch.01)	Number of Runs	Percent of Total Runs
Traffic/Transportation Incident	8	12.70%
Falls	7	11.11%
Interfacility Transfer	7	11.11%
Sick Person	6	9.52%
Abdominal Pain/Problems	5	7.94%
Other	4	6.35%
Stroke/CVA	4	6.35%
Unconscious/Fainting/Near-Fainting	4	6.35%
Chest Pain (Non-Traumatic)	3	4.76%
Traumatic Injury	2	3.17%
Unknown Problem/Person Down	2	3.17%
Breathing Problem	1	1.59%
Burns/Explosion	1	1.59%
Cardiac Arrest/Death	1	1.59%
Drowning/Diving/SCUBA Accident	1	1.59%
Fire	1	1.59%
Heart Problems/AICD	1	1.59%
Heat/Cold Exposure	1	1.59%
Hemorrhage/Laceration	1	1.59%
Industrial Accident/Inaccessible Incident/Other Entrapments (Non-Vehicle)	1	1.59%
Medical Alarm	1	1.59%
Standby	1	1.59%
	Total: 63	Total: 100.00%

Runs by Provider Impression

Situation Provider Primary Impression (eSituation.11)	Number of Runs	Percent of Total Runs
	17	26.98%
Traumatic Injury (T14.90)	7	11.11%
Abdominal Pain / Problems (R10.84)	6	9.52%
Weakness (General) (R53.1)	6	9.52%
No Apparent Illness/Injury (Adult) (Z00.00)	5	7.94%
Altered Level of Consciousness (R41.82)	4	6.35%
Stroke/CVA (I63.9)	3	4.76%
Behavioral / Psychiatric - Disorder/Issue (F99)	2	3.17%
Pain (G89.1)	2	3.17%
Respiratory Distress - Unspecified (J80)	2	3.17%
Sepsis (A41.9)	2	3.17%
Syncope/Near Syncope (R55)	2	3.17%
Alcohol Intoxication (F10.92)	1	1.59%
Burn (T30.0)	1	1.59%
Cardiac Arrest (I46.9)	1	1.59%
Dizziness / Vertigo (R42)	1	1.59%
Respiratory Distress - Pulmonary Edema / CHF (J81.0)	1	1.59%
	Total: 63	Total: 100.00%

3.5 Runs by Response Disposition

Unit Disposition (3.4=itDisposition.099/3.5=eDisposition.27)	Patient Evaluation/Care (3.4=itDisposition.100/3.5=eDisposition.28)	Crew Disposition (3.4=itDisposition.101/3.5=eDisposition.29)	Transport Disposition (3.4=itDisposition.102/3.5=eDisposition.30)	Reason for Refusal/Release (3.4=itDisposition.103/3.5=eDisposition.31)		Percent of Total Runs
Patient Contact Made	Patient Evaluated and Care Provided	Initiated and Continued Primary Care	Transport by This EMS Unit (This Crew Only)		24	38.10%
Patient Contact Made	Patient Evaluated and Refused Care (AMA)	Available, Care Refused (AMA/RAS)	Patient Refused Transport	Against Medical Advice	12	19.05%
Cancelled Prior to Arrival at Scene	Not Applicable	Available, No Care Required	No Transport		11	17.46%
Patient Contact Made	Patient Evaluated, Released at Scene (RAS)	Available, Care Refused (AMA/RAS)	Patient Refused Transport	Released Following Protocol Guidelines	8	12.70%
Cancelled on Scene	Not Applicable	Available, No Care Required	No Transport		6	9.52%
Patient Contact Made	Patient Evaluated and Refused Care (AMA)	Available, Care Refused (AMA/RAS)		Against Medical Advice	1	1.59%
Patient Contact Made	Patient Support Services Provided	Provided Care Supporting Primary EMS Crew	No Transport		1	1.59%
					Total: 63	Total: 100.00%

3.5 Transported by Destination Report

Disposition Destination Name Delivered Transferred To (eDisposition.01)	Number of Runs	Percent of Total Runs
	39	61.90%
Landing Zone	7	11.11%
Sutter Santa Rosa Regional Hospital	7	11.11%
Santa Rosa Memorial Hospital, Montgomery	5	7.94%
Adventist Health Mendocino Coast	4	6.35%
Redwood Coast Medical Services Inc	1	1.59%
	Total: 63	Total: 100.00%

Call Volumes by Day and Hour Report

Incident Day Name	Number of Runs	Percent of Total Runs
Incident Three Hour Range Of Day 24: 00:00:00 - 02:59:59		
Sunday	2	3.17%
Thursday	1	1.59%
Saturday	1	1.59%
	Total: 4	Total: 6.35%
	Avg: 1.33	
Incident Three Hour Range Of Day 24: 03:00:00 - 05:59:59		
Tuesday	1	1.59%
Saturday	2	3.17%
	Total: 3	Total: 4.76%
	Avg: 1.50	
Incident Three Hour Range Of Day 24: 06:00:00 - 08:59:59		
Sunday	4	6.35%
Tuesday	1	1.59%
Wednesday	1	1.59%
Thursday	1	1.59%
	Total: 7	Total: 11.11%
	Avg: 1.75	
Incident Three Hour Range Of Day 24: 09:00:00 - 11:59:59		
Sunday	2	3.17%
Monday	1	1.59%
Wednesday	2	3.17%
Friday	3	4.76%
Saturday	2	3.17%
	Total: 10	Total: 15.87%
	Avg: 2.00	
Incident Three Hour Range Of Day 24: 12:00:00 - 14:59:59		
Sunday	3	4.76%
Monday	1	1.59%
Wednesday	2	3.17%

Incident Day Name	Number of Runs	Percent of Total Runs
Thursday	1	1.59%
Friday	2	3.17%
Saturday	2	3.17%
	Total: 11	Total: 17.46%
	Avg: 1.83	
Incident Three Hour Range Of Day 24: 15:00:00 - 17:59:59		
Sunday	3	4.76%
Monday	1	1.59%
Tuesday	2	3.17%
Wednesday	4	6.35%
Thursday	1	1.59%
Friday	1	1.59%
	Total: 12	Total: 19.05%
	Avg: 2.00	
Incident Three Hour Range Of Day 24: 18:00:00 - 20:59:59		
Sunday	1	1.59%
Monday	1	1.59%
Tuesday	1	1.59%
Wednesday	1	1.59%
Thursday	1	1.59%
Friday	2	3.17%
	Total: 7	Total: 11.11%
	Avg: 1.17	
Incident Three Hour Range Of Day 24: 21:00:00 - 23:59:59		
Sunday	2	3.17%
Monday	3	4.76%
Tuesday	1	1.59%
Thursday	1	1.59%
Saturday	2	3.17%
	Total: 9	Total: 14.29%
	Avg: 1.80	
	Total: 63	Total: 100.00%
	Avg: 1.70	

Report Criteria

Agency Name (Dagency.03): Is In Coast Life Support District Ambulance
Incident Date: Is Between 04/1/2025 and 04/30/2025