

COAST LIFE SUPPORT DISTRICT

P.O. Box 1056, Gualala, CA 95445

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AGENDA

REGULAR MEETING OF THE BOARD OF DIRECTORS

>>> 4:00 PM Monday July 25, 2016 <<<

CLSD Headquarters – Bill Platt Training Room

- | | |
|---|--------------|
| 1. Call to Order | Hughes |
| 2. Adoption of the agenda | Hughes |
| 3. Minutes Approval | Hughes |
| 4. Privilege of the floor | Hughes |
| 5. Board of Director Bev Dodds vacancy – vote to appoint new Director | Hughes |
| 6. Reports: | |
| a. Finance | Beaty |
| i. Ambulance revenue | |
| ii. May FY16 expenses | |
| b. JOG update | Perry |
| c. Communication Committee | Bower/André |
| 7. New Business | Hughes |
| a. Fund Raising | |
| 8. Old Business | Hughes/Caley |
| a. Action: Resolution 242 – Adoption of Tax Rates for FY17 - revised | |
| b. Action: Resolution 243 – Adoption of Ambulance Rates FY 17 | |
| c. Action: Resolution 244 – Prop 4 Appropriation Limit FY17 | |
| d. Information: Goal setting update | |
| 9. DA report: | Caley |
| 10. Closed Session: | Hughes |
| a. Update on possible legal issue (§54956.9(b)(3)(A)) | |
| 11. Open Session: | Hughes |
| 12. Adjourn | Hughes |

NEXT MEETINGS: Scheduled Board of Director meetings are held at the Bill Platt Training Center unless otherwise noted. The upcoming dates are: Aug 22nd (NOTE: the start time is subject to change depending on the BOD Goal Setting Session), Sep 26th and Oct 24th. The start time of the meetings is 4:00 PM.



MINUTES OF THE MEETING OF THE BOARD OF DIRECTORS June 27, 2016

Call to Order. Director Hughes called the meeting to order at 4:00 p.m. at the Bill Platt Training Center. Present: Directors Hughes, André, Schwartz, Dodds (by phone), Bower, Beaty, Perry. Also, present: District Administrator Caley, Ops Manager Evan Dilks, and Executive Assistant Robin Bean.

Adoption of the Agenda. Director Schwartz moved to adopt the agenda, Director Perry seconded, all ayes.

Approval of May 23, 2016 Board Minutes: Director Schwartz moved to approve the Minutes, Director André seconded, all ayes.

Privilege of the Floor - None

New Business – Information:

- Resolution 242 – Adoption of Tax Rates for FY17: Board discussion of this resolution (as historically written) now seems unclear. Director Beaty will edit the resolution as discussed, attach the Tax Structure table, and present as an Action Item at the July BOD meeting.
- Resolution 243 – Adoption of Ambulance Rates FY 17: Ambulance Rates FY 17 will stay the same as last year with the following exemptions: 1) increase both BLS Non-EMS and EMS by \$300 and 2) BLS Treat and Release to be raised to \$250.
- Resolution 244 – Prop 4 Appropriation Limit FY17 – As defined by Sonoma County, the Appropriation Limit for FY 16 was \$1,872,614. For FY17, it is now \$1,983,632. CLSD remains well under this limit.
- Board re-election: Statement(s) of Qualifications. Confirm if incumbent BODs want to place a statement on the ballot – All incumbents were advised of the right to place a statement on the ballot that those fees would be the responsibility of each Director (out-of-pocket) if desired.

Old Business -Action:

- **Resolution 241** – Adoption of the Preliminary Budget FY17 – Director Schwartz moved to adopt the Preliminary Budget FY17 as written. Director Beaty seconded, all ayes.
- **Resolution 245** – Director Perry moved to adopt Res. 245 (to consolidate the election costs with the General Election on Nov 8, 2016, seconded by Director Schwarz. Votes by role call: Directors Hughes, André, Schwartz, Dodds, Bower, Beaty, and Perry all ayes.
- **Adoption of the final RCMS BOD-approved Urgent Care budget** – Director Perry moved to formally adopt the final RCMS BOD – approved Urgent Care Budget, seconded by Director Schwartz, all ayes. Director Perry noted there have been no requests to increase the Urgent Care budget for the past three years.
- **Goal setting update:** The Board briefly discussed the past year's progress of the Short- and Long Term goals identified Summer of 2015. Director Hughes requested the Board reflect on the year's progress to enhance the planned August Goal Setting session to revise the STG and LTGs as well as monitor them for progress.

