COAST LIFE SUPPORT DISTRICT

P.O. Box 1056, Gualala, CA 95445 Tel: (707) 884-1829 Fax: 884-9119

AGENDA

REGULAR MEETING OF THE BOARD OF DIRECTORS 38901 Ocean Drive, Gualala, CA 95445 – Bill Platt Training Room

>>> 2 PM, Dec 10th, 2018 <<<

RE: the Thanksgiving and Christmas Holidays – this is a joint Finance Committee and Board of Directors Meeting (As such, there will not be a 3rd Wed Finance Committee meeting nor a 4th Monday BOD Meeting in December)

1. Call to Order Beaty

2. Swearing in of new Board Directors:

Beaty / Schwartz

Newly elected:

Annan Paterson

Re-elected:

Julie Bower

Re-elected:

Crystal Villagomez

3. Selection of a new Board President and Board Treasurer

Caley

4. Adoption of the agenda

Beaty

5. Minutes Approval:

Finance Committee meeting Oct 17th Board of Directors meeting Oct 22nd

Beaty

6. Privilege of the floor

a. Appreciation for outgoing Board President Richard Hughes

Directors & District

Administrator

b. Introduction of Deborah Housen – new Bookkeeper/Executive Assistant

Caley

7. New Business

a. Resolution 258 – Adopting the Prop 4 Appropriation Limit for FY19

Caley

8. Old Business

a. Board goals - review

Beaty

9. Reports:

a. Finance: YTD

Beaty

i. Wittman ambulance revenue - YTD

ii. Expenses

iii. Intergovernmental Transfer (IGT) update

Caley

iv. Ground Emergency Medical Transport (GEMT) updates

Caley

b. Communication Committee

Bower/André

c. MHA update

Tittle

10. DA / Ops report

Caley

a. Ambulance run data

b. DA / Ops Summary Report – read in advance and will have Q & A

c. Board Holiday dinner for the crew

11. NEXT MEETINGS: Scheduled Board of Director meetings are held routinely on the 4th Monday of the month at 4:00 PM at the CLSD Bill Platt Training Center unless otherwise noted. Upcoming meetings are:

2019

January 28th, 4 PM February 25th, 4 PM March 25th, 4 PM

12. Adjourn

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Finance Committee

Minutes of Meeting Oct 17th, 2018 at 9:00 a.m. – Bill Platt Training Center (NOTE: the Sep 19th – Meeting was cancelled due to the lack of a quorum.)

- 1. Call to Order: The meeting was called to order at 9 AM by CLSD Treasurer Geoffrey Beaty. Also present: Director Schwartz and RMCS Treasurer Doric Jemison-Ball. Also present: Ex officio District Administrator David Caley, Ops Manager Evan Dilks, and Executive Assistant Robin Bean. Excused absence Director Hughes.
- 2. Agenda Approval: Director Schwartz moved to adopt the agenda and seconded by Director Beaty. All ayes.
- **3. Meeting Minutes Approval:** Director Schwartz moved to approve the Aug 15th FC meeting minutes, and was seconded by Director Beaty. All ayes.
- 4. Wittman (YTD) month-end report:
 - a. <u>Aug gross charges</u> \$341,797 (record high). Actual net receipts received in August \$51,142. There were 80 (record high) billable incidents.
 - A/R Balance in Aug is \$449,415 (reflective of high gross charges).
 - b. **Sep gross charges** \$194,431. Actual net receipts received for September \$52,021. There were 52 billable incidents.
 - A/R Balance in Sep is \$442,027.
 - E. A. Bean continues to monitor and work with Wittman to reduce the aging claims.
- **5.** Expenses YTD: continue to be within budget.
 - P&L Report: Reviewed and discussed
- 6. Cash Flow:
 - FY17/18 Cash flow and projection as expected.
- 7. Ambulance dispatch and transport data YTD:
 - (55) transports in Aug
 - (33) in Sep.
- 8. FY19 Budget:
 - RCMS & Urgent Care Contract: RCMS interim CEO Gary Collins provided a formal letter leveraging their option in the existing Urgent Care contract for a two-year extension to continue providing UC services. The original contract initiated in July 2014 was for five years and will be ending Jun 2019.
 - Resolution 257: Adoption of the Final Budget for FY19. The FC reviewed the final budget. CLSD learned that Intergovernmental Funding (IGT) was not going away as previously informed and was inserted back into the budget. Wages also increased to bolster the 2nd- Out Paramedic program between the hours of 0900-2100 (9:00 PM) with the expectations paramedic coverage will increase to nearly 100% during those hours in Q3 and Q4 of FY19. And CLSD has become an authorized EMT Program with Coastal Valleys EMS Agency. CLSD is underwriting the cost of the program to assure registration fees are reasonable for those local community members interested in the classes and become eligible for local Fire Department recruitment. The Annual FY19 revenue projected to ~\$2,462,733. Total budgeted expenses will decrease the UC Reserve Fund by (\$90,195). After discussion, Director Schwartz made a motion to recommend the final budget be presented at the upcoming BOD meeting and was seconded by Director Beaty.

9. Other Issues:

- **a. Ground Emergency Medical Transports** Quality Assurance Fee (GEMT QAF) was to start July 1, 2018. DHCS has not yet invoiced CLSD to-date. Program is running about 3 months behind. All paperwork has been submitted in a timely manner and awaiting for next steps from the Department of Health Care Services.
- b. GEMT FY15 Audit completed and awaiting results.
- c. **IGT Update**: As stated above, we had previously been informed for FY2019 that the IGT program would not be available. But, the DHCS has distributed the IGT (FY18/19) Letter of Interest and Supplemental Agreement to be completed and returned.
- **d. CLSD books are closed**. Per the auditor's findings for FY17, CLSD contracted with a local CPA to formally close our books and prepare for the annual **audit**.
- e. Annual Audit: Auditors will be on site Nov 7th 9th.
- **f. Executive Assistant Robin Bean** gave notice she would be moving away from the area and regretfully submitted her resignation.
- 10. Next FD Meeting: Third Wednesdays of the month, 9 AM, all at the CLSD Bill Platt Training Room
 - Nov 14th CANCELLED originally moved up one week due to the regularly scheduled meeting on the 21st falls on the eve of Thanksgiving.
 - Dec 10th at 2 PM will be a joint Finance Committee and Board of Directors meeting to avoid the holidays.
 - Jan 16th, 2019
- **11. Adjournment:** at 10:28 AM. Director Schwartz moved for adjournment, Director Beaty seconded all ayes.

