



AGENDA
REGULARLY SCHEDULED MEETING OF THE BOARD OF DIRECTORS
38901 Ocean Drive, Gualala, CA 95445 – Bill Platt Training Room

>>> **Monday March 27, 2023 – 4:00 PM**<<<

Board meetings will also be available via teleconference.

Meeting Link: <https://clsd.my.webex.com/clsd.my/j.php?MTID=m6f00d99c9d86a07dffab3c82b83f1b3a>

1. Call to Order Beaty
2. Adoption of the agenda Beaty
3. Minutes Approval:
 - a. February 27, 2023 Board Meeting Beaty
4. Privilege of the floor Beaty
5. Old Business:
 - a. Final Urgent Care RFP Beaty
6. New Business:
7. Reports:
 - a. Board Goals FY23 Beaty/Bower/André/Tittle
 - b. RCMS Update Tilles
 - c. Finance: YTD Crowl
 - i. Ambulance revenue – Wittman YTD
 - ii. Expenses
 - d. Ambulance run data/CLSD Activity Crowl
 - e. Captain and DA Report Golly/Ottolini/Crowl
8. Other:
 - a. GEMT Update Crowl
9. Shout out: Open
10. **NEXT BOD MEETINGS:**
April 24th, 2023
May 22nd, 2023
11. Adjourn



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MINUTES OF THE MEETING OF THE BOARD OF DIRECTORS 4:00 PM, February 27th, 2023

Call to Order: President Beaty called the meeting to order at 4:02 PM at the Bill Platt Training Room. Present were Directors: Bower, Crosby, Schwartz, Tilles & Tittle. André was absent. Also present: District Administrator Dave Crowl, Captain Bronwyn Golly and Bookkeeper Clara Frost. Community members present: Leslie Bates and Richard Hughes.

Adoption of the Agenda: Director Schwartz moved to adopt the agenda as written, seconded by Director Tittle . All ayes.

Approval of Minutes: Director Tilles moved to approve the amended January 23rd, 2022 meeting and was seconded by Director Schwartz. All ayes.

Privilege of the Floor: None

Old Business:

- a. Bill Platt use- Discussion regarding opening up the Bill Platt for use now that the Community Center has burned down. Tittle moved to open up use of the community center with a fee and restriction on food and drink. Seconded by Tilles. All ayes
- b. Urgent Care RFP Discussion: CLSD has received two proposals from RCMS and Peitz Group for provision of urgent care in our community. Director Tittle asked how many transports RCMS accepts from CLSD which DA Crowl responded, an average of 1 a month. Director Tittle stated that RCMS has said they are in the red financially due to urgent care and we have a provider that has written a proposal to do it under budget. This seems like a win/win scenario? Director Tilles responded that RCMS is an important fabric of this community and taking away urgent care monies would effectively gut programs there. Director Tilles stated that the proposal from Peitz Group was urgent care lite and would not offer the same services that we rely on from RCMS such as radiology and laboratory. Director Bower stated she was concerned that there was only two doctors proposed to staff Peitz Group proposal and the presedent of choosing "urgent care lite" without getting voter approval was concerning. Director Bower did like the connections that Peitz Group would bring with urban hospital systems and chance to network. President Beaty stated that this process and discussion was very healthy and was encouraged that for the first time we have some competition for urgent care in our community. President Beaty called upon a vote- Beaty-RCMS, Bower-RCMS, Crosby-RCMS, Schwartz-RCMS, Tilles-RCMS, Tittle-Peitz Group. André-absent. RCMS is named the provider for CLSD urgent care. Contract language with be negociated between the CLSD DA and RCMS CEO and will be reported in the next CLSD board meeting.

New Business: none

Reports:

- a. Board Goals FY23 – There has been rebranding advertisments in the ICO and flyers have been sent to the schools. CLSD and MHA continue to work on CLSD community paramedic provision with an urgent care clinic.
- b. RCMS update- Director Tilles reported on RCMS' BOD and Financial meeting. Director Bower shared a concern that RCMS budget problems was misrepresented in the past by previous CEO's and would like assurances that this is not still occurring. Director Tilles responded that the current deficit is reported correctly and relatively small in comparison to past problems.
- c. Finance: YTD
 - i. Ambulance Revenue – Net payments total for January 2023 was a \$72,788 with A/R of \$461,104.

- ii. Expenses – Expenses remain within budgeted range with the one underfunded segment of the Training Division. See page 5.
- d. Ambulance run data/CLSD Activity-December had 99 calls and 77 billable incidents. See pg 9-11
- e. Captain and DA Report- see pg 12-14

Other:

- a. Storm Activity- A possible FEMA grant has been identified to help offset costs incurred to CLSD during the disaster in January.
- b. GEMT Update: \$245,970 was wired last week and we are now waiting for payment which should come in the next few weeks.
- c. **Shout Out:** to Paramedic Tina Daniels for outstanding service & MHA for continued partnership and assistance to CLSD.
- d. Director Crosby asked that CLSD did more outreach with the schools in our district. Captain Golly stated that she annually visits the school in an ongoing project and CLSD provides all CPR training to school officials and students when requested. DA Crowl stated we are actively persueing more involvement and would report all activities to the CLSD BOD.