Reports:

- **Joint Operating Group (JOG) Update: Information:** Director Perry discussed challenges in the language of the Memorandum of Understanding for JOG and input has been received from RCMS, CLSD and St. Joseph's Memorial Hospital to amend. An example was the number of representatives at a meeting (to determine a quorum) and by-laws for voting. It was determined it was not necessary to all representation present at all meetings unless the vote impacted their organization. Perry recommended the next JOG update be added to the July agenda. Director Perry also advised the Board the Federal Rural Health Planning grant to improve the healthcare infrastructure in the rural Mendonoma Coastal area. A Working

Group and Advisory Group are being identified with initial strategic planning to start in July.

- **Communication Committee:** Director Bower shared and discussed the plans for meeting with all schools in the near future to discuss expansion of the Emergency Dialing Program.
- **Finance:**
 - a. Ambulance revenue reviewed: May net receipts totaled \$48,230.80
 - b. May FY16 expenses: Currently, expenses are still coming under budget.

DA Report:

1. ALS to BLS Handoff Policy fully implemented (internal training, QA, Coastal Valleys and State EMS on board.
2. Performance Evaluations and Merit Pay concluding this week and Merit Pay checks will be written.
3. FY17 however – we want to change the PE process. A multi-disciplinary Task Force will be formed to obtain staff input and development of a new process.
4. Ambulance run data – staying on last year's trajectory – May was a busy month.
5. Wittman – whittling down A/R with Robin's help. Batch #1 ~\$91K
6. Received Governmental Emergency Medical Transport funds (\$16,200) – initially filed in Nov 2015.
7. Intergovernmental Transfer paperwork finalized and submitted – net \$80K+ in late Oct/early Nov
8. Medicare billing of transports to RCMS
 - Engaged the Ex Dir of CA Ambulance Association.
 - One alternate site billing CMS is "satellite ED" of hospital further away
 - DA will attend CAA conference in August. Breakout: "Ambulance Payment Reform" – how to structure CMS reimbursement for emergency transports other than a hospital (alter destinations).
 - PWW – referred us a contact in CMS to inquire about the transport billing
 - Since Oct 2014, we have nearly \$28K in limbo (after contractual allowances) RE: CMS transports to RCMS
9. Attended TSR BOD regular session June 25th – RE: consideration & adoption of the FY17 BOD Work Plan – one goal specifically Aging in Place Mendonoma. Presented info and handouts on:
 - Aging in Place Mendonoma by Steven Winningham
 - Community Fall Prevention Plan (launching in Sept)
 - Rural Health Planning Grant
 - Requested to establish a Liaison to the BOD and collaborate on Action Planning
 - 2 BOD have volunteered about creating a liaison position. This will be a future agenda item for formal vote.
10. Line of Credit: I don't anticipate issues establishing a \$250K LOC. Need Res 241 to submit with application.

OPS

Staffing:

- Both ALS and BLS staffed 100% past month
- Winter EMT class concluded. See picture in ICO. 11 students graduated. 5 have shown interest in CLSD. Many thanks to volunteers came forward to help with skills final. Heidi Horvitz from TCFPD deserves a special thank you for coordinating the skills portion. Many CLSD volunteers and CLSD provided lunch.
- Newest EMT Ethan Pack has been on fast track and already pulling shifts. B121 happy with increasing BLS staff numbers.

Facilities:

- Essentially all in good working order. We have had two work release program people working 48 hrs each. Rugs shampooed. Building was power-washed this weekend and closed in the eves that were not. Replacing water heater and removing old boiler. Address signage is on order.

Vehicles/Equip:

- Ford is getting new radiator. Otherwise all ambulances in good working order

Community Events/Training:

- EMT Goldie – 7 Ways training done for workers of the White Barn on TSR
- Bonnie taught monthly CPR (8 attendees)

- Starting some of the CPR/First aid for TSRA (30 people)
- RCMS employees CPR (9 attendees)
- ALS ambulance for an Iron Man event in west Sonoma County on July 10th
- We will provide EMT ambulance for PA Fireworks at the pier
- Training this month focus on Trauma with Medic Jeff Finck in the lead. Re-structured educational component with Tuck during QA. Lecture, new trends, findings in the ED, policies, etc. Well received by staff – very engaged.