Minutes Approved:				
	_(Date)			
Geoff Roaty Treasur	or			

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MINUTES OF THE MEETING OF THE BOARD OF DIRECTORS October 22nd, 2018

Call to Order: Director Hughes called the meeting to order at 4:01 p.m. at the Bill Platt Training Room. Present: Directors: Beaty, Bower, Schwartz, André, Tittle and Villagomez. Also, present: District Administrator David Caley, Ops Manager Evan Dilks.

Adoption of the Agenda: Director Schwartz moved to adopt the agenda and seconded by Director Beaty. All ayes.

Approval of August 27th, 2018 Board Minutes: Director Schwartz moved to approve the August 22nd meeting minutes and was seconded by Director Beaty. All ayes.

Privilege of the Floor – Public Comment: Leigh Mueller from the North Sonoma Coast Fire Protection District thanked the BOD for their endorsement of Measure V on the upcoming November ballot. He also thanked them for the NSCFPD's plagiarizing of the ad campaign strategies.

New Business:

a. None

Old Business:

- a. Resolution 257 Adoption of the Final FY19 Budget: CLSD was learned the Intergovernmental Transfers (IGT) funding was not going away for FY19 as previously informed. The funding was included in the FY19 budget. Increased expenses are to bolster wages for the 2nd-out Paramedic program (9:00 AM 9:00 PM) and the newly authorized CLSD EMT Program. The Urgent Care contract with RCMS will result in a \$90,195 decrease to the UC reserves. After discussion led by the Finance Committee and contributions of the District Administrator (DA), they moved to adopt the Final FY19 Budget. The motion was made to approve by Director Schwartz and seconded by Geoff Beaty. By roll call vote, the ayes were unanimous and the Final Budget approved.
- **b. Board Goals:** Director Hughes reviewed the Board goals as of Q1 FY19. Status of each goal was discussed and determined that strong momentum is moving them along on their anticipated trajectory during this FY.

Reports:

a. Finance: YTD

Wittman ambulance revenue – Year-to-Date: The "Wittman CLSD (YTD) Report" was reviewed. August gross charges \$314,797 (record high) with net receipts of \$51,142.

80 billable incidents with 55 transports

September gross charges \$194,431 with net receipts of 52,021.

52 billable incidents with 33 transports

For the last 12 months, average monthly net receipts has been \$50, 474.

Expenses – FY19 YTD: Expenses continue to be within budget.

Ground Emergency Medical Transport (GEMT):

FY 15 audit just completed by Department of Health Care Services and awaiting results GEMT – Quality Assurance Fee program still not started (compliant with data reporting) GEMT Program – in prep for annual audit realized FY18 funds not paid. DA will follow-up.

b. P&L Actuals vs Budget: FY19 Report:

Board of Directors reviewed the "P&L Actuals vs Budget" Report.

c. 180+ Day Aging: in August was \$449,415. In September was \$442,027. E. A. Bean continues to monitor and take correct course of action regarding the aging claims.

d. Communications Committee: they are forming an ad hoc Ballot Measure Analysis workgroup to review parcel tax structures.

e. MHA:

Director Tittle provided a quarterly update on MHA and walked the Board through the summary document provided in the meeting Board Packet.

DA report:

- a. Ambulance run data Reviewed
- b. DA Summary Report read in advance and Q & A during meeting.
- c. Reminder to sign up for the Crew's Thanksgiving dinner.

Next Board of Directors Meeting:

- Monday, November 26th Monday after Thanksgiving CANCELLED
- Monday, December 24th Monday Christmas Eve CANCELLED
- Monday, December 10, will hold a joint Finance Committee and Board of Directors meeting starting at 2 PM

2019: RETURNING TO REGULAR SCHEDULING the 4th Monday of the month at 4 PM

- Monday, January 28th 4 PM
- Monday, February 25th 4 PM

Adjournment: at 5:21 pm. Director Bower motioned to adjourn and seconded by Director Tittle, all ayes.	*
Minutes Approved:	
(Date)	- 7/.

COAST LIFE SUPPORT DISTRICT RESOLUTION No. 258

RESOLUTION OF THE BOARD OF DIRECTORS OF COAST LIFE SUPPORT DISTRICT, STATE OF CALIFORNIA, ADOPTING THE PROPOSITION 4 APPROPRIATION LIMIT FOR THE FISCAL YEAR 2018-2019

WHEREAS, each fiscal year a Proposition 4 limit must be established; and

WHEREAS, Proposition 111, Article XIIIB, requires the Board of Directors of the Coast Life Support District to choose and adopt a certain method to increase this limit every year; and

WHEREAS, the Coast Life Support District had approved and adopted an Appropriation Limit for Fiscal Year 2017-2018 of \$2,067,112; and

WHEREAS, the Coast Life Support District has chosen the California Per Capita Personal Income and the Sonoma County Population Change Percentage factors in establishing the Proposition 4 limit; and

WHEREAS, the Board of Directors of the Coast Life Support District, now accepts the Sonoma County Treasurer's calculation for the Appropriation Limit to be \$2,138,261, based on sum of the tax income increase and the annual percentage change for the California Per Capita Personal Income which is 3.67% and the local population growth change which is 0.78%,

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Coast Life Support District hereby adopts a new Appropriation Limit in the amount of \$2,138,261 for the Fiscal Year 2018-2019,

THE FOREGOING RESOLUTION was introduced by Director Beaty, who moved its adoption, seconded by Director Schwartz, and then adopted by the following vote on the 28th day of January, 2019,

Directors:	André	Aye	No	Abstain	Absent
	Bower	Aye	No	Abstain	Absent
	Schwartz	Aye	No	Abstain	Absent
	Beaty	Aye	No	Abstain	Absent
	Tittle	Aye	No	Abstain	Absent
	Villagomez	Aye	No	Abstain	Absent
	Paterson	Aye	No	Abstain	Absent
	Aves:	Noes:	Absta	in:	Absent:
	Ayes.	11065.	Ausia	11 1.	Ansent