Next Meeting: the 4th Monday of the month at 4 PM

- March 27th, 2023
- April 24th, 2023
- May 22nd, 2023

Adjournment: Adjourned at 5:31 PM

Minutes Approved:

_____ (Date) _____

| Goals FY 22-23 BOD CLSD | Activities/Objectives | Measurable | Time Sensitive | Board member responsible | Notes and Dates of Completion |
|--|--|---|----------------|--------------------------|---|
| Complete the rebranding of the ambulance service. | 1.Website redesigned and functional; 2. New logo on remaining ambulances and new CLSD sign; 3.Media campaign completed. | All units and programs updated. | By May 2023 | Carolyn | +Ambulances rebranded 4/5 +Add campaign news media/web - Feb 2023 +CLSD Facebook Updated |
| Develop policy and procedure for Public Information position. | 1. Increase presence in social media 2. Regular ICO articles about crews/calls published. | Board Policy and procedure written with staff and approved by board. | By May 2023 | Julie | +CLSD Facebook new page +Regular articles in ICO |
| Explore and develop ways to expand services to better serve our community. | 1. Continued implementation of Community Paramedic resources. 2. Continued development of Mobile Health Clinic with RCMS and MHA. 3. Continued training and interoperability with RCMS and CLSD. | Summary of Board research and options presented to Board during open meeting. | By May 2023 | Geoff | +Continued involvement with MHA +Interoperability/training with RCMS ongoing +Research into Community Paramedics as a Healthcare District |
| Tentative (Board Hosts) “Open House” for the community. | Activity with debrief | Open House held with debrief by Board and Staff. | By May 2023 | Leslie | +Planned for EMS week in May 2023 |

COAST LIFE SUPPORT DISTRICT BOARD GOALS 22-23 FISCAL YEAR

CLSD AMBULANCE REVENUE

| | | | | | | | A | B | C | D | E | F | | | | | | | | | | | | | | | | | | | |
|--------------------------------|--------------|------------|------------|-------------|--------------|------------|--------------------|---------|-------------------|------------------|-------------------------------|-------------|----------|---------|--------------|---------------------|------------------|-----|-----------------|----|---------|----|---------|----|---------|----|--------|----|-------|----|---------|
| | | | | | | | BILLABLE INCIDENTS | CHARGES | MCARE WRITE DOWNS | MCAL WRITE DOWNS | OTHER CONTRACTUAL WRITE DOWNS | NET CHARGES | PAYMENTS | REFUNDS | NET PAYMENTS | BAD DEBT WRITE OFFS | OTHER WRITE OFFS | ADJ | NEW A/R BALANCE | | | | | | | | | | | | |
| FY22 | | | | | | | | | | | | | | | | | | | | \$ | 444,753 | | | | | | | | | | |
| MAR'22 | 68 | \$ | 278,856 | \$ | 141,788 | \$ | 47,457 | \$ | 5,436 | \$ | 84,175 | \$ | 78,408 | \$ | 1,266 | \$ | 77,142 | \$ | 45,804 | \$ | 0 | \$ | 74 | \$ | 450,110 | | | | | | |
| APR'22 | 57 | \$ | 212,767 | \$ | 116,563 | \$ | 41,492 | \$ | 826 | \$ | 53,885 | \$ | 70,745 | \$ | 561 | \$ | 70,185 | \$ | - | \$ | - | \$ | - | \$ | 433,811 | | | | | | |
| MAY'22 | 77 | \$ | 271,373 | \$ | 105,853 | \$ | 44,429 | \$ | 12,080 | \$ | 109,011 | \$ | 66,939 | \$ | 3,091 | \$ | 63,847 | \$ | - | \$ | 6,705 | \$ | 15 | \$ | 472,285 | | | | | | |
| JUN'22 | 45 | \$ | 165,192 | \$ | 78,867 | \$ | 19,828 | \$ | 864 | \$ | 65,634 | \$ | 91,875 | \$ | - | \$ | 91,875 | \$ | - | \$ | 1,537 | \$ | 246 | \$ | 444,753 | | | | | | |
| FY23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| JUL'22 | 54 | \$ | 187,272 | \$ | 45,127 | \$ | 69,096 | \$ | 1,407 | \$ | 71,642 | \$ | 78,972 | \$ | - | \$ | 78,972 | \$ | 47,333 | \$ | 1,395 | \$ | - | \$ | 388,695 | | | | | | |
| AUG'22 | 62 | \$ | 220,864 | \$ | 110,760 | \$ | 51,756 | \$ | 2,004 | \$ | 56,344 | \$ | 57,193 | \$ | - | \$ | 57,193 | \$ | - | \$ | - | \$ | - | \$ | 387,846 | | | | | | |
| SEPT'22 | 75 | \$ | 245,461 | \$ | 87,388 | \$ | 62,212 | \$ | 3,999 | \$ | 91,862 | \$ | 75,904 | \$ | 6,628 | \$ | 69,275 | \$ | - | \$ | 0 | \$ | 5,076 | \$ | 415,508 | | | | | | |
| OCT'22 | 52 | \$ | 187,463 | \$ | 107,759 | \$ | 24,006 | \$ | 11,777 | \$ | 43,921 | \$ | 61,093 | \$ | - | \$ | 61,093 | \$ | 50,292 | \$ | 4,418 | \$ | 82 | \$ | 343,710 | | | | | | |
| NOV'22 | 42 | \$ | 161,993 | \$ | 66,145 | \$ | 37,882 | \$ | 500 | \$ | 57,466 | \$ | 61,302 | \$ | 1,214 | \$ | 60,089 | \$ | - | \$ | - | \$ | - | \$ | 341,087 | | | | | | |
| DEC'22 | 66 | \$ | 299,577 | \$ | 112,355 | \$ | 55,850 | \$ | 14,255 | \$ | 117,117 | \$ | 27,633 | \$ | - | \$ | 27,633 | \$ | 640 | \$ | 1,454 | \$ | - | \$ | 428,477 | | | | | | |
| JAN'23 | 77 | \$ | 290,643 | \$ | 150,154 | \$ | 27,786 | \$ | 7,287 | \$ | 105,415 | \$ | 72,788 | \$ | - | \$ | 72,788 | \$ | - | \$ | - | \$ | - | \$ | 461,104 | | | | | | |
| FEB'23 | 54 | \$ | 208,294 | \$ | 109,829 | \$ | 35,591 | \$ | 29,063 | \$ | 33,810 | \$ | 41,758 | \$ | - | \$ | 41,758 | \$ | - | \$ | 2,500 | \$ | 0.32 | \$ | 450,657 | | | | | | |
| FEB'22 | | | | | | | 38 | \$ | 169,002 | \$ | 50,014 | \$ | 37,976 | \$ | 1,466 | \$ | 79,546 | \$ | 56,555 | \$ | 5,703 | \$ | 50,852 | \$ | - | \$ | - | \$ | 50 | \$ | 488,807 |
| FY To Date | | | | | | | 482 | \$ | 1,801,567 | \$ | 789,517 | \$ | 364,180 | \$ | 70,293 | \$ | 577,578 | \$ | 476,644 | \$ | 7,842 | \$ | 468,802 | \$ | 98,264 | \$ | 9,766 | \$ | 5,159 | | |
| Last 12 Months | | | | | | | 729 | \$ | 2,729,755 | \$ | 1,232,588 | \$ | 517,387 | \$ | 89,498 | \$ | 890,283 | \$ | 784,610 | \$ | 12,760 | \$ | 771,851 | \$ | 144,068 | \$ | 18,008 | \$ | 5,494 | | |
| Monthly Average FY To Date | | | | | | | 60 | \$ | 225,196 | \$ | 98,690 | \$ | 45,523 | \$ | 8,787 | \$ | 72,197 | \$ | 59,580 | \$ | 980 | \$ | 58,600 | \$ | 12,283 | \$ | 1,221 | \$ | 645 | | |
| Monthly Average Last 12 Months | | | | | | | 61 | \$ | 227,480 | \$ | 102,716 | \$ | 43,116 | \$ | 7,458 | \$ | 74,190 | \$ | 65,384 | \$ | 1,063 | \$ | 64,321 | \$ | 12,006 | \$ | 1,501 | \$ | 458 | | |
| AGING 258 (277) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Current (54) | 31-60 (41) | 61-90 (22) | 91-120 (15) | 121-180 (38) | 180+ (88) | Balance | | | | | | | | | | | | | | | | | | | | | | | | |
| JAN | \$ 85,325 | \$ 90,192 | \$ 52,502 | \$ 31,030 | \$ 41,296 | \$ 150,313 | \$ 450,657 | | | | | | | | | | | | | | | | | | | | | | | | |
| CMS TRANSPORTS ON - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TOTAL | \$ - | FEB | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Coast Life Support District
Profit & Loss Budget Overview FY23
 July 2022 through February 2023