Adjournment:

At 5:25p.m., Director Hughes moved for adjournment, Director Beaty seconded, all ayes.

Next Board of Directors Meetings:

- a. Monday July 25, 2016 at CLSD Headquarters
- b. Monday August 22, 2016
- c. Monday September 26, 2016

Minutes approved.

(Date)

**Coast Life Support District
Year to Date Report**

| | CHARGES | MCARE WRITE DOWNS | MCAL WRITE DOWNS | OTHER CONTRACTUAL WRITE DOWNS | NET REVENUE | PAYMENTS | REFUNDS | NET RECEIPTS | BAD DEBT WRITE OFFS | OTHER WRITE OFFS | ADJUSTMENTS | NEW A/R BALANCE |
|--------------------------------------|-----------------|-------------------|------------------|-------------------------------|---------------|---------------|-------------|---------------|---------------------|------------------|-------------|-----------------|
| JULY '15 | \$ 263,387.20 | \$ 140,848.32 | \$ 32,396.54 | \$ 3,140.02 | \$ 87,002.32 | \$ 46,898.13 | \$ - | \$ 46,898.13 | \$ - | \$ - | \$ - | \$ 712,713.77 |
| AUGUST '15 | \$ 215,744.30 | \$ 121,218.04 | \$ 42,648.23 | \$ 17,805.07 | \$ 34,072.96 | \$ 91,226.51 | \$ - | \$ 91,226.51 | \$ - | \$ - | \$ - | \$ 655,560.22 |
| SEPTEMBER '15 | \$ 250,301.80 | \$ 51,311.08 | \$ 23,513.03 | \$ 8,058.55 | \$ 167,419.14 | \$ 167,485.74 | \$ - | \$ 167,485.74 | \$ 40,956.00 | \$ - | \$ - | \$ 614,690.54 |
| OCTOBER '15 | \$ 146,082.90 | \$ 54,650.53 | \$ 73,494.63 | \$ (2,705.13) | \$ 20,642.87 | \$ 63,526.44 | \$ - | \$ 63,526.44 | \$ - | \$ - | \$ - | \$ 571,806.97 |
| NOVEMBER '15 | \$ 124,913.00 | \$ 49,950.15 | \$ 61,562.00 | \$ 680.95 | \$ 12,719.90 | \$ 83,346.78 | \$ - | \$ 83,346.78 | \$ - | \$ 0.50 | \$ 15.00 | \$ 501,194.59 |
| DECEMBER '15 | \$ 179,477.60 | \$ 55,633.94 | \$ 44,209.91 | \$ 5,100.64 | \$ 74,533.11 | \$ 55,218.36 | \$ - | \$ 55,218.36 | \$ - | \$ 538.40 | \$ - | \$ 519,970.94 |
| JANUARY '16 | \$ 238,072.40 | \$ 97,509.44 | \$ 60,109.94 | \$ 4,155.57 | \$ 76,297.45 | \$ 53,232.82 | \$ - | \$ 53,232.82 | \$ - | \$ 730.00 | \$ 7.14 | \$ 542,312.71 |
| FEBRUARY '16 | \$ 145,692.60 | \$ 66,384.49 | \$ 35,490.56 | \$ 48.87 | \$ 43,768.68 | \$ 46,827.68 | \$ - | \$ 46,827.68 | \$ - | \$ - | \$ 7.78 | \$ 539,261.49 |
| MARCH '16 | \$ 236,652.90 | \$ 131,049.86 | \$ 42,004.94 | \$ 927.62 | \$ 62,670.48 | \$ 52,777.57 | \$ 297.79 | \$ 52,479.78 | \$ - | \$ - | \$ - | \$ 549,452.19 |
| APRIL '16 | \$ 184,394.20 | \$ 76,165.20 | \$ 29,277.89 | \$ 5,881.90 | \$ 73,069.21 | \$ 38,715.61 | \$ - | \$ 38,715.61 | \$ - | \$ - | \$ - | \$ 583,805.79 |
| MAY '16 | \$ 294,423.40 | \$ 110,351.07 | \$ 55,530.92 | \$ 50.00 | \$ 128,491.41 | \$ 49,411.32 | \$ 1,180.52 | \$ 48,230.80 | \$ 30,997.90 | \$ - | \$ - | \$ 633,068.50 |
| JUNE '16 | \$ 196,073.40 | \$ 121,644.68 | \$ 45,210.77 | \$ 5,589.80 | \$ 23,628.15 | \$ 74,812.87 | \$ - | \$ 74,812.87 | \$ - | \$ - | \$ 32.78 | \$ 581,916.56 |
| YEAR TO DATE TOTALS | \$ 2,475,215.70 | \$ 1,076,716.80 | \$ 545,449.36 | \$ 48,733.86 | \$ 804,315.68 | \$ 823,479.83 | \$ 1,478.31 | \$ 822,001.52 | \$ 71,953.90 | \$ 1,268.90 | \$ 215.62 | |
| YTD PERCENTAGE OF REVENUE | | 43.50% | 22.04% | 1.97% | 32.49% | 33.27% | 0.18% | 33.21% | 2.91% | 0.05% | 0.02% | |
| YTD PERCENTAGE OF NET REVENUE | | | | | | | | 102.20% | | | | |

