

AGENDA

REGULARLY SCHEDULED MEETING OF THE BOARD OF DIRECTORS 38901 Ocean Drive, Gualala, CA 95445 – Bill Platt Training Room

>>> Monday May 20, 2024 - 4:00 PM<<<

Board meetings will also be available via teleconference.

Meeting Link: https://clsd.my.webex.com/clsd.my/j.php?MTID=med32b4c53947f94c6553b00fff104bdb

1.	Call to Order	Beaty
2.	Adoption of the agenda	Beaty
3.	Minutes Approval: a. April 22, 2024 Board Meeting	Beaty
4.	Privilege of the floor	Beaty
5.	Old Business: a. Resolution #302; Adoption of the FY25 Budget b. CLSD Bylaws	Crowl Schwartz
6.	Reports: a. BOD Goals: Digital BOD Manual b. RCMS c. Finance: YTD i. Ambulance revenue – Wittman YTD ii. Expenses d. Ambulance run data/CLSD Activity	Tittle Tilles Crowl
7.	Closed Session: District Administrator Evaluation	BOD
8.	Shout out:	Open
9.	NEXT BOD MEETINGS: June 24 th , 2024 July 22 nd , 2024 August 26 th , 2024	

10. Adjourn



BOARD OF DIRECTORS MEETING MINUTES MONDAY, April 22, 2024

Location: 38901 Ocean Drive Bill Platt Training Room, CLSD Headquarters, Gualala, CA 95445. Teleconference Meeting Link: https://clsd.my.webex.com/clsd.my/j.php?MTID.

BOD Present: Naomi Schwartz, Julie Bower, Leslie Tittle, Cathleen Crosby, Michael Tilles (remotely)

Staff Present: Dave Crowl, District Administrator, Bronwyn Golly, Operations Manager

Also present: Leslie Bates, RCMS BOD Chair

Minutes by: Naomi Schwartz, BOD Secretary

Meeting called to order at 4:04 pm by BOD Secretary Schwartz

After review, the Meeting Agenda was unanimously approved.

After review, the minutes of the March 25, 2024, BOD meeting were unanimously approved.

1. New Business

a. DA Crowl presented the proposed FY25 Budget for consideration. There were a few changes from previous budgets: changing line item 5430 to 'Reserves'. COLA increases of 6% for operational employees and 3% for administrative employees were included. DA Crowl explained that all staff are considered at Step 5 when determining the Wages & Benefits section for budgetary purposes. DA Crowl was asked to look into lines items 6741 and 6755 for further explanation to the Board at the May meeting.

2. Old Business

- a. Secretary Schwartz told the BOD that it was time to begin DA Crowl's annual evaluation. She will be sending a link to Survey Monkey for this to be completed in May 2024.
- b. The discussion of the CLSD By Laws was tabled until the May 2024 meeting so that the full board can participate.

3. Reports

- a. BOD Goals was also tabled until the May 2024 meeting so that the full board can participate. An article from the CSDA magazine on orientation for new BOD members was exhibited. DA Crowl will send the article to each BOD member for discussion.
- b. DA Crowl presented the material findings of the CLSD FY23 Audit. There were 5 'not. deemed material weaknesses' that have all been addressed. There will be further discussion at the May BOD meeting.
- c. Since Treasurer Tilles was not able to attend the RCMS Finance Committee meeting, RCMS BOD President Leslie Bates did the brief presentation. She explained that. there are no significant changes in RCMS financial picture.
- d. DA Crowl presented the Expense Summary report, Ambulance Run Date (note: first time <u>all</u> ambulances were in use March '24) and CLSD Activity reports to the BOD. All were reviewed and found with acceptable ranges. CLSD Ambulance Revenue report has a new column which needs to be titled and explained more thoroughly. Column H of that report has a refund amount that needs further explanation to the BOD.