WHEREUPON, the President declared the foregoing RESOLUTION adopted and

SO, ORDERED

Naomi Schwartz, Secretary to the Board

6

STATUS

1. FINANCIAL MANAGEMENT

Highest Priority (5 to 8 responses)

- (1) Assess need for parcel tax increase, amount and when (includes updating multi-year projection)
- (2) Review parcel tax rates for different uses and determine where changes are needed.
- (3) Begin development of process for passing any tax increase proposed (community group, funding, messaging, activities, etc.)
- (4) Complete DA salary structure change
- (5) Determine funding sources for "self-directed" EMT training

Next Priority (3 and 4 responses)

- (6) Implement parcel tax classification adjustments found in aerial scan
- (7) Monitor Reserve balances with three to six months targets set
- (8) Continue to monitor new revenue streams, including County sales tax increase in unincorporated areas for EMS
- (9) Review Urgent Care expenditure and revenue need forecasts and affirm CLSD policy for allocating tax revenues
- (10) Develop RFP for Urgent Care contract with completion of the existing five year contract

Lower Priority (1 to 2 responses)

- (11) Decide on how equipment replacement to be handled financially
- (12) Determine a way to allocate and codify unrestricted reserves
- (13) Complete 10 year forecast of equipment needs

Ad hoc Ballot Measure Analysis Workgroup has formed and in progress.

Done.

Now authorized EMT Provider. Revenue from Registration fees but underwriting expenses.

Done. Net \$10 – 13K/annually.

On-going.

Part of 1 – 3 above.

Postponed b/c RCMS is leveraging their two-year option on the contract through June 2021.

Purchase when able, otherwise finance (e.g. ambulance)

Spreadsheet needs updating.

Find way to finance research better logo for CLSD	
PERSONNEL DEVELOPMENT	
Top Priorities	CLSD is authorized EMT Provider In-house instructor
Resolve best way to provide annual EMT training and update courses in house, pricing and financing	Still need to secure funding to cover expenses.
Begin development of a succession plan for the DA position with a targeted retirement date of 2020	Work with Rich Hughes to design and execute.
Complete the Employee Engagement survey annually and take action on findings	DA to-do in Jan 2019.
Continue to build relationships between staff and Board and agree on activities needed.	On-going.
Next Priority	
Advocate for appropriate and expanded scope of practice for Paramedics and EMT's who serve in a rural and isolated frontier area.	On-going with CVEMS and part of the Sonoma County Ambulance Ordinance process. LAFCO also.
Develop redundancy planning for the Operations Manager position	Plan developing to split Ops in two and each cover the other job duties.
Lower Priority	daties.
Continue ongoing support of the multi-disciplinary SOP committee and insure all relevant SOP's are in place.	SOP Committee in place but results not as robust as desired. Working to reprioritize.
Expand and update the Boar Orientation manual and develop a process for assessing its usefulness and relevance	On to-do list.
Develop redundancy for the Executive Assistant position	In development. Transition from Robin to Deborah is helping with this. Back-up is Jane Kelly.
COMMUNITY RELATIONS	
Highest Priority	
Continue to develop positive relations with all fire departments and other EMS agencies.	Continuous.
Insure we understand what other EMS organizations need from CLSD.	CREST EMT/EMR/EMT Refresher Other trainings as needed: e.g. BLS Expanded Scope, CAM, etc.
	PERSONNEL DEVELOPMENT Top Priorities Resolve best way to provide annual EMT training and update courses in house, pricing and financing Begin development of a succession plan for the DA position with a targeted retirement date of 2020 Complete the Employee Engagement survey annually and take action on findings Continue to build relationships between staff and Board and agree on activities needed. Next Priority Advocate for appropriate and expanded scope of practice for Paramedics and EMT's who serve in a rural and isolated frontier area. Develop redundancy planning for the Operations Manager position Lower Priority Continue ongoing support of the multi-disciplinary SOP committee and insure all relevant SOP's are in place. Expand and update the Boar Orientation manual and develop a process for assessing its usefulness and relevance Develop redundancy for the Executive Assistant position COMMUNITY RELATIONS Highest Priority Continue to develop positive relations with all fire departments and other EMS agencies.

(3) Involve CLSD Board and staff in important and high visibility events

TBD

Lower Priority

(4) Improve CLSD signage on the road

TBD

(5) Provide an annual report on what CLSD has accomplished during the year

TBD working w/ Communications
Committee

your life does not get better by <mark>Chance</mark> it gets Better by Change

4. SERVICE IMPROVEMENT

Priority

- (1) By end of year insure dual paramedic program (Second Out) has 100% coverage from 9 to 2100.
- (2) Determine cost and benefits of dual paramedic (Second Out) 24/7 with potential implementation date of 20/21

Lower Priority

(3) Determine what needs to happen to keep Urgent Care on the coast and a viable operation

BOD approved budget w/ plan to hire new FT Paramedic (expect Jan 2019 start) Currently ~50% 2nd-out PM coverage – goal 100%.

Initial analysis BOD meeting Dec 10, 2018. Will Change with hiring of second PM.
Update at State of the District presentation in Feb 2019.

Challenge currently with Provider shortage at RCMS. This is a MHA goal with collaborative efforts behind it.



5. MENDOCINO HEALTH ALLIANCE

High Priority

(1) Expanding services available in Urgent Care

Priority

- (2) Increasing hours of urgent care
- (3) Advocating for Congressional adoption of HR 5678 (Rural Emergency Medical Services Act)

Lower Priority

(4) Expanding protocols for urgent care providers



Awaiting new Chief Medical Officer to implement.
Recruitment in progress with national head hunter.

Awaiting CMO

Working with retired Kaiser Gov't Policy advocate/JD. Targeting the Senate Finance Committee with Sen's. Feinstein and Harris.

Awaiting CMO

6. COMMUNICATIONS

High Priority

- (1) Create a communication plan for an upcoming election
- (2) Insure the new website remains up-to-date and relevant

Priority

- (3) Continue development of community education programs
- (4) Develop a multi-year communications plan for CLSD
- (5) Develop and implement on ongoing presence in the ICO
- (6) Assess logo and rebranding options for CLSD

Done.

Continuous.