COAST LIFE SUPPORT DISTRICT
ACTUALS VS. BUDGET: BUDGET - FY16 PL (07/01/15 - 06/30/16)

| | ACTUAL | BUDGET | OVER BUDGET | % OF BUDGET |
|---------------------------------|---------------------|---------------------|--------------------|----------------|
| EXPENSES | | | | |
| Total 5000 PERSONNEL | 996,870.76 | 1,094,564.00 | (97,693.24) | 91.07% |
| Total 6000 AMBULANCE OPERATIONS | 184,772.06 | 178,184.00 | 6,588.06 | 103.70% |
| Total OVERHEAD ADMINISTRATION | 127,439.72 | 108,905.00 | 18,534.72 | 117.02% |
| Total 6900 TRAINING PROGRAMS | 5,615.45 | 8,400.00 | (2,784.55) | 66.85% |
| TOTAL 6971 COMMUNITY PROG DEV | 207.36 | | 207.36 | |
| Total 7000 URGENT CARE | 639,584.00 | 643,265.00 | (3,681.00) | 99.43% |
| Total 8000 interest expense | 3,137.81 | 1,338.00 | 1,799.81 | 234.51% |
| Total 9500 Depreciation Expense | 89,525.00 | 96,000.00 | (6,475.00) | 93.26% |
| TOTAL EXPENSES | 2,047,152.16 | 2,130,656.00 | (83,503.84) | 96.08% |

DRAFT

COAST LIFE SUPPORT DISTRICT RESOLUTION No. 242

ADOPTION OF TAX RATES FOR FISCAL YEAR 2017

WHEREAS, in March 2012 the voters of the Coast Life Support District authorized the District Board of Directors to levy a Special Tax of up to \$44 per benefit unit to support Emergency Medical Services, and

WHEREAS, in April 2014, the voters of the District approved a Special Tax assessment of up to \$74 per benefit unit to support Urgent Care, and

WHEREAS, the District's budget for Fiscal Year 2016 requires a Special Tax rate of \$44 per benefit unit for Emergency Medical Services and \$57.50 per benefit unit to support Urgent Care,

BE IT RESOLVED, THEREFORE that the Special Tax rate of \$44 per benefit unit for Emergency Medical Services, plus \$57.50 per benefit unit for Urgent Care, be assessed accordingly to parcels in the District, as per the attached table,

BE IT FURTHER RESOLVED that the Coast Life Support District renews its agreements with the appropriate offices of Mendocino and Sonoma Counties for collections of the assessments through the property tax rolls.

The above RESOLUTION was introduced by Director Schwartz, who moved for its adoption, seconded by Director Beaty and passed on this 25th day of July by the following roll call vote:

| | | | | |
|------------|----------|-----|----|---------|
| Directors: | Hughes | Aye | No | Abstain |
| | André | Aye | No | Abstain |
| | Bower | Aye | No | Abstain |
| | Schwartz | Aye | No | Abstain |
| | Beaty | Aye | No | Abstain |
| | Perry | Aye | No | Abstain |
| | _____ | Aye | No | Abstain |

Ayes: Noes: Abstain: Absent:

WHEREUPON, the President declared the foregoing RESOLUTION adopted and SO ORDERED.