4. Other

- a. OM Golly introduced the new paramedic Ari Concha to the BOD at the beginning of the meeting. There are currently no other openings.
- b. OM Golly reminded the BOD that on Tuesday, April 23, 2024, there will be a retirement party for Evan Dilks from 12:30 to 3:00.
- c. The next BOD meeting will be held on May 20, 2024, so as to not conflict with Memorial Day.

5. Shout outs:

- a. OM Bron Golly for the successful completion of the exterior painting of CLSD Building.
- b. Jenn at Wittman for her much appreciated assistance and information.

The meeting was adjourned at 4:44 pm (!)

COAST LIFE SUPPORT DISTRICT

RESOLUTION No: 302 ADOPTION OF THE FINAL BUDGET FOR FISCAL YEAR 2025

WHEREAS, Coast Life Support District Board of Directors, Finance Committee and Staff have reviewed the current financial position for the past year, and

WHEREAS, the District has a need to maximize its revenues, including maintaining the benefit assessment special tax rates as approved by the voters for Emergency Medical Services, and

WHEREAS, the District has reviewed the Ambulance billing charges, in order to maximize revenue while maintaining rates consistent with medical cost inflation,

WHEREAS, the District will require the full assessment as authorized for Urgent Care services in order to fully fund the current program and provide adequate funds for development of the presently envisioned Urgent Care program and any other authorized use. and

WHEREAS, Reserve funding should remain at present levels to support contingencies and capital replacement requirements, and

WHEREAS, Coast Life Support District anticipates Revenues of the following:

Sonoma County	\$ 1,004,291
Mendocino County	\$ 1,327,832
Ambulance Billings	\$ 800,000
Miscellaneous	\$ 625,000
Total Budgeted Revenue	\$ 3,757,122

WHEREAS, the following Expenditures will provide the resources necessary to meet the established objectives for the next Fiscal Year:

Ambulance Operations	\$ 2,356,673
Administration & Overhead	\$ 391,431
Urgent Care Program	\$ 838,133
Interest & Depreciation & Stabilization	\$ 167,886
Total Budgeted Expenditures	\$ 3,757,122

BE IT RESOLVED that the Board of Directors authorize its Officers, Administrator and Staff to make expenditures necessary to operate the Ambulance service and all Authorized programs,

BE IT FURTHER RESOLVED that the Board of Directors authorized the above amounts for the Coast Life Support District's Budget for Fiscal Year 2025.

The above resolution was introduced by Director Schwartz, who moved its adoption, seconded by Director Beaty, and passed and adopted on this 20th day of May, 2024 by the following roll call vote:

Directors:	André	Aye	No	Abstain	Absent
	Beaty	Aye	No	Abstain	Absent
	Bower	Aye	No	Abstain	Absent
	Crosby	Aye	No	Abstain	Absent
	Schwartz	Aye	No	Abstain	Absent
	Tilles	Aye	No	Abstain	Absent
	Tittle	Aye	No	Abstain	Absent
		Ayes:	Noes:	Abstain:	Absent:
WHEREUPO ORDERED.	ON, the Preside	ent declared	the foregoing R	RESOLUTION ac	dopted and SO
		Na	omi Schwartz,	Secretary	
		110	ionni oonwaniz.	Octivial V	

COAST LIFE SUPPORT DISTRICT BY LAWS

Article 1. Purpose

Section 1: The purpose of Coast Life Support District is to provide and promote high quality healthcare services, facilities, emergency care and health education to all District residents and visitors.

Article 2. Organization

Section 1: The governing body of the District shall consist of a Board of seven members who are residents of the District and are registered voters. The number of Board seats elected will alternate, four and three, every two years.

Section2: In the case of a vacated position on the Board between elections, The Board will appoint a replacement to fill the vacated position. This replacement will remain on the Board for the duration on the term of the member he/she is replacing. An effort will be made to maintain geographic balance on the Board. The vacancy may occur as the result of death, incapacitating illness, moving out of the District, resignation, or any other reason that prevents that Board member from fulfilling his/her obligation. Absence from three successive meetings of the Board without have made arrangements with Board President is adequate cause for the Board to declare a vacancy in the position.