Continue expansion of CPR program/First Aid training. Implement Pulse Point

TBD

TBD

TBD

Lower Priority

(7) Insure medicine alert notice has wide distribution for homes

TBD

(8) Expand CLSD's digital outreach to the community through other media outlets

TBD



7. MEASURES OF SUCCESS

High Priority

(1) Develop an customer/patient services improvement plan based on the ongoing customer satisfaction survey

Lower Priority

Create an annual report on when paramedics are available on the coast by time of day and day of week as well as by day of year

Create an annual report on when services are provided by time of day and day of week

Simplify the service call and transport workload volume reporting

Highest priority – Comfort of ride in ambulance. Looking into better mattresses for power gurneys (thicker/contoured).

State of the District in Feb 2019 will have updated data (3 yrs) & ready to develop annual report with Communications Committee.

Dec BOD meeting 2nd-Out Program

8. FACILITIES

Highest Priority

- (1) Complete renovation of Quarters downstairs (2019) (7)
- (2) Complete renovation of Quarters upstairs (2020) (5)

Priority

- (3) Complete cosmetic renovation of Bill Platt meeting room (4)
- (4) Power wash building and landscape/weed removal (4)

Lower Priority

- (5) Develop a plan for maintenance of the training room (2)
- (6) Insure the policies for training room use meet the needs of CLSD and the community (2)



Planned Q3/Q4 of FY19

Investigating expansion of sleeping quarters as part of...

Q3 FY19

Q3/Q4 FY19

Investigating resources

Not written policy but request from an organization working to improve the community's health, will be allowed to use. Current users: RCMS, MHA, Coastal Srs., Ham Radio Group, EMT/EMR training, etc.

CLSD AMBULANCE REVENUE

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FY To Date	269	1,038,630	504,569	250,546	29,703	253,812	211,535	•	211,535	31,334	3,317	i)
Last 12 Months	707	2,822,350	1,293,803	668,705	44,219	768,707	630,634	9,910	620,724	157,547	9,054	765

Monthly Average FY To Date	67	259,657	126,142	62,636	7,426	63,453	52,884	<u> </u>	52,884	7,833	829	
Monthly Average Last 12 Months	59	235,196	107,817	55,725	3,684,93	64,059	52,553	826	51,727	13,129	755	

64

	75.75					BUILDE							
Conth		Current	6.3	31-60		61-90		1-120	12	21-180	180+	±	Balance
CT'19	69	91,479	69	33,771	S	49,500	69	36,045	69	45,708	\$ 179	968.6	\$ 436,400

TOTO	6,478	16,227	307	23,012 \$ 25,427
ANPORTS ON -1	8	ક્ક	59	s
CMS TRANP	FY17	FY18	FY19	TOTAL

Coast Life Support District Profit & Loss Budget Overview FY19

July through October 2018

	Jul - Oct 18	Budget	\$ Over Budget	% of Bud
Ordinary Revenue/Expense				
Revenue				
4000 · CLSD Special Taxes	532,394.36	532,394.36	0.00	100.0%
4100 · Interest Revenue	0.00	0.00	0.00	0.0%
4200 · Ambulance Revenue	250,490.00	216,666.64	33,823.36	115.6%
4400 · Miscellaneous Revenue	4,749.50	10,850.00	-6,100.50	43.8%
4410 · Intergovermntl Transport(IGT)	0.00	43,333.36	-43,333.36	0.0%
4420 · Ground Emerg Med Transport	0.00	8,333.36	-8,333.36	0.0%
4421 · GEMT - SB523 (QAF)	0.00	9,333.36	-9,333.36	0.0%
Total Revenue	787,633.86	820,911.08	-33,277.22	95.9%
Expense	206 240 72	433,184.44	-36,943.71	91.5%
5000 · Wages and Benefits	396,240.73	433, 104.44	-30,943.71	91.57
6000 · Ambulance Operations	49,676.65	53,365.72	-3,689.07	93.1%
66000 · Payroll Expenses	106.00			
6700 · Overhead/Administration	44,889.44	66,733.63	-21,844.19	67.3%
7000 · Urgent Care	259,583.15	259,575.36	7.79	100.0%
8000 · Interest Expense	797.65	1,500.00	-702.35	53.2%
9500 · Depreciation Expense	30,400.72	30,400.72	0.00	100.0%
9999 Prior Period Adjustment	0.00	0.00	0.00	0.0%
Total Expense	781,694.34	844,759.87	-63,065.53	92.5%
Net Ordinary Operanting Surplus	5,939.52	-23,848.79	29,788.31	-24.9%
Vet Revenue	5,939.52	-23,848.79	29,788.31	-24.9%

^{1.} NET BILLING: *Ref Wittman YTD Report (acc 4220 + Column F minus H/K/L)

^{2. \$10,833} x4 months = \$43,332 for Urgent Care increase and covered by UC reserves.

Coast Life Support District Profit & Loss Budget Overview FY19 July through October 2018