Naomi Schwartz, Secretary

Coast Life Support District Special Tax Structure

By CLSD Board of Directors Resolution 242

July 2016

Ambulance Service Annual Tax Rate - \$44/Unit

| <u>Units</u> | <u>Tax</u> | <u>Land Use</u> |
|--------------|------------|--|
| 0 | \$0 | Ag/Timber/Resource/Vacant—Not Buildable |
| 1 | \$44 | Vacant Buildable |
| 3 | \$132 | Single Family Dwelling |
| 4 | \$176 | Ag with Development—House or Outbuildings |
| 6 | \$264 | Duplex |
| 8 | \$352 | Trailer Park/Apartments/Institution |
| 10 | \$440 | Store/Commercial Enterprise |
| 20 | \$880 | Hotel/Motel/Restaurant/Golf Course/Gas Station/Theater |

Urgent Care Annual Tax Rate--\$57.50/Unit

| <u>Units</u> | <u>Tax</u> | <u>Land Use</u> |
|--------------|------------|---|
| 0 | \$0 | Ag/Timber/Resource/Vacant—Not Buildable |
| 1 | \$57.50 | Vacant Buildable |
| 2 | \$115 | Developed |

**COAST LIFE SUPPORT DISTRICT
RESOLUTION No. 243**

ADOPTION OF AMBULANCE RATES FOR FISCAL YEAR 2017

WHEREAS, the Coast Life Support District last adjusted the rates at which Ambulance Services are billed in June of 2014, and

WHEREAS, with the passage of AB 2091 Berg, as of January 1, 2007, the District may charge Residents and Taxpayers of the District a Fee for Service Rate less than that of Non-Residents and Non-Taxpayers, and

WHEREAS, the District recognizes the disparity between what a Resident/Taxpayer actually pays for services versus what a Non-Resident/Non-Taxpayer pays, by their parcel tax contribution, and

WHEREAS, as Resident/Taxpayer is defined as either having a mailing address within the District or owning property within the District or both,

BE IT THEREFORE RESOLVED that the rate schedule adopted, effective July 1, 2016 and in effect until changed by resolution, be as follows:

| <i>Service</i> | <i>BLS</i> | <i>ALS I</i> | <i>ALS II</i> |
|------------------|------------|--------------|---------------|
| Non-Emergency | \$1,381 | \$2,726 | |
| Emergency | \$1,887 | \$3,258 | \$3,814 |
| Night | \$130 | \$415 | \$415 |
| Mileage | \$36 | \$36 | \$36 |
| Oxygen | \$162 | \$162 | \$162 |
| EKG | | \$227 | \$227 |
| Treat & Release | \$250 | \$500 | |
| Late Payment Fee | \$25 | \$25 | \$25 |

AND BE IT FURTHER RESOLVED, that Resident/Taxpayers will receive a fifty percent reduction of the balance owed after third-party payments, if any, and if that reduced balance is paid in full within sixty days.

AND BE IT FURTHER RESOLVED, that for transport of a Resident/Taxpayer which does not leave the District, the balance owed after third party payments will not exceed fifty percent of the sum of the applicable Treat & Release fee plus mileage charge.

AND BE IT FURTHER RESOLVED, that these charges be reviewed annually and changes included in the Budget for the following year.

The above RESOLUTION was introduced by Director Schwartz, who moved for its adoption, seconded by Director _____, and passed on this 25th day of July, 2016,

WHEREUPON, the President declared the foregoing RESOLUTION adopted and SO ORDERED.

Naomi Schwartz, Secretary

**COAST LIFE SUPPORT DISTRICT
RESOLUTION No. 244**

**RESOLUTION OF THE BOARD OF DIRECTORS OF COAST LIFE SUPPORT
DISTRICT, STATE OF CALIFORNIA, ADOPTING THE PROPOSITION 4
APPROPRIATION LIMIT FOR THE FISCAL YEAR 2016-2017**

WHEREAS, each fiscal year a Proposition 4 limit must be established; and

WHEREAS, Proposition 111, Article XIII B, requires the Board of Directors of the Coast Life Support District to choose and adopt a certain method to increase this limit every year; and