CLSD BOD consists of seven members as the BOD with three standing committees: Finance Committee, Communications Committee, and Executive Committee. If a vacancy should occur, the Board President shall place on the agenda and appoint a Nominating Committee, consisting of a least three Directors, at the next Board meeting after a vacancy has been identified. The Nominating Committee shall be responsible for ensuring that the vacancy is posted on the CLSD website and shall utilize available local media, bulletins, and other appropriate posting sites in the local community to communicate the vacancy. The Nominating Committee shall be responsible for establishing and/or updating current selection criteria with input from other Board members. The Nominating Committee shall consist of members of the Board of Directors and can include other members of the community.

Notification of the vacancy on the Board shall be maintained for a minimum of fifteen (15) days. Applications should continue to be gathered at a minimum of fifteen days after the initial posting period (30 days in all).

The Nominating Committee will schedule interviews with the interested parties. Interested parties should submit a letter of interest accompanied by a resume. The Nominating Committee shall present their findings to the Board together with their recommendation for the temporary appointment to fill the vacancy. If approval is not obtained, the Nominating Committee shall propose an alternate candidate for approval. If the Board fails to make an appointment within sixty days to fill the vacancy, then the Mendocino County Board of Supervisors must make the appointment. (CA Government Code AB 1780)

All appointments to the Board must be confirmed through the general ballot and election process that occurs at designated times during the year.

Section 3: At the first regular meeting of the Board following an election, the Board will elect a President, a Secretary, and a Treasurer. There will be no time limit to the terms of these officers, and they may be re-elected. The President, the Secretary and the Treasurer will comprise the Executive Committee.

At the first regular meeting of the Board, newly elected members will be certified and take their oath of office.

Vacant Board Officer positions will be filled by nomination and election by the Board.

Section 4: Board members shall serve without compensation. However, travel or other expenses incurred by a Board member in the performance of the Board or District related duties may be reimbursed at the discretion of the Board.

Section 5: Any Board member who has any financial or property interest of any kind in any private ambulance company or any other provider of any services with which the District may be entering into a contractual arrangement, must disclose such potential conflict of interest. He/she cannot participate in discussion of nor vote on this matter. (AB 4227/Chapter 375, Section 27)

Article 3: Meetings

Section 1: The regular meetings of the Board will be held at least six (6) times a year at a date, time and place designated by the Board.

Section 2: Notice of these regular meetings shall be published in local media, bulletins, and other appropriate posting sites within the local community. Agendas of each meeting shall be posted at least 72 hours prior to the meeting.

Section 3: The public shall have the opportunity to attend all regular and special meetings and shall have the opportunity to address any item on the agenda. However, no member of the public will be allowed more than three minutes of discussion time on any one agenda item until every other member of the public has had the opportunity to speak.

Section 4: If at any time there are insufficient matters to require a meeting, the President with concurrence of the Secretary and the Treasurer (Executive Committee) may cancel that meeting.

Section 5: A special meeting may be called by the President of the Board or by a majority of the members of the Board. Notice of the special meeting shall be given to each Board member by telephone, email or by registered mail giving the reason for the special meeting. Public Notice, including the reason for the special meeting shall be given as far in advance as possible in the same manner as in Section 3. No business other than the matter for which the special meeting is called shall be discussed or acted upon at that special meeting.

Section 6: The notice and conduct of all meetings of the Board, including closed sessions shall be subject to The Ralph W. Brown Act and all amendments thereto. Meetings will be conducted in accordance with Robert's Rules of Order.

Section 7: Four members of the Board shall constitute a quorum. All ordinances and resolutions require a full majority of four (4) votes of the entire Board by voice vote.