| | <u>Jul '22 - Feb 23</u> | <u>Budget</u> | <u>\$ Over Budget</u> | <u>% of Budget</u> |
|---|-------------------------|---------------------|-----------------------|--------------------|
| Ordinary Revenue/Expense | | | | |
| Revenue | | | | |
| 4000 · CLSD Special Taxes | 1,568,089.27 | 1,487,157.36 | 80,931.91 | 105.4% 1 |
| 4100 · Interest Revenue | 29.09 | 0.00 | 29.09 | 100.0% |
| 4200 · Ambulance Revenue | 564,576.87 | 533,333.32 | 31,243.55 | 105.9% 2 |
| 4400 · Miscellaneous Revenue | 23,567.27 | 13,333.35 | 10,233.92 | 176.8% |
| 4410 · Intergovernmental Transport(IGT) | 166,666.68 | 166,666.68 | 0.00 | 100.0% 3 |
| 4500G · Training Grant Revenue | 24,538.30 | 133,333.32 | -108,795.02 | 18.4% 4 |
| Total Revenue | 2,347,467.48 | 2,333,824.03 | 13,643.45 | 100.6% |
| Expense | | | | |
| Uncategorized Expense | 2,761.50 | | | |
| 5000 · Wages and Benefits | 1,273,961.08 | 1,320,883.32 | -46,922.24 | 96.4% |
| 5000TD · Wages & Bene-Training Division | 107,016.86 | 125,920.68 | -18,903.82 | 85.0% 5 |
| 6000 · Ambulance Operations | 138,990.55 | 119,343.90 | 19,646.65 | 116.5% 6 |
| 6000TD · Training Division Operations | 31.00 | 10,000.00 | -9,969.00 | 0.3% |
| 66000 · Payroll Expenses | 0.00 | 0.00 | 0.00 | 0.0% |
| 6700 · Overhead/Administration | 114,036.33 | 125,433.28 | -11,396.95 | 90.9% |
| 6700TD · Overhead/Admin-T.Division | 3,695.34 | 1,666.68 | 2,028.66 | 221.7% 7 |
| 7000 · Urgent Care | 557,540.60 | 557,540.64 | -0.04 | 100.0% |
| 8000 · Interest Expense | 0.00 | 533.32 | -533.32 | 0.0% |
| 9500 · Depreciation Expense | 70,276.68 | 70,276.68 | 0.00 | 100.0% |
| Total Expense | 2,268,309.94 | 2,331,598.50 | -63,288.56 | 97.3% |
| Net Ordinary Operating Surplus | 79,157.54 | 2,225.53 | 76,932.01 | |

10:44 PM

03/09/23



Accrual Basis

Coast Life Support District
Profit & Loss Budget Overview FY23
July 2022 through February 2023