WHEREAS, the Coast Life Support District had approved and adopted an Appropriation Limit for Fiscal Year 2015-2016 of \$1,872,615; and

WHEREAS, the Coast Life Support District has chosen the California Per Capita Personal Income and the Sonoma County Population Change Percentage factors in establishing the Proposition 4 limit; and

WHEREAS, the Board of Directors of the Coast Life Support District, now accepts the Sonoma County Treasurer's calculation for the Appropriation Limit to be \$1,983,632, based on sum of the tax income increase and the annual percentage change for the California Per Capita Personal Income which is 5.37% and the local population growth change which is 0.53%,

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Coast Life Support District hereby adopts a new Appropriation Limit in the amount of \$1,983,632 for the Fiscal Year 2016-2017,

THE FOREGOING RESOLUTION was introduced by Director Schwartz, who moved its adoption, seconded by Director Bower, and then adopted by the following vote on the 25th day of July, 2016,

| | | | | |
|------------|----------|-----|----|---------|
| Directors: | Hughes | Aye | No | Abstain |
| | André | Aye | No | Abstain |
| | Bower | Aye | No | Abstain |
| | Schwartz | Aye | No | Abstain |
| | Beaty | Aye | No | Abstain |
| | Perry | Aye | No | Abstain |
| | _____ | Aye | No | Abstain |

Ayes: Noes: Abstain: Absent:

WHEREUPON, the President declared the foregoing RESOLUTION adopted and

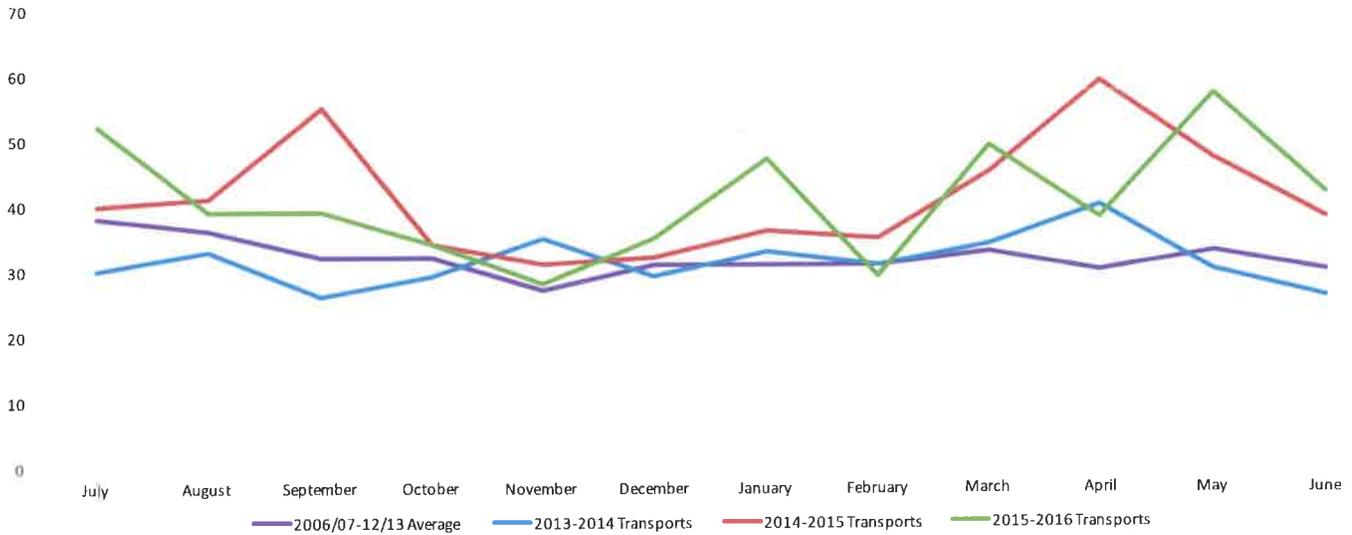
SO ORDERED

Naomi Schwartz, Secretary to the Board

CLSD AMBULANCE RUN DATA (Month/Cumulative)

