### Mission of CLSD

migh quality healthcare services, facilities, emergency care and health education to all District residents and visitors.

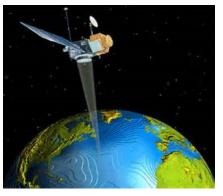
### **Urgent Care**

**Benefits and costs** 

# What was missing in the good old days?











# However we did have 24/7 urgent care



### February 2009



### Urgent versus Emergency





### Why add after hours care now?



Because....

86% of community survey respondents say after hours care highly important/important

96% of daytime UC patients satisfied

Quicker access and treatment than ER

Less costly



#### In addition when an RCMS patient...

## Medical history instantly available because of Electronic Medical Records



#### From just a travel perspective...

3-4 hours round trip



#### Urgent care at RCMS has....

**Average waiting time - 20 minutes** 

**Average treatment time - 55 minutes** 



# Why urgent care needs sustainable funding





\$36 parcel tax and donations from 400+ RCMS givers

### **Options for funding**

#### #1 - 24/7 with on-call coverage

#### Adds \$272 a year to current tax = 75 cents a day

100% access Including weekends

#### #2 - 12/7 with on-call coverage

# Adds \$136 a year to current tax = 37cents a day

50% access Including weekends

#### #3 - 10/7 with on-call coverage

#### Adds \$114 a year to current tax = 31 cents a day

42% access Including weekends

#### #4 - Existing 10/5 plan

Adds \$70 a year to current tax = 19 cents a day

Only 30% access
No weekends

#### Current thinking

Option 4 (10/5) - 2+ day coverage gap +\$70 a year

# Cost of urgent care compared to other medical insurance

Health insurance - \$2,400 to \$12,000 yearly
Ambulance - \$132 annually
Helicopter - \$115 annually
Urgent care - \$150 to \$172

#### Conclusion

Option 2 (12/7) +\$136 a year

or

Option 3 (10/7) + \$114 a year

#### What is peace of mind worth?



12/7 +\$136

10/7 +\$114

# We look forward to hearing your views

### **Public Hearing Guidelines**



Identify yourself and community

Direct your comments to the Board

State your position and reasons for it

#### Stay within the time limits

The Board will listen and answer questions

Remain civil with each other

## If you do not want to speak, complete an opinion form