1. Total 4000- CLSD Special Taxes - Account 4002 Sonoma Co Tax recieved 7/1/22-12/1/22 (1st Tax Deposit for FY23). Mendo Co tax recieved 1-4-23.
2. NET BILLING: *Ref Wittman YTD Report (acc 4220 + Column F minus H/K/L)
3. 4410 represents IGT accrual for FY23
4. Training Grant FY22 income as expected and within budget. T.G. is from Sept 1, 2021- Aug 31, 2022
FY22 Training Grant funded in full. JUL-AUG= \$24,538.30 reprecented in FY23 Cycle funded in full.
FY23 Training Grant (not awarded). Changed name to Training Division to continue to track.
5. Training Grant FY22 iis from Sept 1, 2021- Aug 31, 2022
FY22 Training Grant JUL-AUG= \$24,538.30 reprecented in expenses in the FY23 Cycle.
FY23 Training Grant (not awarded). Changed name to Training Division to continue to trac
6. 6000-Ambulance Operations: Veh. Repair & Fuel continue to be driving factors for increase, as well as, Dispatch fees.
7. 6700TD- FY22(prior year) T. Grant has some overlape with FY23. Expense is within Budget.

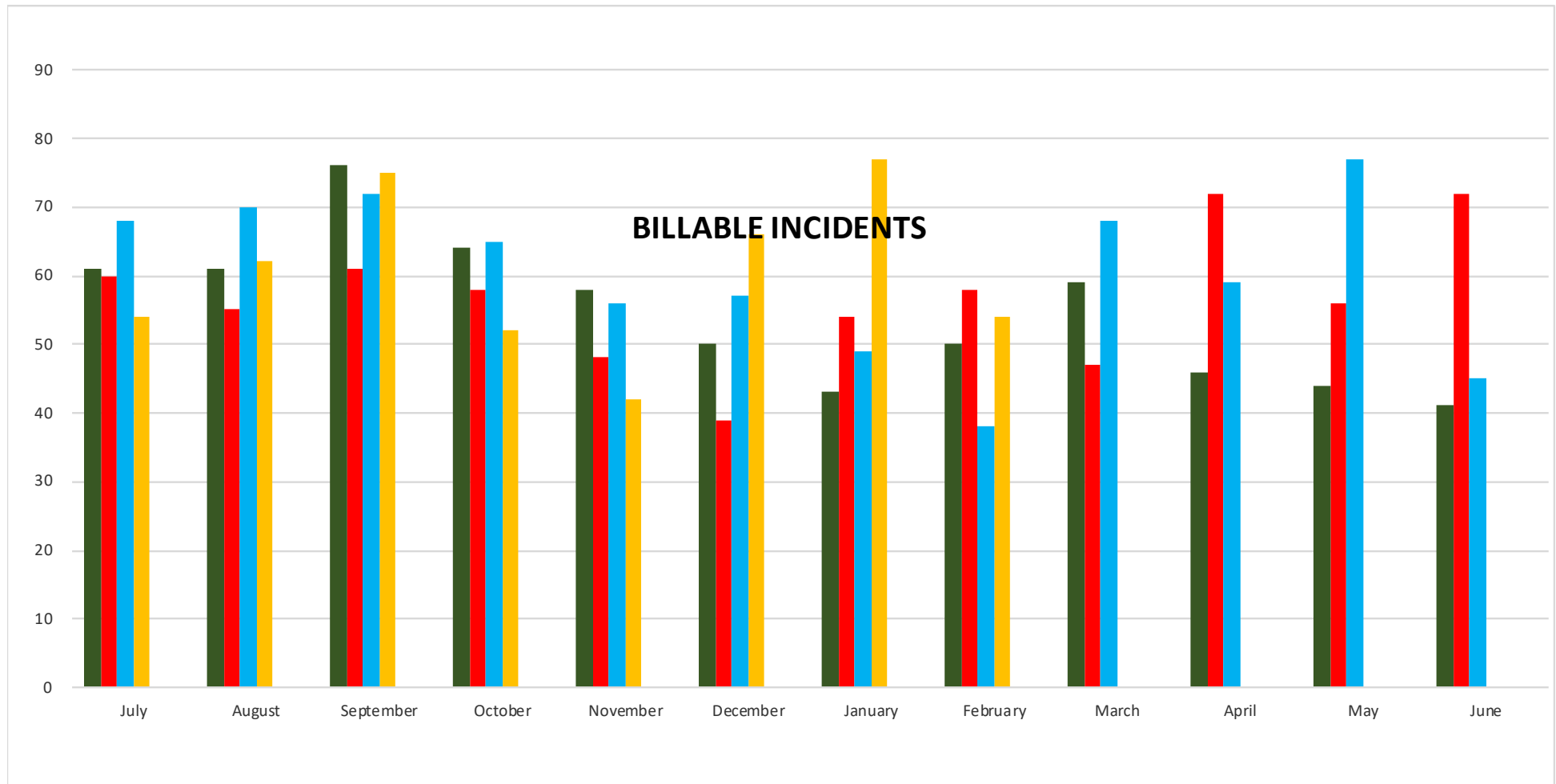
CLSD RUN DATA for the PRECEEDING 12 MONTHS