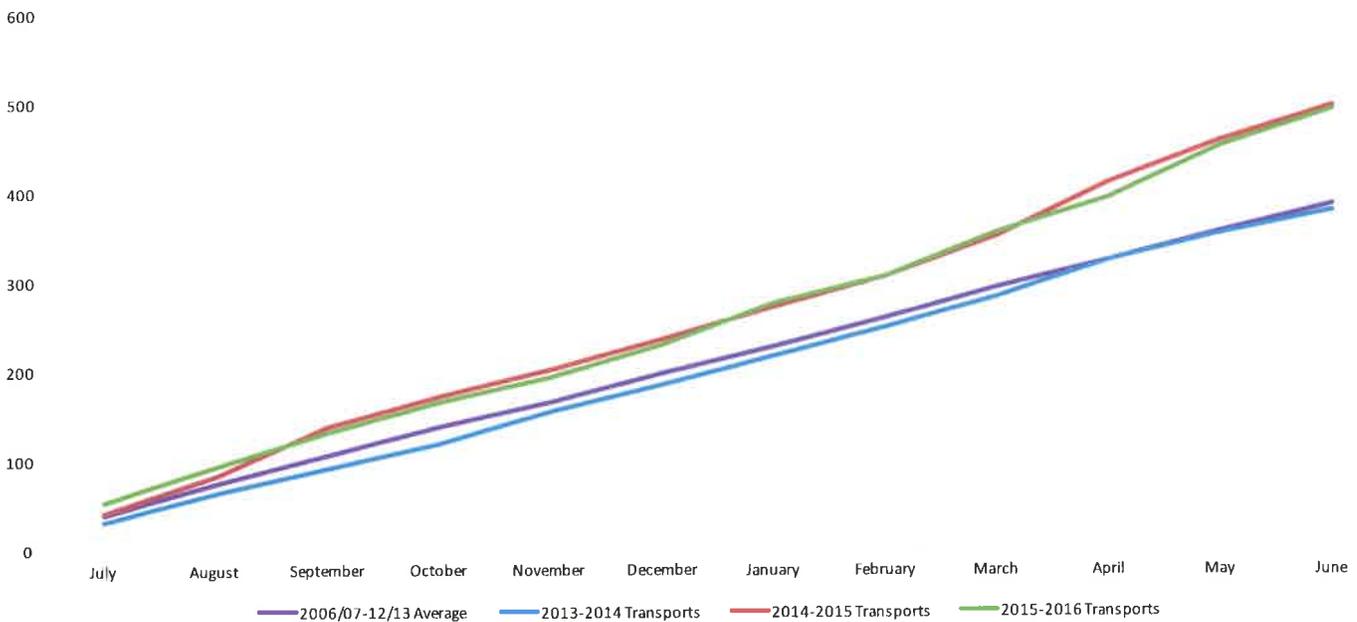
| Monthly Transports | July | August | September | October | November | December | January | February | March | April | May | June |
|-----------------------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-----|------|
| 2006/07-12/13 Average | 38 | 36 | 32 | 32 | 27 | 31 | 31 | 31 | 33 | 30 | 33 | 30 |
| 2013-2014 Transports | 30 | 33 | 26 | 29 | 35 | 29 | 33 | 31 | 34 | 40 | 30 | 26 |
| 2014-2015 Transports | 40 | 41 | 55 | 34 | 31 | 32 | 36 | 35 | 45 | 59 | 47 | 38 |
| 2015-2016 Transports | 52 | 39 | 39 | 34 | 28 | 35 | 47 | 29 | 49 | 38 | 57 | 42 |

Monthly Transport Volume by Fiscal Years



| Cumulative Transports | July | August | September | October | November | December | January | February | March | April | May | June |
|-----------------------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-----|------|
| 2006/07-12/13 Average | 38 | 73 | 105 | 137 | 164 | 195 | 226 | 257 | 290 | 320 | 353 | 383 |
| 2013-2014 Transports | 30 | 63 | 89 | 118 | 153 | 182 | 215 | 246 | 280 | 320 | 350 | 376 |
| 2014-2015 Transports | 40 | 81 | 136 | 170 | 201 | 233 | 269 | 304 | 349 | 408 | 455 | 493 |
| 2015-2016 Transports | 52 | 91 | 130 | 164 | 192 | 227 | 274 | 303 | 352 | 390 | 447 | 489 |