Article 4. Powers of the Board

Section 1. The Board is the governing body of the District. The powers of the Board include, but are not limited to the following:

- A. Hiring personnel and/or entering into a contract for:
 - 1. Consulting services
 - 2. Accounting services
 - 3. Billing services
 - 4. Administrative services
- B. Making arrangements for and subsidizing educational programs to promote:
 - 1. First responder and CPR classes
 - 2. EMT classes
 - 3. Any other classes or seminars that will serve to augment or improve the quality of services of the District.
- C. Purchase supplies and equipment deemed necessary for the conduct of the business of the Board and the District.
- D. In general, the powers of the Board are defined in AB 4227/Chapter 375, Sections 30 through 36 (page 7 of AB 4227). As the governing body of the District, the Board will also exercise those powers outlined in AB 4227/Chapter 375, Section 50 through 65 (pages 9 through 12 of AB 4227).
- E. Hiring and overseeing the District Administrator who reports to the CLSD Board.

Article 5: Powers of the Officers

Section1: The President

- A. The President shall preside at meetings of the Board.
- B. He/she shall appoint committees of two or more members to investigate and research those areas in which the Board needs more information in order to make proper decisions. A committee, unless specifically authorized to do so by the majority of the Board, will not make any decisions binding upon the Board in matters pertaining to
 - 1. Hiring or firing personnel
 - 2. Expenditure of funds
 - 3. Discipline of any employees or contractors of the District.
- C. He/she may designate a member of the Board or staff to do specific tasks such as:
 - 1. Contacting a regulatory body or officer to obtain needed information or to provide obligatory reports to a regulatory body or officer.
 - 2. Representing the Board at community, county or other meetings where such representation is mandatory or would be advantageous to the Board and District.

- D. The President will be the chief liaison between the Board, the people of the District, the counties of Mendocino and Sonoma and all regulatory agencies and officials.
- E. Any complaints of any nature received by any member of the Board will be related to the President of the Board who will respond to the complaints or delegate some other member of the Board to do so.

Section 2. The Secretary

- A. In the absence of the President, the Secretary will preside at any meetings, regular or special, and will become the presiding officer of the Board.
- B. The Secretary will be responsible for a written record of every meeting of the Board in conjunction with the District Administrator.
- C. The Secretary will be responsible for scheduling and performing the annual review of the District Administrator by the Board in July of each year.
- D. The Secretary will be responsible for signing each resolution approved by the Board to send to Mendocino and Sonoma counties.

Section 3. The Treasurer

- A. In the absence of the President and the Secretary, the Treasurer will preside at meetings, regular or special, and will become the presiding officer of the Board.
- B. The Treasurer will preside over meetings of the Finance Committee of the Board.
- C. The Treasurer, in conjunction with the District Administrator, will maintain the financial records of the District in accordance with accepted accounting procedures.
- D. Prior to the beginning of a new Fiscal Year (the fiscal year of the District begins July1), the Treasurer in conjunction with the District Administrator, will prepare a budget for the coming year. (AB 4227/Chapter 375, Section 5)
- E. At the end of the Fiscal Year, The Treasurer in conjunction with the District Administrator, will prepare a financial report for examination by the Board and the public at large.
- F. The Treasurer, in conjunction with the District Administrator, will arrange for an annual audit that will conform to the requirements of all pertinent regulatory agencies.
- G. Those duties and powers listed in paragraph C, D, E and F above can, at the discretion of the Board, be contracted out to an accounting firm but will remain under the supervision of The Treasurer.
- H. The Treasurer will serve as a liaison to Redwood Coast Medical Services (RCMS) Board Finance Committee and shall serve as a non-voting member to that committee.

Article 6: By Law Changes

Section 1: These by laws may be altered by additions, deletions or clarifications by a majority vote of the Board.