ALL SHADED COLUMNS ARE PREVIOUS YEAR DATA

| MONTH MOST CURRENT ON TOP | INCIDENT | | PCR | | RESIDENT | | ALS | | DAYTIME | | NIGHT | | TOTAL | | LANDING | | DRY RUN | | T&R | | FROM RCMS | | AMB UNAVAILABLE | | | |
|---------------------------------|---------------------|---------------|------------------------|------------|-------------------|---------------|--------------------------|------------|-----------------------|------------|-----------------------|------------|------------|------------|---|-----------------------|---------|---|---------|------------|-----------|------------|-----------------|------------|---------|------------|
| | DISPATCHED CALLS | | PATIENT CARE RECORD | | RESIDENT | NON RESID. | ADVANCED LIFE SUPPORT | | 9:00 AM TO 9:00 PM | | 9:00 PM TO 9:00 AM | | TRANSPORTS | |  | CANCELLED ON ROUTE | |  | ALS | | TOTAL HRS | | MISSED CALLS | | | |
| | Current | Year Prior | Current | Year Prior | BOTH CURRENT YEAR | | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior |
| Feb '23 | 79 | 55 | 54 | 38 | 42 | 12 | 40 | 36 | 53 | 38 | 26 | 17 | 32 | 26 | 10 | 8 | 13 | 8 | 16 | 14 | 8 | 5 | 12 | 6 | 0 | 0 |
| Jan '23 | 91 | 57 | 77 | 40 | 60 | 17 | 66 | 46 | 69 | 39 | 22 | 18 | 58 | 29 | 11 | 4 | 10 | 5 | 19 | 20 | 15 | 3 | 29 | 12 | 1 | 0 |
| Dec '22 | 88 | 66 | 67 | 57 | 49 | 18 | 59 | 53 | 62 | 50 | 26 | 16 | 50 | 42 | 2 | 2 | 9 | 7 | 14 | 10 | 10 | 6 | 27 | 25 | 0 | 1 |
| Nov '22 | 54 | 85 | 42 | 66 | 33 | 9 | 38 | 56 | 37 | 66 | 17 | 19 | 26 | 42 | 4 | 4 | 7 | 12 | 11 | 20 | 5 | 10 | 10 | 11 | 0 | 0 |
| Oct '22 | 74 | 80 | 52 | 67 | 43 | 9 | 48 | 60 | 61 | 55 | 13 | 25 | 28 | 40 | 6 | 8 | 7 | 12 | 18 | 19 | 4 | 8 | 16 | 21 | 0 | 3 |
| Sep '22 | 94 | 92 | 75 | 72 | 56 | 19 | 60 | 58 | 79 | 62 | 15 | 30 | 36 | 39 | 4 | 3 | 14 | 8 | 32 | 29 | 10 | 7 | 20 | 33 | 1 | 1 |
| Aug '22 | 92 | 106 | 62 | 70 | 40 | 22 | 58 | 62 | 73 | 74 | 19 | 32 | 32 | 46 | 9 | 6 | 14 | 17 | 19 | 23 | 11 | 10 | 10 | 26 | 0 | 2 |
| July '22 | 81 | 93 | 54 | 68 | 34 | 20 | 50 | 45 | 51 | 63 | 30 | 16 | 36 | 46 | 6 | 4 | 6 | 13 | 22 | 17 | 7 | 4 | 9 | 19 | 1 | 0 |
| June '22 | 65 | 91 | 45 | 74 | 28 | 17 | 41 | 56 | 44 | 67 | 21 | 24 | 25 | 45 | 6 | 8 | 6 | 14 | 15 | 20 | 7 | 11 | 12 | 32 | 0 | 0 |
| May '22 | 99 | 74 | 77 | 56 | 64 | 13 | 72 | 31 | 69 | 57 | 30 | 16 | 42 | 41 | 9 | 10 | 17 | 17 | 27 | 15 | 6 | 6 | 24 | | 2 | |
| Apr '22 | 88 | 88 | 65 | 72 | 54 | 11 | 44 | 37 | 68 | 67 | 20 | 21 | 39 | 45 | 6 | 18 | 19 | 18 | 21 | 27 | 6 | 10 | 14 | | 0 | |
| Mar '22 | 88 | 61 | 68 | 47 | 58 | 10 | 64 | 47 | 63 | 43 | 25 | 18 | 46 | 47 | 7 | 6 | 7 | 14 | 15 | 15 | 4 | 14 | 19 | | 0 | |
| TOTAL | 993 | 948 | 738 | 727 | 561 | 177 | 640 | 587 | 729 | 681 | 264 | 252 | 450 | 488 | 80 | 81 | 129 | 145 | 229 | 229 | 93 | 94 | 202 | 185 | 5 | 7 |
| | CALLS | | PCR | | RESIDENT | NON RESID. | ALS | | AM TO PM | | PM TO AM | | TRANSPORTS | | LZ | | DRY RUN | | T&R | | FROM RCMS | | AMB UNAVAILABLE | | | |