Cumulative Transport Volume by Fiscal Years



CLSD RUN DATA for the PRECEDING 12 MONTHS

| MONTH MOST CURRENT ON/TOP | A/O | | PCR | | ALS | | ALS>BLS | | BLS | | BLS>ALS | | TOTAL | | LANDING | | DRY RUN | | T&R | | TO RCMS | | FROM RCMS | | | |
|------------------------------------|---------------------|---------------------------|-----------------------------|---------|--------------------------|---------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Cancelled On Route | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | |
| | ORDER DISPATCHED | PATIENT CARE RECORD | ADVANCED LIFE SUPPORT | ALS>BLS | BASIC LIFE SUPPORT | BLS>ALS | TRANSPORTS | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior | Current | Year Prior |
| JUN | 90 | 63 | 26 | 6 | 2 | 42 | 8 | 18 | 23 | 1 | 3 | 3 | 4 | 23 | 12 | 1 | 3 | 18 | 23 | 12 | 1 | 3 | 3 | 8 | 4 | |
| MAY | 101 | 77 | 32 | 10 | 0 | 57 | 5 | 24 | 10 | 3 | 4 | 5 | 47 | 10 | 16 | 2 | 4 | 24 | 10 | 16 | 2 | 4 | 6 | 10 | 1 | |
| APR | 67 | 57 | 23 | 6 | 0 | 38 | 5 | 13 | 13 | 1 | 4 | 5 | 59 | 13 | 18 | 1 | 4 | 13 | 13 | 18 | 1 | 4 | 5 | 6 | 1 | |
| MAR | 91 | 70 | 31 | 6 | 0 | 49 | 5 | 20 | 13 | 2 | 5 | 5 | 45 | 13 | 11 | 1 | 5 | 20 | 13 | 11 | 1 | 5 | 7 | 7 | 3 | |
| FEB | 59 | 47 | 18 | 8 | 0 | 29 | 4 | 12 | 10 | 1 | 2 | 4 | 35 | 10 | 9 | 0 | 2 | 12 | 10 | 9 | 0 | 2 | 2 | 0 | 1 | |
| JAN | 83 | 68 | 34 | 4 | 1 | 46 | 6 | 15 | 16 | 5 | 5 | 6 | 36 | 16 | 19 | | 5 | 15 | 16 | 19 | | 4 | 4 | 5 | 1 | |
| DEC | 67 | 57 | 29 | 3 | 2 | 35 | 5 | 10 | 14 | 2 | 1 | 5 | 32 | 14 | 16 | 1 | 1 | 10 | 14 | 16 | 1 | 1 | 4 | 0 | 1 | |
| NOV | 66 | 42 | 19 | 2 | 0 | 28 | 4 | 24 | 12 | 4 | 3 | 4 | 31 | 12 | 11 | 2 | 3 | 24 | 12 | 11 | 2 | 3 | 2 | 2 | 4 | |
| OCT | 72 | 50 | 28 | 2 | 1 | 34 | 7 | 22 | 16 | 4 | 2 | 7 | 34 | 16 | 12 | 1 | 2 | 22 | 16 | 12 | 1 | 2 | 5 | 2 | 1 | |
| SEP | 82 | 50 | 30 | 2 | | 39 | 5 | 20 | 8 | 4 | | 5 | 55 | 8 | 8 | | 4 | 20 | 8 | 8 | | 4 | 7 | 2 | 10 | |
| AUG | 78 | 61 | 30 | 3 | | 39 | 10 | 14 | 16 | 5 | | 10 | 41 | 16 | 14 | | 5 | 14 | 16 | 14 | | 5 | 8 | 2 | 4 | |
| JUL | 96 | 82 | 36 | 7 | 1 | 52 | 10 | 14 | 16 | 1 | | 10 | 40 | 16 | 15 | 2 | 2 | 14 | 16 | 15 | 2 | 2 | 7 | 2 | 2 | |
| | 952 | 724 | 336 | 59 | 7 | 488 | 74 | 206 | 167 | 39 | 31 | 12 | 8 | 161 | 161 | 31 | 12 | 263 | 167 | 161 | 31 | 12 | 8 | 60 | 42 | 9 |
| | A/O | PCR | | ALS | | ALS>BLS | | BLS | | BLS>ALS | | TOTAL | | LZ | | DRY RUN | | T&R | | TO RCMS | | FROM RCMS | | | | |

ALL SHADED COLUMNS ARE PREVIOUS YEAR DATA