CLSD Digital Board Handbook Table of Contents

- Mission Statement & Organizational Chart
 - Current org chart? Any changes needed?
- Characteristics desired in a CLSD Board member
- Board Duties
 - Directors
 - President
 - Treasurer
 - Secretary
 - Required trainings and frequency of same
- Committees
 - Standing
 - Adhoc
- Bylaws
- History of CLSD
 - Timeline of major events
 - Maps
- Commonly used terms & Anacronyms
- Links
 - o Form 700
 - Enabling legislation
 - Special District Handbook
 - o Guide to Brown Act
 - Recognizing Conflict of Interest
 - Municipal Service Review -have photo copies? is there a link, is this even needed

Not included in this document – was included in the hard copy Board Handbook

- Financials
 - Revenues & Costs
 - Examples of
 - Wittman Billing Report
 - Financial reports
 - Run Data
 - Annual Budget
- Director Bio's?
- Narrative history
- Welcome letter
- Characteristics of Good Board Governance
- Board goals (always an issue of keeping them up to date)
- Various prior ballot initiatives
- Performance Metrics/Measurements
- Community Partners/Elected Officials

CLSD AMBULANCE REVENUE

	A	В	C	D	E		F	\mathbf{G}	H	I		J	K	L	M
	BILLABLE INCIDENTS	CHARGES	MCARE WRITE DOWNS	MCAL WRITE DOWNS	OTHER CONTRACTUAL WRITE DOWNS	AB 716	NET CHARGES	PAYMENTS	REFUNDS	NET PAYMENTS		BAD DEBT WRITE OFFS	OTHER WRITE OFFS	ADJ	NEW A/R BALANCE
FY23						\$ -					FY22				
MAY'23	55	\$ 220,72					\$ 89,276	\$ 41,233		\$ 41,233	\$ 63,847	\$ 2,204		\$ -	\$ 501,018
JUN'23	63	\$ 324,49	7 \$ 156,29	2 \$ 64,456	\$ 13,032	\$ -	\$ 90,717	\$ 112,774		\$ 112,774	\$ 91,875	\$ 6,126	\$ 1,216	\$ -	\$ 471,619
FY24											FY23				
*JUL'23	64	\$ 220,12	4 \$ 37,02	7 \$ 12,683			\$ 170,065	\$ 94,503		\$ 94,503	\$ 78,972	\$ -	\$ -	\$ 1,046.06	
AUG'23	68	\$ 239,69	8 \$ 185,17	4 \$ 48,390	\$ 2,924	\$ -	\$ 3,210	\$ 76,712	\$ 3,516	\$ 73,196	\$ 57,193	\$ 40,834	\$ 13,358	\$ (738.73)	\$ 423,311