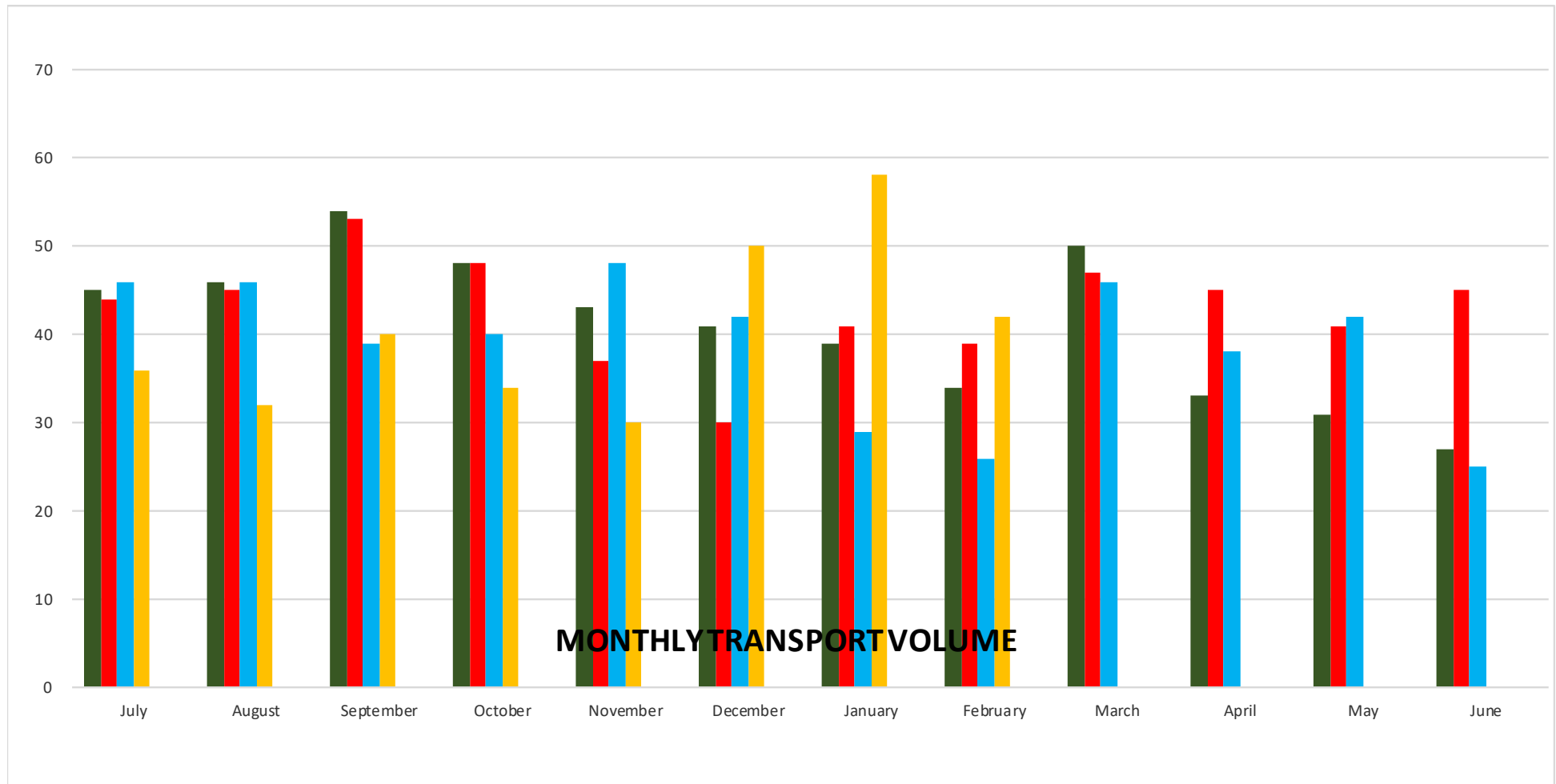
MONTHLY AMBULANCE DATA

| Billable Incidents | July | August | September | October | November | December | January | February | March | April | May | June |
|--------------------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-----|------|
| <i>2019 - 2020</i> | 61 | 61 | 76 | 64 | 58 | 50 | 43 | 50 | 59 | 46 | 44 | 41 |
| <i>2020 - 2021</i> | 60 | 55 | 61 | 58 | 48 | 39 | 54 | 58 | 47 | 72 | 56 | 72 |
| <i>2021 - 2022</i> | 68 | 70 | 72 | 65 | 56 | 57 | 49 | 38 | 68 | 59 | 77 | 45 |
| <i>2022 - 2023</i> | 54 | 62 | 75 | 52 | 42 | 66 | 77 | 54 | | | | |
| | | | | | | | | | | | | |



MONTHLY AMBULANCE TRANSPORT DATA

| Monthly Transports | July | August | September | October | November | December | January | February | March | April | May | June |
|--------------------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-----|------|
| 2019 - 2020 | 45 | 46 | 54 | 48 | 43 | 41 | 39 | 34 | 50 | 33 | 31 | 27 |
| 2020 - 2021 | 44 | 45 | 53 | 48 | 37 | 30 | 41 | 39 | 47 | 45 | 41 | 45 |
| 2021 - 2022 | 46 | 46 | 39 | 40 | 48 | 42 | 29 | 26 | 46 | 38 | 42 | 25 |
| 2022 - 2023 | 36 | 32 | 40 | 34 | 30 | 50 | 58 | 42 | | | | |
| | | | | | | | | | | | | |



RUN DATA

FEBRUARY 2023

Runs by Response Request

| Response Type Of Service Requested (eResponse.05) | Number of Runs | Percent of Total Runs |
|---|----------------|-----------------------|
| 911 Response (Scene) | 71 | 89.87% |
| Interfacility Transport | 8 | 10.13% |
| Total: 79 | | Total: 100.00% |

Runs by Dispatch Reason

| Incident Complaint Reported By Dispatch (eDispatch.01) | Number of Runs | Percent of Total Runs |
|--|----------------|-----------------------|
| Falls | 12 | 15.19% |
| Sick Person | 9 | 11.39% |
| Breathing Problem | 8 | 10.13% |
| Abdominal Pain/Problems | 6 | 7.59% |
| Interfacility Transfer | 6 | 7.59% |
| Chest Pain (Non-Traumatic) | 4 | 5.06% |
| Stroke/CVA | 4 | 5.06% |
| Unconscious/Fainting/Near-Fainting | 4 | 5.06% |
| Heart Problems/AICD | 3 | 3.80% |
| Psychiatric Problem/Abnormal Behavior/Suicide Attempt | 3 | 3.80% |
| Traumatic Injury | 3 | 3.80% |
| Unknown Problem/Person Down | 3 | 3.80% |
| Medical Alarm | 2 | 2.53% |
| Overdose/Poisoning/Ingestion | 2 | 2.53% |
| Traffic/Transportation Incident | 2 | 2.53% |
| Animal Bite | 1 | 1.27% |
| Back Pain (Non-Traumatic) | 1 | 1.27% |
| Cardiac Arrest/Death | 1 | 1.27% |
| Choking | 1 | 1.27% |
| Diabetic Problem | 1 | 1.27% |
| Fire | 1 | 1.27% |
| Hemorrhage/Laceration | 1 | 1.27% |
| Pregnancy/Childbirth/Miscarriage | 1 | 1.27% |
| Total: 79 | | Total: 100.00% |