	Jul - Oct 18	Budget	\$ Over Bu	% of Bud
Ordinary Revenue/Expense				
Revenue 4000 · CLSD Special Taxes				
4001 · Mendocino County Taxes 4004 · Mendocino Ambulance Tax 4009 · Mendocino Urgent Care Tax 4010 · Mendocino Ad Valorem Tax	159,221.36 112,642.36 33,477.64	159,221.36 112,642.36 33,477.64	0.00 0.00 0.00	100.0% 100.0% 100.0%
Total 4001 · Mendocino County Taxes	305,341.36	305,341.36	0.00	100.0%
4002 · Sonoma County Taxes 4024 · Sonoma Ambulance Tax 4029 · Sonoma Urgent Care Tax	125,048.00 102,005.00	125,048.00 102,005.00	0.00	100.0% 100.0%
Total 4002 · Sonoma County Taxes	227,053.00	227,053.00	0.00	100.0%
Total 4000 · CLSD Special Taxes	532,394.36	532,394.36	0.00	100.0%
4100 · Interest Revenue 4200 · Ambulance Revenue	0.00	0.00	0.00	0.0%
4201 · Amb Transport Billings	250,490.00	216,666.64	33,823.36	115.6%
4228 · Writedowns-District Res. Disc.	0.00	0.00	0.00	0.0%
Total 4200 · Ambulance Revenue	250,490.00	216,666.64	33,823.36	115.6%
4400 · Miscellaneous Revenue	4,749.50	10,850.00	-6,100.50	43.8%
4410 · Intergovermntl Transport(IGT) 4420 · Ground Emerg Med Transport 4421 · GEMT - SB523 (QAF)	0.00 0.00 0.00	43,333.36 8,333.36 9,333.36	-43,333.36 -8,333.36 -9,333.36	0.0% 0.0% 0.0%
Total Revenue	787,633.86	820,911.08	-33,277.22	95.9%
Expense 5000 · Wages and Benefits 5200 · Health Insurance 5300 · Payroll Taxes Emplr Costs 5350 · PERS Employer Costs 5405 · Administration Salaries	30,054.56 9,880.89 41,581.43	40,000.00 12,119.36 35,619.36	-9,945.44 -2,238.47 5,962.07	75.1% 81.5% 116.7% ²
5405.1 · Admin Salaries-Alloc/UC 5405 · Administration Salaries - Other	-7,997.75 83,290.98	-7,996.00 77,583.00	-1.75 5,707.98	100.0% 107.4%
Total 5405 · Administration Salaries	75,293.23	69,587.00	5,706.23	108.2%
5410 · Ambulance Operations Wages 5430 · Extra Duty/Stipend Pay/DA	207,388.07 14,071.31	239,151.36 18,736.00	-31,763.29 -4,664.69	86.7% ³ 75.1%
5500 · Work Comp Insurance	17,971.24	17,971.36	-0.12	100.0%
Total 5000 · Wages and Benefits	396,240.73	433,184.44	-36,943.71	91.5%
6000 · Ambulance Operations 6030 · Med. Director Fee-non AHUC 6040 · Dispatch Services 6050 · Misc Reimbursements 6100 · Station/Crew Expenses 5100 · Uniforms & Med Tests	12,600.00 9,194.75 0.00 214.43	12,600.00 9,299.00 0.00 1,666.64	0.00 -104.25 0.00 -1,452.21	100.0% 98.9% 0.0% 12.9%
6101 · Facilitiy Repair & Maintenance 6102 · Facility Furniture 6110 · Supps, Rental, Clean. etc 6210 · Veh. Repair & Maintenance 6240 · Vehicle Fuel	852.85 0.00 1,556.32 5,296.91 7,837.40	3,133.36 0.00 4,333.36 6,000.00 5,000.00	-2,280.51 0.00 -2,777.04 -703.09 2,837.40	27.2% 0.0% 35.9% 88.3% 156.7%
6410 · Radios & Comm Equip 6410.1 · ATT Tower Lease 6410 · Radios & Comm Equip - Other	250.00 188.00	1,333.36	-1,145.36	14.1%

Coast Life Support District Profit & Loss Budget Overview FY19 July through October 2018

	Jul - Oct 18	Budget	\$ Over Bu	% of Bud
Total 6410 · Radios & Comm Equip	438.00	1,333.36	-895.36	32.8%
6510 · Medical Supplies & Equip 6100 · Station/Crew Expenses - Other	11,478.87 207.12	8,000.00	3,478.87	143.5%
Total 6100 · Station/Crew Expenses	27,881.90	29,466.72	-1,584.82	94.6%
6980 · Misc. Employee Train. Exps	0.00	2,000.00	-2,000.00	0.0%
Total 6000 · Ambulance Operations	49,676.65	53,365.72	-3,689.07	93.1%
66000 · Payroll Expenses 6700 · Overhead/Administration 6180 · Utilities	106.00 3,498.16	4,666.64	-1,168.48	75.0%
6188 · Telephone 6300 · Insurance 6710 · Billing & Bookkeeping	2,026.11 6,006.00 947.63	1,491.64 5,998.64	534.47 7.36	135.8% 100.1%
6713 · Ambulance Billing 6714 · GEMT SB52B EXP 6718 · Office Supp/Equip/Software	11,042.76 0.00	13,000.00 2,333.36	-1,957.24 -2,333.36	84.9% 0.0%
6718.1 · Office Supplies 6718.2 · Computer Equipment 6718.3 · Software 6718 · Office Supp/Equip/Software - Other	874.18 626.41 891.90 0.00	1,666.64 1,000.00 1,000.00 0.00	-792.46 -373.59 -108.10 0.00	52.5% 62.6% 89.2% 0.0%
Total 6718 · Office Supp/Equip/Software	2,392.49	3,666.64	-1,274.15	65.3%
6720 · Board Expenses 6730 · Consultants	493.16	833.36	-340.20	59.2%
6734 · IT 6735 · EMS Survey 6737 · Financial/Bookkeeping 6738 · Legal	2,054.12 926.90 15.00 0.00	2,333.36 1,166.64 1,000.00 1,666.64	-279.24 -239.74 -985.00 -1,666.64	88.0% 79.5% 1.5% 0.0%
6740 · Audit 6741 · Tax Administration - NBS	0.00 3,603.57	3,033.36	-3,033.36 126.93	0.0% 103.7%
Total 6730 · Consultants 6742 · Bank/Merchant Fees	6,599.59 306.93	12,676.64 400.00	-6,077.05 -93.07	52.1% 76.7%
6755 · Property Tax Admin 6760 · Education/Professional Dev 6765 · Election Costs/Reserve 6770 · Dues, Subscrip, Membership 6788 · Printing & Reproduction 6795 · Travel/Transportation 6970 · Community Dev/Training	0.00 498.50 0.00 3,099.89 995.59 2,029.34 4,953.29	6,666.64 833.36 1,666.64 3,333.36 3,333.36 2,500.00 3,333.35	-6,666.64 -334.86 -1,666.64 -233.47 -2,337.77 -470.66 1,619.94	0.0% 59.8% 0.0% 93.0% 29.9% 81.2% 148.6%
Total 6700 · Overhead/Administration	44,889.44	66,733.63	-21,844.19	67.3%
7000 · Urgent Care 7011 · Admin Salaries-Alloc to UC 7050 · UC Contract	7,997.75 251,585.40	7,996.00 251,579.36	1.75 6.04	100.0% 100.0%
Total 7000 · Urgent Care	259,583.15	259,575.36	7.79	100.0%
8000 · Interest Expense 8005 · EMS Interest Expense 8000 · Interest Expense - Other	0.00 797.65	500.00 1,000.00	-500.00 -202.35	0.0% 79.8%
Total 8000 · Interest Expense	797.65	1,500.00	-702.35	53.2%
9500 · Depreciation Expense 9999 · Prior Period Adjustment	30,400.72 0.00	30,400.72 0.00	0.00 0.00	100.0%
Total Expense	781,694.34	844,759.87	-63,065.53	92.5%
Net Ordinary Operanting Surplus	5,939.52	-23,848.79	29,788.31	-24.9%
Net Revenue	5,939.52	-23,848.79	29,788.31	-24.9%