SEPT'23	49	\$ 218,35	0 \$ 78,95	3 \$ 52,918	\$ 8,369	\$ -	\$ 78,109	\$ 102,440	\$ 1,785	\$ 100,656	\$ 69,275	\$ 1,717	\$ 3,721	\$ -	\$ 395,327
*OCT23	62	\$ 235,99	5 \$ 33,96	4 \$ 40,852	\$ 13,770	\$ -	\$ 147,408	\$ 53,689	\$ 727	\$ 52,962	\$ 61,093	\$ 24,728	\$ 1,477	\$ -	\$ 342,944
NOV'23	49	\$ 153,53	5 \$ 101,24	3 \$ 46,704	\$ 6,139	\$ -	\$ (551)	\$ 41,685		\$ 41,685	\$ 60,089	\$ 10,149		\$ -	\$ 411,183
DEC'23	53	\$ 215,96	8 \$ 109,43	8 \$ 20,370	\$ 11,580	\$ -	\$ 74,579	\$ 70,781	\$ 359	\$ 70,422	\$ 27,633	\$ 23,710	\$ 500	\$ 1,201.61	\$ 392,332
JAN'24	44	\$ 167,92	1 \$ 69,38	1 \$ 19,919	\$ 11,871	\$ -	\$ 66,750	\$ 49,322	\$ 959	\$ 48,363	\$ 72,788	\$ -	\$ 727	\$ -	\$ 409,992
FEB'24	61	\$ 241,69	6 \$ 119,86	7 \$ 36,037	\$ 5,491	\$ -	\$ 80,302	\$ 41,251	\$ -	\$ 41,251	\$ 41,758	\$ 8,531	\$ 4,020	\$ 0.38	\$ 436,493
MAR'24	64	\$ 285,88	8 \$ 96,01	5 \$ 39,429	\$ 10,942	\$ 11,511	\$ 127,990	\$ 59,209	\$ 4,904	\$ 54,306	\$ 81,444	\$ -	\$ 13,562	\$ 28.57	\$ 496,644
APR'24	73	\$ 283,02	2 \$ 110,29	3 \$ 41,656	\$ 8,396	\$ 57,021	\$ 65,656	\$ 52,827	\$ -	\$ 52,827	\$ 55,495	\$ (727)	\$ 727	\$ -	\$ 509,473
* see note in cell										•			•	•	
APR'23	62	\$ 217,37	9 \$ 133,51	2 \$ 35,482	\$ 4,293	S -	\$ 44,093	\$ 56,347	\$ 853	\$ 55,495	\$ 70,185	\$ 42,440	\$ 1,380	S -	\$ 455,179
FY To Date	523	\$ 2,042,07	3 \$ 904,33	0 \$ 346,277	\$ 79,481	\$ 68,532	\$ 643,453	\$ 547,916	\$ 12,249	\$ 535,667	\$ 526,768	\$ 108,941	\$ 38,092	\$ 492	
Last 12 Months	705	\$ 2,807,42	1 \$ 1,202,23	4 \$ 443,943	\$ 99,202	\$ 68,532	\$ 993,511	\$ 796,426	\$ 12,249	\$ 784,177	\$ 761,462	\$ 117,270	\$ 39,307	\$ 1,538	
Monthly Average FY To Date	52	\$ 204,20	7 \$ 90,43	3 \$ 34,628	\$ 7,948	\$ 6,853	\$ 64,345	\$ 54,792	\$ 1,225	\$ 53,567	\$ 52,677	\$ 10,894	\$ 3,809	\$ 49	
Monthly Average Last 12 Months	59	\$ 233,95	2 \$ 100,18	6 \$ 36,995	\$ 8,267	\$ 5,711	\$ 82,793	\$ 66,369	\$ 1,021	\$ 65,348	\$ 63,455	\$ 9,773	\$ 3,276	\$ 128	
			A	GING 394 (362	(1)				1						
Month	Current (73)	31 60 (58)	61 90 (61)	01 120 (51)	121 190 (63)	1904 (79)	Rolonco		=						