Runs by Response Disposition

| Disposition Incident Patient Disposition (eDisposition.12) | Number of Runs | Percent of Total Runs |
|--|----------------|-----------------------|
| Treated, Transported by this EMS Unit | 32 | 40.51% |
| Against Medical Advice (AMA) | 14 | 17.72% |
| Canceled Enroute - No Patient Contact | 13 | 16.46% |
| Transported to Landing Zone, Care Transferred | 10 | 12.66% |
| Canceled on Scene - No Patient Contact | 4 | 5.06% |
| Canceled/Dispatch Error (Prior to En Route) | 2 | 2.53% |
| Released at Scene (RAS) | 2 | 2.53% |
| Standby - PD, EMS, or Fire | 1 | 1.27% |
| Treated, Transferred Care to Another EMS Unit | 1 | 1.27% |
| Total: 79 | | Total: 100.00% |

Runs by Provider Impression

| Situation Provider Primary Impression (eSituation.11) | Number of Runs | Percent of Total Runs |
|---|----------------|-----------------------|
| | 20 | 25.32% |
| Pain (G89.1) | 7 | 8.86% |
| Abdominal Pain / Problems (R10.84) | 5 | 6.33% |
| Anxiety / Emotional Upset (F41.9) | 5 | 6.33% |
| Traumatic Injury (T14.90) | 5 | 6.33% |
| Respiratory Distress - Unspecified (J80) | 4 | 5.06% |
| Weakness (General) (R53.1) | 4 | 5.06% |
| Cardiac Dysrhythmia - Tachycardia (R00.0) | 3 | 3.80% |

| Situation Provider Primary Impression (eSituation.11) | Number of Runs | Percent of Total Runs |
|---|----------------|-----------------------|
| Overdose / Poisoning / Ingestion (F19) | 3 | 3.80% |
| Altered Level of Consciousness (R41.82) | 2 | 2.53% |
| Chest Pain - Suspected Cardiac (I20.9) | 2 | 2.53% |
| G.I. Bleed (K92.2) | 2 | 2.53% |
| No Apparent Illness/Injury (Adult) (Z00.00) | 2 | 2.53% |
| Sepsis (A41.9) | 2 | 2.53% |
| Stroke/CVA (I63.9) | 2 | 2.53% |
| Syncope/Near Syncope (R55) | 2 | 2.53% |
| Behavioral / Psychiatric - Disorder/Issue (F99) | 1 | 1.27% |
| Behavioral / Psychiatric - Legal Hold (5150) (Z04.6) | 1 | 1.27% |
| Chest Pain - Non-cardiac (R07.89) | 1 | 1.27% |
| Dehydration (E86.0) | 1 | 1.27% |
| Dizziness / Vertigo (R42) | 1 | 1.27% |
| Nausea / Vomiting (R11.2) | 1 | 1.27% |
| No Apparent Illness/Injury (Pediatric) (Z00.129) | 1 | 1.27% |
| Respiratory Distress - Bronchospasm (J98.01) | 1 | 1.27% |
| TIA (G45.9) | 1 | 1.27% |
| Total: 79 | | Total: 100.00% |

Call Volumes by Day and Hour Report

| Incident Day Name | Number of Runs | Percent of Total Runs |
|---|------------------|-----------------------|
| Incident Three Hour Range Of Day 24: 00:00:00 - 02:59:59 | | |
| Sunday | 1 | 1.27% |
| Monday | 2 | 2.53% |
| Tuesday | 3 | 3.80% |
| Wednesday | 5 | 6.33% |
| Thursday | 2 | 2.53% |
| | Total: 13 | Total: 16.46% |
| | Avg: 2.60 | |
| Incident Three Hour Range Of Day 24: 03:00:00 - 05:59:59 | | |
| Monday | 1 | 1.27% |
| | Total: 1 | Total: 1.27% |
| | Avg: 1.00 | |
| Incident Three Hour Range Of Day 24: 06:00:00 - 08:59:59 | | |
| Tuesday | 2 | 2.53% |
| Wednesday | 1 | 1.27% |
| Thursday | 2 | 2.53% |
| Friday | 1 | 1.27% |
| Saturday | 1 | 1.27% |
| | Total: 7 | Total: 8.86% |
| | Avg: 1.40 | |
| Incident Three Hour Range Of Day 24: 09:00:00 - 11:59:59 | | |
| Sunday | 2 | 2.53% |
| Monday | 1 | 1.27% |
| Tuesday | 4 | 5.06% |
| Wednesday | 2 | 2.53% |
| Thursday | 2 | 2.53% |
| Friday | 1 | 1.27% |
| Saturday | 3 | 3.80% |
| | Total: 15 | Total: 18.99% |
| | Avg: 2.14 | |
| Incident Three Hour Range Of Day 24: 12:00:00 - 14:59:59 | | |
| Monday | 2 | 2.53% |
| Tuesday | 3 | 3.80% |
| Wednesday | 2 | 2.53% |
| Thursday | 3 | 3.80% |