7:05 PM 12/03/18 Accrual Basis

Coast Life Support District Profit & Loss Budget Overview FY19

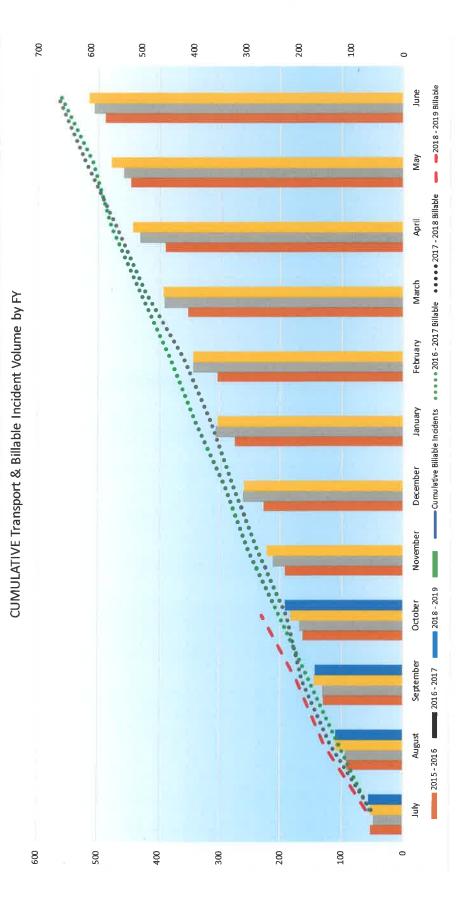
July through October 2018

- 1. NET BILLING: *Ref Wittman YTD Report (acc 4220 + Column F minus H/K/L)
- 2. CalPERS retro employee & employer contribution payment included for 2016 to 2017
- 3. Ambulance Op Wages show an decrease at this time due to when payperiods hit the P&L . Budgeted number split evenly over 12 months.
- 4. higher volume of medical supplies needed than budgeted
- **5.** CPR program expansion
- **6.** \$10,833 x4 months = \$43,332 for Urgent Care increase and covered by UC reserves.

MONTHLY AMBULANCE DATA

CUMULATIVE AMBULANCE DATA

Cumulative Transports	July	August	September	October	November	December	January	February	March	April	Mav	June
2015 - 2016	52	91	130	164	192	227	274	303	352	390	447	489
2016 - 2017	47	94	131	168	213	261	306	343	391	431	459	508
2017 - 2018	52	109	145	184	223	259	304	343	393	444	479	516
2018 - 2019	55	110	143	192								
Cumulative Billable Incidents												
2016 - 2017 Billable	63	121	179	236	295	340	398	447	503	558	594	655
2017 - 2018 Billable	09	138	192	223	278	325	368	421	493	549	607	661
2018 - 2019 Billable	70	150	202	269								



CLSD RUN DATA for the PRECEEDING 12 MONTHS

ALL SHADED COLUMNS ARE PREVIOUS YEAR DATA

	7	_	_	_		-	_				-						_	
١		BLS		Year	12	0	4	9	7	10	m	9	9	m	e	4	73	
RCM M		西		Ситепt	₽	9	\vdash	4	5	1	П	3	2	4	7	3	38	RCMS
FROM RCMS		S		Year	0	2	00	7	00	9	10	10	9	4	Ŋ	m	78	FROM RCMS
=		ALS		Current	2	15	∞	14	7	8	∞	10	10	4	∞	5	97	
		10		Year	П	-	0	2	0	1	2	0	0	0	2	1	10	
CMS		BLS		Current	Н	\vdash	0	0	0	0	0	2	3	1	0	2	10	CMS
TO RCMS		S		Year	m	2	2	7	4	2	0	2	1	4	5	4	36	TO RCMS
		ALS		Current	П	Н	1	m	4	4	3	0	0	2	7	5	31	
2				Year	12	15	14	22	15	15	20	18	12	16	11	10	180	8
T&R	39		J	Ourrent	16	15	17	18	15	15	19	20	20	13	13	11	192	T&R
SUN	TED		ш.	Year	59	21	12	38	31	28	25	23	23	13	17	25	285	NUN
DRY RUN	CANCELLED	NO	ROUTE	Ourrent	20	19	18	26	26	26	20	25	25	7	16	17	245	DRY RUN
ING	ı	A		Year	72	4	2	ო	6	7	10	4	00	3	5	7	70	
LANDING	1			Ourrent	4	10	9	9	5	∞	5	10	10	9	2	5	77	77
AL		октѕ		Year Prior	49	39	34	57	52	49	51	40	48	37	36	48	540	AL
TOTAL		TRANSPORTS		Current	38	49	33	55	55	37	35	51	50	38	46	36	523	TOTAL
ALS				Year Prior	1	0	1	2	1	2	0	1	4	1	0	3	16	ALS
BLS>ALS				Current	1	2	1	1	1	2	0	0	1	2	2	0	13	BLS>ALS
S	2	ш	ORT	Year	18	16	9	15	15	16	4	13	14	0)	00	18	152	S
BLS	BASIC	LIFE	SUPPORT	Current	7	11	3	6	8	4	3	4	13	7	10	8	87	BLS
ALS>BLS				Year	0	2	1	က	4	4	4	2	4	က	1	9	34	SIB
ALS				Current	3	4	2	1	က	П	1	4	₽	2	2	1	25	ALS>BLS
S	ŒD	ш	JRT.	Year Prior	31	23	28	42	37	33	34	27	34	28	28	32	377	
ALS	ADVANCED	LIFE	SUPPORT	Current	31	38	30	46	47	33	32	34	37	31	36	28	423	ALS
~	5				61	54	88	77	62	61	28	28	09	53	53	92	737	
PCR	PATIENT	CARE	RECORD	Current Year Prior	54	64	54	73	70	52	54	58	70	53	29	53	714	PCR
	ZED T	~	<u>a</u>	Year Prior (90	81	09	121	86	66	20	22	91	72	29	95	1028	
A/0	AUTHORIZED	ORDER	DISPATCHED	Current Y	68	66	74	110	105	78	76	70	97	63	80	29	1008	A/0
MONTH	MOST	CURRENT	ON TOP		18-Nov	18-0ct	18-Sep	18-Aug	18-Jul	18-Jun	18-May	18-Apr	18-Mar	18-Feb	18-Jan	17-Dec		