AGING 394 (362)												
Month	Current (73)	31-60 (58)	61-90 (61)	91-120 (51)	121-180 (63)	180+ (78)	Balance					
APR	\$ 84.219	\$ 60.932	\$ 68,975	\$ 43,056	\$ 99.180	\$ 153.111	s 509.473					

7:45 PM 05/10/24 **Accrual Basis**

Coast Life Support District Profit & Loss Budget Overview FY24 July 2023 through April 2024

	Jul '23 - Apr 24	Budget	\$ Over Budget	% of Budget	
Ordinary Income/Expense Income 4000 · CLSD Special Taxes 4001 · Mendocino County Taxes	1,110,847.06	1,090,173.67	20,673.39	101.9%	
4002 · Sonoma County Taxes	856,041.06	824,541.04	31,500.02	103.8%	
Total 4000 · CLSD Special Taxes	1,966,888.12	1,914,714.71	52,173.41	102.7% 1	
4100 · Interest Revenue 4200 · Ambulance Revenue	267.69 761,638.76	0.00 666,666.66	267.69 94,972.10	100.0% 114.2% <mark>2</mark>	
4400 · Miscellaneous Revenue	15,087.42	16,666.66	-1,579.24	90.5%	
4410 · Intergovermntl Transport(IGT) 4420 · Ground Emerg Med Transport	250,000.00 250,000.00	250,000.00 250,000.00	0.00 0.00	100.0% 100.0%	
Total Income	3,243,881.99	3,098,048.03	145,833.96	104.7%	
Gross Profit	3,243,881.99	3,098,048.03	145,833.96	104.7%	
Expense 5000 · Wages and Benefits	1,639,795.14	1,593,645.68	46,149.46	102.9% 3	
5000TD · Wages & Bene-Training Division	72,502.47	163,422.25	-90,919.78	44.4%	
6000 · Ambulance Operations	179,919.14	158,541.68	21,377.46	113.5%	
6000TD · Training Division Operations	101.99	625.00	-523.01	16.3%	
6700 · Overhead/Administration	223,622.03	172,250.86	51,371.17	129.8% 4	
6700TD · Overhead/Admin-T.Division	3,503.35	2,083.34	1,420.01	168.2%	
6971 · IGT 7000 · Urgent Care	241,884.00 763,646.96	200,000.00 696,979.70	41,884.00 66,667.26 <mark>6</mark>	120.9% <mark>5</mark> 109.6%	
8000 · Interest Expense	3,361.81	666.66	2,695.15	504.3%	
9500 · Depreciation Expense	108,476.66	108,476.66	0.00	100.0%	
Total Expense	3,236,813.55	3,096,691.83	140,121.72	104.5%	
Net Ordinary Income	7,068.44	1,356.20	5,712.24	521.2%	
Net Income	7,068.44	1,356.20	5,712.24	521.2%	

7:45 PM 05/10/24

Accrual Basis

Coast Life Support District
Profit & Loss Budget Overview FY24

July 2023 through April 2024

Total 4000- CLSD Special Taxes
 NET BILLING: *Ref Wittman YTD Report (acc 4220 + Column F minus H/K/L).
 5000 & 5000TD - Wages & Benefits Combined:FY24 Budgeted:\$1,757067.93- Expense: \$1,712,297.61: \$44770.32 (under budget).
 6700 Overhead/Admin: CY 2023-GEMT Transfer Amounts: 2 of 3 -CY 2023 annual collection amount: Managed care & fee total: \$55,233.72 & CY 2024 -GEMT 1 of 3 pymts = 17,526.43 (FY24 total \$72,760.15) reason showing overbudget.
 CY 2024-IGT Transfer Amounts: CY 2024 annual collection amount: Managed care \$241,884.00.
 Urgent Care May bill paid in April.