| Incident Day Name | Number of Runs | Percent of Total Runs |
|---|------------------|-----------------------|
| Friday | 1 | 1.27% |
| Saturday | 1 | 1.27% |
| | Total: 12 | Total: 15.19% |
| | Avg: 2.00 | |
| Incident Three Hour Range Of Day 24: 15:00:00 - 17:59:59 | | |
| Monday | 5 | 6.33% |
| Tuesday | 2 | 2.53% |
| Wednesday | 2 | 2.53% |
| Thursday | 2 | 2.53% |
| Friday | 2 | 2.53% |
| Saturday | 2 | 2.53% |
| | Total: 15 | Total: 18.99% |
| | Avg: 2.50 | |
| Incident Three Hour Range Of Day 24: 18:00:00 - 20:59:59 | | |
| Sunday | 3 | 3.80% |
| Monday | 2 | 2.53% |
| Tuesday | 2 | 2.53% |
| Wednesday | 1 | 1.27% |
| Saturday | 3 | 3.80% |
| | Total: 11 | Total: 13.92% |
| | Avg: 2.20 | |
| Incident Three Hour Range Of Day 24: 21:00:00 - 23:59:59 | | |
| Sunday | 1 | 1.27% |
| Friday | 1 | 1.27% |
| Saturday | 3 | 3.80% |
| | Total: 5 | Total: 6.33% |
| | Avg: 1.67 | |
| | Total: 79 | Total: 100.00% |
| | Avg: 2.08 | |

Report Criteria

Agency Name (Agency.03): Is In Coast Life Support District Ambulance

Incident Date: Is Between 2/1/2023 and 2/28/2023

- ☐ DAY CALLS (0900-2100) 53 NIGHT CALLS (2100-0900) 26
- ☐ M122 DISPATCHED 17 (26 IN JANUARY)
- ☐ TOTAL HOURS UNCOVERED 12 (29.23 IN JANUARY)
- ☐ MISSED CALLS 0
- ☐ B121 UPSTAFFED 2 TIMES. ONE FOR BLS TRANSFER FROM RCMs TO KEEP M120 AVAILABLE. ONE FOR PRE-SCHEDULED MEDICAL TRANSPORT - TAKE DOWN + RETURN FOR PROCEDURAL
- ☐ M124 UPSTAFFED 1



Captains and DA Report for February/March, 2023

Operations Captain Report

Injuries

One part-time EMT out for another 2-3 months with a shoulder injury suffered off-duty.

Other

Oversaw two new part-time EMTs training program and paperwork.

Managed all scheduling for the ambulance, maintaining service response at two fully staffed ALS ambulances 24/7

Second month in a row: Shout out to Katherine for helping staff up B121 to take a BLS transport to Santa Rosa to keep ALS available.

March—Storm planning. Coordinated with RCMS, for potential use of RCMS as a destination when no options for transport off the coast available. Did not have to use but good practice and communication.

River coverage: Chevy moved to Manchester for 5 days with on-call firefighters from Redwood Coast Fire staffed.

Continue to oversee in house COVID-19 testing and PPE as needed, meeting local and state requirements.

Training Captain's Report

- Mobile Health Clinic Development w/MHA (continued)
- Formal Submission of Release at Scene/Assess, Treat and Refer policy to CVEMSA
 - Meeting to between CVMESA and CLSD scheduled ***then reschedule pending*** (anticipated approval)
- Continued monthly EMS training for RCVFD, SCVFD and TCVFD/FRVFD and CREST
- Completed 3 scheduled EMS training session with NSCVFD/CalFire in Feb/March
- Spring 2023 NREMT EMT Course continues with **10** confirmed students
 - **2** are returning students “auditing” to complete certification process, **1** withdrew from the course citing to much to manage with work
 - Currently working with Sutter Medical Center on a student clinical affiliation agreement and AMR Sonoma for ambulance rotations
 - **2 of 3** Instructors, aside from myself as well, attended/participated in virtual workshop to take full advantage of the course platform
- Completed EMT Refresher Class Schedule for Feb 4th/5th at NSCVFD North Station with **20** attendees

Training Captain (Chris' Outside Associated Activities)

- Moving forward with PPN (Pediatric Pandemic Network) Fellowship program meeting with national mentors on the development of a Pediatric Mental Health Screening Algorhythm to be utilized in conjunction with MHC and telemedicine
 - This issue has come into prevalence with several calls related to mental health/substance abuse resource needs
 - Working with MHA, to determine local contact sources for focus group for needs assessment
 - Scheduled meetings with Point Arena High School, Elementary School and Manchester Elementary to learn resources available to them and inclusion in focus group for needs assessment
 - Future plan to set up focus group for Point Arena High School and Middle School students for needs assessment

District Administrator Report

- Negotiated contract language with RCMS regarding urgent care RFP.
- Took part in Sonoma County Chief's disaster management debrief
- Continued working with MHA to discuss Community Paramedic concept; specifically a mobile clinic to help reach underserved parts of the district.
- Attended the MHA BOD meeting.
- Attended RCMS BOD and finance meeting as guest.
- Attended REDCOM board meeting IN PERSON as Director.
- Participated in Sonoma/Mendocino County COVID management meetings on a bi-weekly schedule.
- Attended CLSD CREST.
- Oversaw CLSD's payment for the GEMT.
- Managed the new bank account.
- Attended Emergency Vehicle Operations Course (EVOC) in Santa Rosa with two new CLSD part-time EMTs and one firefighter from North Sonoma Coast.
- Received FY22 audit, working to finalize and release in April.
- Started preliminary work on FY24 Budget process.
- Started application for next Training Grant. Due by May 1, 2023.
- Contacted representatives from California Ambulance Association regarding ongoing EMS legislation that may help/affect CLSD functions. CLSD representation may be called to report to State legislature in May/2023.