CLSD APPROVED AMBULANCE RATES

	SERVICE	BLS	ALS I	ALS II
-	Non-Emergency	\$1,381	\$2,726	
	Emergency	\$1,887	\$3,258	\$3,814
	Night	\$130	\$415	\$415
#1	Mileage	\$36	\$36	\$36
	Oxygen	\$162	\$162	\$162
	EKG		\$227	\$227
	Treat & Release	\$250	\$500	
	Late Payment Fee	\$25	\$25	\$25

WITTMAN FY18 PROJECTION: VOLUME & PAYOR MIX

FY 18 PAYOR MIX PROJECTION	RUN %	ALS TRANSPORTS	BLS TRANSPORTS	% of NET CHARGES
Insurance	16%	57	28	86%
Private	4%	14	7	8%
Medicare	57%	202	100	17%
MediCal	23%	82	40	6%
		Non-Transport	Non-Transport	
Insurance	28%	40	9	83%
Private	42%	60	13	40%
Medicare	13%	13	3	76%
MediCal	21%	30	7	21%

WITTMAN FY18 PROJECTION: REVENUE v. ACTUAL

	Transp	orts	Projected Net Revenue	Actual Net Revenue	Net per transport	
	Projection	Actual	Nevenue	Kevenue		
ALS	355	356	437,252	467,526	1,313	ALS
BLS	175	161	165,152	159,034	988	BLS
	530	517	602,404	626,560		

Averaged difference in net revenue between ALS & BLS transports (inclusive of Payor mix) = \$325

Non-Transports Projected Actual Net per Net Net Projection transportActual Revenue Revenue ALS 143 141 39,883 35,351 251 ALS BLS 31 42 3,598 5,202 124 BLS 174 183 43,481 40,553

Averaged difference in net revenue between ALS & BLS AMA (inclusive of Payor mix) = \$127

Projected 645,886 667,114 Actual Net

SIX MONTHS SECOND-OUT AMBULANCE RUN DATA ALS v. BLS

	2018	# of Shifts B-121 0900 - 2100	B-121 Transports	B-121 AMAs	B-121 Cancelled	# of Shifts M-122 0900 - 2100	M-122 Transports	M-122 AMAs	M-122 Cancelled	ALS v. BLS charges generated by 2nd-Out
	May	6	3	0	3	25	3	3	0	1,256
#3	June	15	6	0	5	15	2	1	1	777
	July	15	9	2	8	16	6	0	3	1,950
	August	11	12	0	3	20	9	3	3	3,306
	Septembe	14	5	0	2	16	3	2	_1	1,329
	October	17	10	0	3	14	6	1	1	2,077
	184 days	78	45	2	24	106	29	10	9	10,695

RATIONALE FOR 2ND OUT PARAMEDIC PROGRAM

Increased	ALS coverage in the District
•Better pat	tient care
•Tipping Po	oint – 50% of time PM unavailable
•Capture lo	ost revenue
•Tiered ap	proach to meeting demand
•Better on	the job training -EMTs with Paramedics
•Time for e	extra duties
•More shif	t flexibility
•Reduces b	urnout
•Doesn't in	fringe on crew's personal life

91

#4

#2

COAST LIFE SUPPORT DISTRICT

District Administrator / Operations Manager's Report

District Administrator:

- Big Thank You to the BOD for providing the Crew Thanksgiving dinner. It was much appreciated.
- CLSD EMR class started with 15 students. Fourteen remain. Current class scheduled to conclude Dec 20th. Four to five students have expressed intent to take the Jan EMT class.
- CLSD EMT course scheduled Jan 22nd Jun 8th, 2019. Registration fee \$395. Advertising/recruitment to begin this month and carry over into first half of January 2019.
- FY18 Audit conducted on site visit Nov 7-9. Expecting draft audit any day and will finalize in the following weeks.
- Continue to attend the Sonoma County Ambulance Ordinance meetings. Primary topics of
 discussion expect to be completed by end of Dec, 2018. Will then begin drafting the actual
 ordinance language and craft the RFP for release to determine the Exclusive Operating Area
 in the core of Sonoma County. A secondary area of exploration is potential work with LAFCO
 to merge fire services/ambulance providers. The West County is targeted for analysis down
 the road.
- See attached Urgent Care utilization spreadsheet. Measure J was implemented July FY14/15. The first year after Measure J, RCMS Urgent Care saw a 28% increase in patient visits but only 13% is attributed to on-call weekend access. For the past three years (FY16, 17, 18), patient visits have remained over 5,000/annually.
- In FY18 we applied for and were granted a \$12,000 Tourist Impact Fund. These funds have been received but rolled over into FY19. We are purchasing replacement equipment used on the ambulances and will take the existing to replace/add to old equipment for the EMR/EMT training program. This will allow more students to simultaneously form small groups with hands-on clinical experience while also putting new equipment on the ambulances.
- For FY19 Tourist Impact Fund, the DA applied for ~\$40K. Big ticket items included a fourth power gurney (so all ambulances would have one, reduction in work injuries, and no longer require training on the manual gurney) and replacement of our entire paging system. We have been notified by Supervisor Lynda Hopkins she is granting \$10K directed to purchase a new power gurney. Final approval still required by the full Sonoma County Board of Supervisors but expected to pass. The topic has not yet be placed on their agenda.
- Deborah Housen, our new Bookkeeper/Executive Assistant started Tue Dec 4th.
- GEMT FY15 audit complete. Expecting approximately \$6,000 overpayment demand letter in coming weeks. This is largely due to the cost report asking for Bad Debt but actually not an allowed expense on the report.
- We realized the GEMT FY18 funds had never been received as we closed our books.
 Working with the GEMT program, we learned the warrant had been assigned but never cut.
 Funds have now been received (\$24K).
- Working to establish a remote Employee Assistance Program (EAP). Have had a long standing relationship with RCMS Behavioral Health Providers but staff have voiced concerns over confidentiality in our small community and now RCMS BH providers are stretched thin with the recent passing of their primary therapist. Investigating two companies (past and present used by American Medical Ambulance) at a cost of ~\$2 2.5K/annually. Both have strong expertise working with First Responders, 24/7, phones answered by therapists, etc. Staff can utilize for many reasons besides debriefing a difficult incident.
- As reported in the ICO, Diane Agee has stepped down from the CEO position at RCMS but remains in a development role securing grant funding, etc. The RCMS BOD has unanimously voted to place Gary Collins (CFO) in the CEO position. Recruitment will be conducted to identify a new CFO. Recruitment for a new CMO is in progress.