CLSD RUN DATA PRECEEDING 12 MONTHS

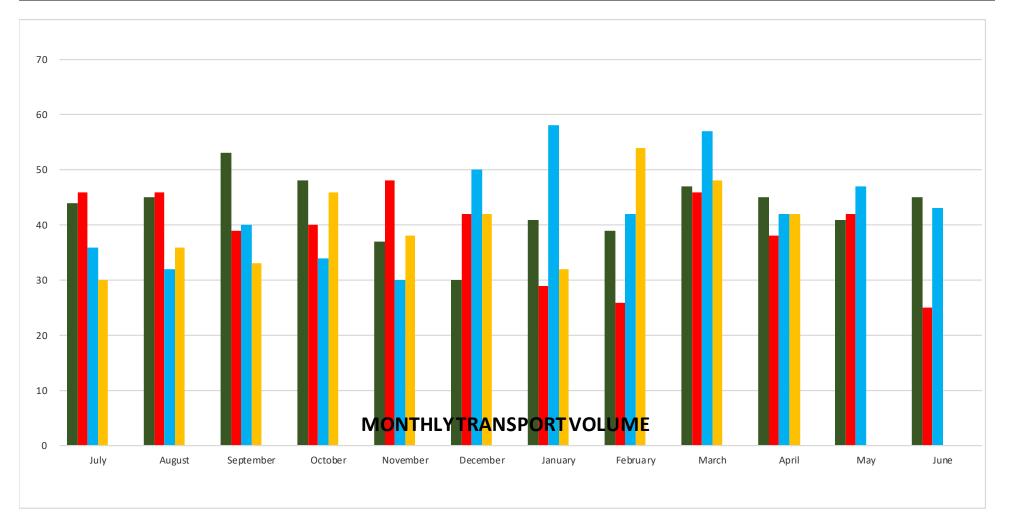
						AMBULANCE DISPATCH					1	го	FRO	M	LANDING	T&R	#	#
DA	TE	INCID	ENTS	BILL	BILLABLE		М	М	В	В	HOS	PITAL	U	С		OF HOURS	MISSED	
MON	YR			INCIE	DENTS	120	122	124*	121*	123*	TRAN	SPORTS	TRANS	PORTS		*	UNAVAIL.	CALLS
Apr	2024	92	85	73	62	71	20	0	1	0	32	34	10	5	12	17	20	0
Mar	2024	88	96	64	54	69	25	1	1	2	43	32	11	8	5	20	20	0
Feb	2024	101	79	74	54	67	28	0	3	3	48	32	10	8	6	20	27	3
Jan	2024	71	91	44	77	56	15	0	0	0	24	58	7	15	8	15	14	0
Dec	2023	77	88	53	67	61	16	0	0	0	42	50	3	10	5	12	14	0
Nov	2023	69	54	51	42	54	15	0	0	0	38	26	4	5	3	10	8	0
Oct	2023	102	74	62	52	76	21	3	2	0	33	28	13	4	12	16	21	0
Sep	2023	72	94	55	75	58	13	2	1	0	33	36	5	10	10	12	12	0
Aug	2023	86	92	68	62	65	19	2	0	0	36	32	5	11	7	21	21	0
July	2023	97	81	56	54	72	25	1	1	0	30	36	8	7	11	26	17	0
June	2023	86	65	63	45	65	21	2	1	0	43	25	3	7	6	18	30	1
May	2023	99	99	55	77	81	18	2	1	0	47	42	12	6	8	17	15	1
							·								· · · · · · · · · · · · · · · · · · ·			
TOT	ALS	1040	998	718	721	795	236	13	11	5	449	431	91	96	93	204	219	5

ALL SHADED COLUMNS ARE PREVIOUS YEAR DATA

M120 AND M122 ARE 24/7 STAFFED AMBULANCES/*M124,*B121 & *B123 ARE UPSTAFFED WHEN NEEDED TREAT & RELEASE (T&R) INCLUDES BOTH RELEASED AT SCENE (RAS) AND AGAINST MEDICAL ADVICE (AMA) AMBULANCE UNAVAILABLE IS TOTAL HOURS UNCOVERED BECAUSE ALL OTHER AMBULANCES ARE OFF ISLAND AN EMPTY BOX MEANS MISSING DATA

MONTHLY AMBULANCE TRANSPORT DATA

Monthly Transports	July	August	September	October	November	December	January	February	March	April	May	June
2020 - 2021	44	45	53	48	37	30	41	39	47	45	41	45
2021 - 2022	46	46	39	40	48	42	29	26	46	38	42	25
2022 - 2023	36	32	40	34	30	50	58	42	57	42	47	43
2023 - 2024	30	36	33	46	38	42	32	54	48	42		



MONTHLY AMBULANCE DATA

Billable Incidents	July	August	September	October	November	December	January	February	March	April	May	June
2020 - 2021	60	55	61	58	48	39	54	58	47	72	56	72
2021 - 2022	68	70	72	65	56	57	49	38	68	59	77	45
2022 - 2023	54	62	75	52	42	66	77	54	79	62	55	63
2023 - 2024	56	68	55	62	51	53	44	74	64	73		