Operations Manager: Deployment / Staffing

- ALS (M-120) staffed 100%
- Second out Staffed 100% for October and November
 Second out ALS coverage October (13 days) November (13 days)
- We have a new EMT interested in employment (student from the 2018 EMT class). He is completing some pre-employment requirements.
- Starting process for recruitment of a full-time and part-time paramedic.
- Hans Petersen is interested in upgrading to paramedic with CLSD. Procedures are being discussed.
- One part time EMT resigned

Facilities

• No major issues pending.

Vehicles/Equipment

- All services are up to date and we have no major issues
- Investigating the cost for rear air bag suspension for the Chevy.
- Received three new CPR manikins. Donation received through South Coast Fire

Community events / Training

- RCMS is scheduling monthly CPR classes with us now.
- Health Fair at PA High School. 300 children attended. Mr. Bones and ambulance made the ICO
- CLSD taught monthly community CPR
- Ten students and the principal from South Coast High school were certified in CPR and First Aid. Full page article in the ICO (attached).
- CPR and first aid training for staff of PA Lighthouse
- CLSD provided stand-by for PA High football game. The rest of the year is cancelled.
- CLSD participated in the Gualala Parade of Lights Thanksgiving weekend.
- Goldie is working on updating our AED program. We are registering our AED with CVEMS (Pulse Point) and the dispatch centers
- All employees are rotating to Santa Rosa Junior College for Emergency Vehicle Operations Course (EVOC). (8 hours)
- HAM radio operators performed a drill at CLSD main.
- Dean Rising and Evan Dilks attended the EMS world conference in Nashville. Great conference lots of good information, such as national trends, revenue patterns, regulatory change, new equipment, etc. Will integrate topics as appropriate with our Training Program.
- EMT Goldie Pounds and Malay Thaker attended a one-day conference in Fairfield on Pediatrics.

URGENT CARE - PATIENTS PER MONTH DATA

Each Brittel Same	30 30 31 32 35 35 35 35 35 37 37 37 37 37 37 37 37	75 75 75 75 75 75 75 75	157 130 130 289 296 43 190 5 232 5 232 6 48 422 6 48 422 6 6 441 15 178 46 441	1453 323 323 323 323 3241 30 140 30 140 488 488 488 488 410 111 113		end v 114 v 125 v	202 202 10	919 1798	
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FY14/15 348 340 326 349 306 313 FY14/15 Integral widow 68 10.14 Sept 10.46 1863 1669 188 FY14/15 widow	3 3 9 8 2 8 8 2 8 8 8 8 8	End w/day v v/day v v/	2966 Marc end w/day w 43 190 5 232 5 232 48 422 480 480 Marc end w/day w 1268 1268 480 480 480 480 480 480 480 48	270 323 323 440 470 470 470 470 470 470 470 470 470	27 1: 27 2: 21 2: 21 2: 21 2: 21 2: 21 2: 21 2: 21 3: 48 3: 48 3: 48 3: 47 3:	end "	264	132	
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Help NOVEMBER 23, 2018





Ith Coast High School principal Dan Regelbrugge looks on as Coast Support Community CPR Coordinator Goldie Pounds gives Nick th CPR Instruction. Pounds gave Smith loades for an excellent effort. #h CPR in

Last week at the South Coast High School, students took a First Aid and CPR class taught by Coast Life Support Community CPR Coordina-

tor Goldie Pounds and CLSD Operations manager Evan Dilks.

SCHS principal Dan Regelbrugge, who spearheaded the two-day class, came up with the



inator Goldie Pounds Instructs South Coast High School student Isaac Garcis on the skill of Cardio Pulmo bifct gave a two-day seminar on First Ald and CPR last week to students at the school. The First Ald portlor g. sprains, broken bones, shock and other first aid emergencies. David Torres photo. N CPR C

idea for his kids when he met up with Pounds at a recent health fair demo at Point Arena High School. "I wanted this for my kids," said Rugelbrugge.

"The students were ry interested and very asked all the right questions," said Dilks. For Pounds, this was a path she had envisioned for middle and high school students.

The students learned

the nine ways to save a life, which included saving people from choking, from bleeding and saving their own lives.

The students were given books and had a verbal test. The American Heart Association certified two students in first aid and eight students in both first aid and CPR. "This happened with Dan Rugelbrugge's support and belief," said Pounds, who runs the CPR training sessions at the Platt Center in Gualala.

A ceremony immediately followed the training session and by electronic transmission their certification cards were issued. "They were so proud to get their cortification," said Dilks, for some kids this could lead to a career in the medical field."

The cost of the training was shared between CLSD and the school.



sel Life Support District Operations Manager Ever line a CPR lesson in a two-day emergency respond n class held at the achool, David Torres photo.

8th ANNUAL MADTINI MADNESS

MOSTED BY COASTAL SENIORS TO BENEFIT MEALS ON WHEELS



WE BEST APPETIZERS AND MARTINGS ON THE COAST

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SILENT AUCTION

50/50 CASH RAFFLES

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1st Annual Anchor Bay Holiday Pop-Up **Benefitting the Coastal Seniors** December 8th and 9th 12:00 - 6:00 PM